MS-700^{Q&As}

Managing Microsoft Teams

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QUESTION 1

HOTSPOT

You have a Microsoft 365 subscription.

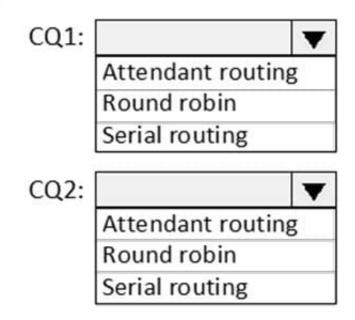You need to create the call queues shown in the following table.

Queue name	Description
CQ1	Balances incoming calls so that each call agent gets the same number of calls.
CQ2	The first call in the queue rings all call agents simultaneously.

Which routing method should you configure for each call queue? To answer, select the appropriate options in the answer area.

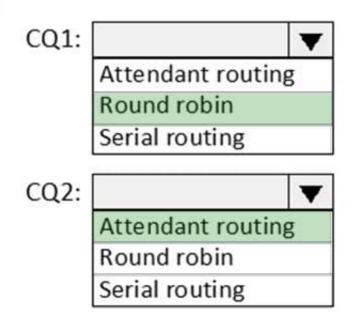NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

CQ1: ▼

| Attendant routing |
| Round robin |
| Serial routing |

CQ2: ▼

| Attendant routing |
| Round robin |
| Serial routing |

Correct Answer:

Answer Area

CQ1: [dropdown]
- Attendant routing
- **Round robin** (selected)
- Serial routing

CQ2: [dropdown]
- **Attendant routing** (selected)
- Round robin
- Serial routing

Reference: https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue

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QUESTION 2

Your company has a Microsoft 365 subscription that uses Microsoft Office 365 E5 licenses and Azure Active Directory Premium Plan 1 licenses.

You have a team named Sales that contains all the users in the company\\'s sales department.

You hire several new users in the sales department.

You discover that the new employees are never added to the team.

You need to ensure that when new sales department users are hired, they are added automatically to the team.

What should you do?

A. From the Microsoft Teams client, modify the settings of the Sales team.

B. From the Azure Active Directory admin center, modify the membership type of the Sales group.

C. From the Microsoft Teams admin center, modify the properties of the Sales team.

D. From the Microsoft 365 admin center, modify the settings of the Sales group.

Correct Answer: B

Reference: https://docs.microsoft.com/en-us/microsoftteams/dynamic-memberships https://docs.microsoft.com/en-us/azure/active-directory/users-groups-roles/groups-change-type

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QUESTION 3

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company has a Microsoft 365 subscription.

You need to prevent temporary employees from using the private chat feature in Microsoft Teams.

Solution: You create a meeting policy and assign the policy to the users.

Does this meet the goal?

A. Yes

B. No

Correct Answer: B

QUESTION 4

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while

others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You have a Microsoft 365 subscription that contains several Microsoft SharePoint Online sites.

You need to ensure that the content stored in a SharePoint modern team site named Sales is available from Microsoft Teams. The solution must ensure that when a new channel is added to a team, a folder for the channel is created in the

Sales site.

Solution: From a team, you add a tab for the Sales site. Does this meet the goal?

A. Yes

B. No

Correct Answer: B

Reference: https://techcommunity.microsoft.com/t5/microsoft-sharepoint-blog/what-is-modern-sharepoint-and-why-should-i-care/ba-p/161941

QUESTION 5

You have a Microsoft 365 E5 subscription that uses Teams.

You need to ensure that all the files in Teams channels are stored for at least one year after the files are deleted.

What should you do?

A. Create an Audit retention policy.

B. Enable Customer Lockbox.

C. Create a data loss prevention (DIP) policy for Teams chat and channel messages.

D. Create a retention policy for Microsoft SharePoint sites.

Correct Answer: D

https://docs.microsoft.com/en-us/microsoft-365/compliance/retention-policies-teams?view=o365-worldwide