

MS-220^{Q&As}

Troubleshooting Microsoft Exchange Online

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QUESTION 1

A company uses Exchange Online. Users report that emails sent to external recipients are not being received by the external recipients. The users do not receive nondelivery report (NDR) notifications. You plan to perform a message trace. The trace report must meet the following requirements:

1.

Display only emails sent to the external recipients.

2.

Return email addresses for recipients. The recipients are unknown.

3.

Display up to 40,000 results.

4.

Identify emails up to 60 days.

You need to configure the trace definition. You select the sender.

Which part of the trace definition must you configure? To answer, select the appropriate option in the dialog box in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

New message trace

Senders ⓘ

Recipients ⓘ

Time range (UTC-05:00) ⓘ [Custom time range](#)

Last 2 day(s)

90 30 15 10 7 2 1 day 12 hr 6 hr 0

Detailed search options ^

Delivery status ⓘ

Message ID ⓘ

Direction ⓘ

Original client IP address ⓘ

Report type

All reports include essential information with more detailed reporting in the Enhanced and Extended report, which are only downloadable.

Summary report
Instant online access ⓘ

Enhanced summary report
Downloadable CSV file only ⓘ

Extended report
Downloadable CSV file only ⓘ

Correct Answer:

Answer Area

New message trace

Senders ⓘ

Recipients ⓘ

Time range (UTC-05:00) ⓘ [Custom time range](#)

Last 2 day(s)

90 30 15 10 7 2 1 day 12 hr 6 hr 0

Detailed search options ^

Delivery status ⓘ

Message ID ⓘ

Direction ⓘ

Original client IP address ⓘ

Report type

All reports include essential information with more detailed reporting in the Enhanced and Extended report, which are only downloadable.

Summary report
Instant online access ⓘ

Enhanced summary report
Downloadable CSV file only ⓘ

Extended report
Downloadable CSV file only ⓘ

QUESTION 2

A company uses Exchange Online.

Journaling is enabled for external emails only. The administrator notices that the journaling mailbox is unreachable and that journal reports were not delivered for the past couple of days. The administrator resolves the mailbox issue.

You need to ensure that even if the primary journaling mailbox is unreachable, the journal reports will be delivered.

What should you do?

- A. Configure the MessageExpirationTimeout interval.
- B. Edit the journal rule to include all messages.
- C. Create a separate journal rule.
- D. Add an alternate journaling mailbox.

Correct Answer: A

QUESTION 3

HOTSPOT

A company creates a resource mailbox named Conference Room.

Recipients outside the company do not receive confirmations after they schedule meetings with the conference room.

You need to ensure that the recipients receive meeting confirmations.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

	▼	-Identity "Conference Room"
Set-CalendarProcessing		
Set-Mailbox		
Set-MailboxAutoReplyConfiguration		
Set-CalendarNotification		

	▼	\$true
-ProcessExternalMeetingMessages		
-ExternallnOutlook		
-AllBlocklnPolicy		
-BypassSecurityGroupManagerCheck		

Correct Answer:

Answer Area

	▼	-Identity "Conference Room"
Set-CalendarProcessing		
Set-Mailbox		
Set-MailboxAutoReplyConfiguration		
Set-CalendarNotification		

	▼	\$true
-ProcessExternalMeetingMessages		
-ExternallnOutlook		
-AllBlocklnPolicy		
-BypassSecurityGroupManagerCheck		

QUESTION 4

A company uses Exchange Online. The company configures the following retention tags:

1.

Inbox: Delete in 365 days.

2.

Deleted Items: Delete in 30 days.

A user receives an email on April 27, 2022 and deletes the email on May 28, 2022.

You need to determine the retention period of the email.

On which date will the email expire?

A. May 27, 2022

B. May 28, 2022

C. June27,2022

D. April 27, 2023

Correct Answer: B

QUESTION 5

A company uses Exchange Online. External sharing is disabled.

A user reports that they are unable to share their calendar with an external recipient.

You need to resolve the issue.

Solution: Grant anonymous permission to the user's calendar.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: B
