

MS-220^{Q&As}

Troubleshooting Microsoft Exchange Online

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QUESTION 1

You review the following data from an extended message trace for an email:

```
S: SFA=SUM | SFV=SPM | IPV=CAL | SRV=BULK | SFS=470454002 | SFS=349001 | SCL=9  
| SCORE=-1 | LIST=0 | DI=SN | RD=mail.contoso.com | H=mail.contoso.com | CIP=  
98.129.140.74  
| SFP=1501 | ASF=1 | CTRY=US | CLTCTRY= | LANG=en
```

You need to determine the action performed on the email. Which action was performed when the email was received?

- A. The email was marked as spam and delivered to the recipient's Junk Email folder.
- B. The email skipped spam filtering and was delivered because the sender was in the Allowed Senders list.
- C. The email was released from the quarantine and was sent to the intended recipients.
- D. The email skipped spam filtering and was delivered because the source IP address was in the IP Allow list.

Correct Answer: B

QUESTION 2

HOTSPOT

A company uses Exchange Online. The Exchange ActiveSync access setting is configured to quarantine.

A user named User1 removes a mobile device from Exchange.

When User1 tries to connect the same device to Exchange, the device is not quarantined.

You need to ensure that the device is quarantined.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

	▼	-Identity "User1"		▼	\$null
Set-Mailbox			-ActiveSyncBlockedDeviceIDs		
Set-User			-ActiveSyncAllowedDeviceIDs		
Set-ClientAccessRule			-ActiveSyncMailboxPolicy		
Set-CASMailbox			-ActiveSyncEnabled		

Correct Answer:

Answer Area

	▼	-Identity "User1"		▼	\$null
Set-Mailbox			-ActiveSyncBlockedDeviceIDs		
Set-User			-ActiveSyncAllowedDeviceIDs		
Set-ClientAccessRule			-ActiveSyncMailboxPolicy		
Set-CASMailbox			-ActiveSyncEnabled		

QUESTION 3

HOTSPOT

Which roles should Admin1 assign to HR and technical support department members? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Department

Role

HR

	▼
Reviewer	
Compliance Administrator	
Organization Management	
Compliance Data Administrator	

Technical support

	▼
Reviewer	
eDiscovery Manager	
Organization Management	
Compliance Data Administrator	

Correct Answer:

Answer Area

Department

Role

HR

	▼
Reviewer	
Compliance Administrator	
Organization Management	
Compliance Data Administrator	

Technical support

	▼
Reviewer	
eDiscovery Manager	
Organization Management	
Compliance Data Administrator	

QUESTION 4

HOTSPOT

You need to investigate the issue reported by User5.

How should you complete the PowerShell command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

	<code>-Identity user5@contoso.com</code>	
Get-Mailbox		Force
Enable-Mailbox		Archive
Export-MailboxDiagnosticLogs		ExtendeProperties
Export-RecipientDataProperty		

Correct Answer:

	<code>-Identity user5@contoso.com</code>	
Get-Mailbox		Force
Enable-Mailbox		Archive
Export-MailboxDiagnosticLogs		ExtendeProperties
Export-RecipientDataProperty		

QUESTION 5

HOTSPOT

You need to resolve the issue reported by the Fabrikam, Inc. users.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

```
Set-SharingPolicy -Name "ExternalSharingPolicy" `
-Domains" 

|              |
|--------------|
| ▼            |
| Contoso.com  |
| Fabrikam.com |

 : 

|                                 |
|---------------------------------|
| ▼                               |
| CalendarSharingFreeBusyDetail   |
| CalendarSharingFreeBusySimple   |
| CalendarSharingFreeBusyReviewer |

 "
```

Correct Answer:

Answer Area

```
Set-SharingPolicy -Name "ExternalSharingPolicy" `
-Domains" 

|              |
|--------------|
| ▼            |
| Contoso.com  |
| Fabrikam.com |

 : 

|                                 |
|---------------------------------|
| ▼                               |
| CalendarSharingFreeBusyDetail   |
| CalendarSharingFreeBusySimple   |
| CalendarSharingFreeBusyReviewer |

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