

# MS-220<sup>Q&As</sup>

Troubleshooting Microsoft Exchange Online

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**QUESTION 1**

**HOTSPOT**

A company uses Exchange Online. The company configures the default access level for the Exchange ActiveSync organization setting to Block.

A user named User1 reports that they are unable to synchronize their mobile device with Exchange after performing a factory reset on the mobile device.

You need to ensure that User1 can synchronize email on their mobile device.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

	▼	-Identity
Set-ActiveSyncDeviceAccessRule		
Set-ActiveSyncDeviceAutoblockThreshold		
Set-CasMailbox		
Set-Mailbox		

  

User1	▼	@{add= 'F2BC03A83CCA6' }
Allowlrda		
ActiveSyncAllowedDeviceIDs		
ActiveSyncBlockedDeviceIDs		
ResetAutoBlockedDevices		

Correct Answer:

## Answer Area

The screenshot shows the Exchange Management Shell interface. A dropdown menu is open for the `-Identity` parameter. The menu items are:

- Set-ActiveSyncDeviceAccessRule
- Set-ActiveSyncDeviceAutoblockThreshold
- Set-CasMailbox (highlighted)
- Set-Mailbox

Below this, the text `User1` is followed by another dropdown menu. The menu items are:

- AllowIrd
- ActiveSyncAllowedDeviceIDs (highlighted)
- ActiveSyncBlockedDeviceIDs
- ResetAutoBlockedDevices

To the right of the second dropdown, the text `@{add='F2BC03A83CCA6'}` is visible.

### QUESTION 2

A company uses Exchange Online. External sharing is disabled.

A user reports that they are unable to share their calendar with an external recipient.

You need to resolve the issue.

Solution: Grant anonymous permission to the user's calendar.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: B

### QUESTION 3

HOTSPOT

A company uses Exchange Online. The Exchange ActiveSync access setting is configured to quarantine.

A user named User1 removes a mobile device from Exchange.

When User1 tries to connect the same device to Exchange, the device is not quarantined.

You need to ensure that the device is quarantined.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

### Answer Area

	▼	-Identity "User1"		▼	\$null
Set-Mailbox			-ActiveSyncBlockedDeviceIDs		
Set-User			-ActiveSyncAllowedDeviceIDs		
Set-ClientAccessRule			-ActiveSyncMailboxPolicy		
Set-CASMailbox			-ActiveSyncEnabled		

Correct Answer:

### Answer Area

	▼	-Identity "User1"		▼	\$null
Set-Mailbox			-ActiveSyncBlockedDeviceIDs		
Set-User			-ActiveSyncAllowedDeviceIDs		
Set-ClientAccessRule			-ActiveSyncMailboxPolicy		
Set-CASMailbox			-ActiveSyncEnabled		

### QUESTION 4

You need to resolve the public folder issue reported by sales team users. What should you do?

- A. Run the set-MailPublicFolder cmdlet.
- B. Modify permissions for the public folder mailbox.
- C. Run the Sync-MailPublicFolders cmdlet.
- D. Create public folders in Exchange Online.

Correct Answer: B

**QUESTION 5**

**HOTSPOT**

A company uses a Microsoft Exchange Server 2019 hybrid environment. A user reports receiving the following error message:

System.Web.Services.Protocols.SoapHeaderException: An error occurred when verifying security for the message

You need to troubleshoot the issue.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

	▼		▼
Get-FederationInformation		Set-FederatedOrganizationIdentifier	
Get-FederationTrust		Set-FederationInformation	
Get-FederatedOrganizationIdentifier		Set-FederationTrust	

  

	▼
-Thumbprint	
-ApplicationUri	
-RefreshMetadata	

Correct Answer:

## Answer Area

▼	▼
Get-FederationInformation	Set-FederatedOrganizationIdentifier
Get-FederationTrust	Set-FederationInformation
Get-FederatedOrganizationIdentifier	Set-FederationTrust

  

▼
-Thumbprint
-ApplicationUri
-RefreshMetadata

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