

# MS-700<sup>Q&As</sup>

Managing Microsoft Teams

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**QUESTION 1**

**HOTSPOT** You open the Microsoft Call Quality Dashboard as shown in the following exhibit. All Audio Streams This Report shows the monthly audio streams count, poor count, and poor ratio for the last 7 months. There are no filters applied so the data reflects all the call data that was captured by the Service. Audio calls made over wireless and external networks can cause poor call rates to go up.

Hot Area:

During the month of July 2019, [answer choice] calls were established successfully.

0
4
66
70

During the month of July 2019, [answer choice] calls included metric data.

0
4
66
70

Correct Answer:

During the month of July 2019, [answer choice] calls were established successfully.

0
4
66
70

During the month of July 2019, [answer choice] calls included metric data.

0
4
66
70

70 calls were established successfully 66 calls included metric data

**QUESTION 2**

**HOTSPOT**

You have a Microsoft 365 subscription that uses Microsoft Teams.

You plan to deploy collaboration bars for Microsoft Teams.

You need to manage built-in software and firmware updates for the collaboration bars. The solution must use the principle of least privilege.

Which updates can be applied automatically, and which role is required to perform manual updates for the collaboration bars? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Updates that can be applied automatically

	▼
Firmware only	
Oem agent app only	
Company portal app only	
Teams app and Teams admin agent	

Role required to perform manual updates

	▼
Teams Administrator	
Teams communication admin	
Teams communication support engineer	
Teams communication support specialist	

Correct Answer:

Updates that can be applied automatically

	▼
Firmware only	
Oem agent app only	
Company portal app only	
Teams app and Teams admin agent	

Role required to perform manual updates

	▼
Teams Administrator	
Teams communication admin	
Teams communication support engineer	
Teams communication support specialist	

**QUESTION 3**

**HOTSPOT**

Your company has a Microsoft 365 subscription that uses Phone System.

You need to configure Microsoft Teams to meet the following requirements:

1.  
Ensure that calls to the company\\s sales department are routed to multiple users in the sales department.
2.  
Ensure that calls to the company\\s marketing department are routed to multiple users in the marketing department.
3.  
Outside of business hours, ensure that calls from PSTN users receive a custom greeting.
4.  
During business hours, ensure that calls from PSTN users can be received by the sales and marketing department users.

What is the minimum number of auto attendants and call queues you should configure to meet the requirements? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

## Answer Area

Auto attendants:

	▼
0	
1	
2	
3	

Call queues:

	▼
0	
1	
2	
3	

Correct Answer:

## Answer Area

Auto attendants:

	▼
0	
1	
2	
3	

Call queues:

	▼
0	
1	
2	
3	

Reference: <https://docs.microsoft.com/en-us/microsoftteams/what-are-phone-system-auto-attendants>  
<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue>

### QUESTION 4

You work as a Systems Administrator for your company. The company has a subscription to Microsoft 365. The company has 300 users and all users have a Microsoft 365 E3 license.

All users in the company use Microsoft Teams for collaboration.

The company has hired a new technician to help with the management of Microsoft Teams.

You need to assign a security role to the new technician to ensure that he can perform the following tasks for all users:

1.

Manage meetings, including meeting policies and configurations.

2.

Manage voice, including calling policies and phone number inventory and assignment.

Which of the following roles should you assign to the technician? The solution must minimize the assigned permissions.

- A. Teams Communications Support Specialist
- B. Teams Communications Administrator
- C. Teams Communications Support Engineer

D. Teams Service Administrator

Correct Answer: B

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**QUESTION 5**

Your company has a Microsoft 365 subscription.

You have a team that uses the following dynamic rule.

```
(user.department -contains "Sales" -or user.department -contains "Marketing") -and  
(user.userType -Contains "Guest") -and (user.country -eq "us")
```

Which user will be included in the group?

- A. A guest user in a department named Global Sales that has the country attribute set to USA.
- B. A member user in a department named Marketing Division that has the country attribute set to USA.
- C. A member user in a department named Marketing/Sales that has the country attribute set to US.
- D. A guest user in a department named US Marketing Division that has the country attribute set to US.

Correct Answer: D

<https://docs.microsoft.com/en-us/azure/active-directory/users-groups-roles/groups-dynamic-membership>

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