

# MS-720<sup>Q&As</sup>

Microsoft Teams Voice Engineer

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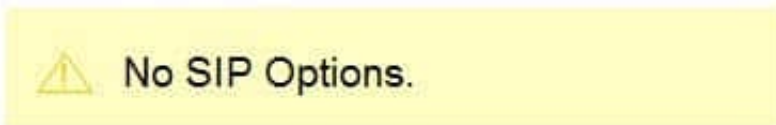
### QUESTION 1

You have a Microsoft Teams Phone deployment.

You are deploying Direct Routing.

All users have a SIP URI in the format of user@contoso.com. The Session Border Controller (SBC) is named sbc.voice.contoso.com.

When troubleshooting errors on the SBC, you receive the warning shown in the following exhibit.



The Session Border Controller exists in our database (your administrator created it using the command New-CSONlinePSTNGateway). It's configured to send SIP options but we never saw SIP options coming back from this SBC.

What is a possible cause of the issue?

- A. The firewall blocks outbound traffic on port 443 to Microsoft Teams.
- B. The firewall blocks traffic to the signaling port on the SBC.
- C. TLS 1.2 is enabled on the SBC.
- D. Microsoft 365 Phone System licenses are not assigned to the users.

Correct Answer: B

Reference: <https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/directrouting/sip-options-tls-certificate-issues>

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### QUESTION 2

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period.

You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Devices in the Microsoft Teams admin center, you locate each affected phone and review the settings on the Details tab.

Does this meet the goal?

A. Yes

B. No

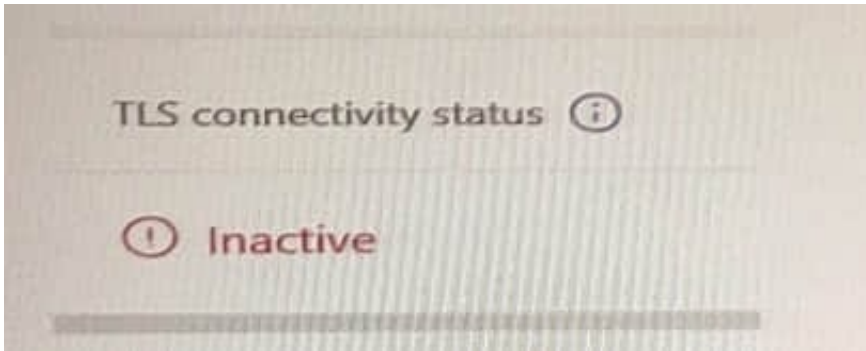
Correct Answer: B

### QUESTION 3

You have a Microsoft Teams Phone deployment.

You are deploying Direct Routing by using a certified Session Border Controller (SBC). The FQDN of the SBC is sbc1.contoso.com. You use signaling port 5067.

You cannot place calls and receive an error message in the Microsoft Teams admin center as shown in the following exhibit.



What is a possible cause of the issue?

- A. The firewall blocks traffic on port 5067
- B. Location-Based Routing is enabled for the SBC.
- C. Calling plan licenses are not assigned to users.
- D. The SIP options are disabled.

Correct Answer: A

Reference: <https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/sip-options-tls-certificate-issues>

### QUESTION 4

You have a Microsoft Teams Phone deployment.

You are deploying Direct Routing.

All users have a SIP URI in the format of user@contoso.com. The Session Border Controller (SBC) is named sbc.voice.contoso.com.

When troubleshooting errors on the SBC, you receive the warning shown in the following exhibit.



## No SIP Options

The Session Border Controller exists in our database(your administrator created it using the command New-CSONlinePSTNGateway). It's configured to send SIP options but we newer saw SIP options coming back from this SBC.

What is a possible cause of the issue?

- A. The certificate does not match the FQDN on the SBC.
- B. The firewall blocks inbound traffic on port 443 to the SBC.
- C. Only TLS 1.0 is enabled on the SBC.
- D. Microsoft 365 Phone System licenses are not assigned to the users.

Correct Answer: A

Reference: <https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/sip-options-tls-certificate-issues>

### QUESTION 5

#### HOTSPOT

You have a Microsoft Teams Phone deployment. Direct Routing is enabled for all users. The users can place and receive PSTN calls.

You are implementing emergency numbers in Teams.


You need to remove the + symbol from any three-digit calls to the Session Border Controller (SBC).


How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view

content.


NOTE: Each correct selection is worth one point.

Hot Area:


 -Identity 'TR1' -Pattern '^\\+?(\\d{3})\$' -Translation '\$1'


New-CsOnlinePSTNGateway
New-CsOnlinePstnUsage
New-CsTeamsTranslationRule
New-CsVoiceNormalizationRule


 -Identity SBC1@contoso.com



Set-CsOnlineAudioConferencingRoutingPolicy
Set-CsOnlinePSTNGateway
Set-CsOnlinePstnUsage
Set-CsOnlineVoiceUser





	'TR1'
-InboundPSTNumberTranslationRules	
-OnlinePstnUsages	
-OutboundPstnNumberTranslationRules	
-OutboundTeamsNumberTranslationRules	
-Usage	

Correct Answer:


 -Identity 'TR1' -Pattern '^\\+?(\\d{3})\$' -Translation '\$1'


New-CsOnlinePSTNGateway
New-CsOnlinePstnUsage
New-CsTeamsTranslationRule
New-CsVoiceNormalizationRule

 -Identity SBC1@contoso.com


Set-CsOnlineAudioConferencingRoutingPolicy
Set-CsOnlinePSTNGateway
Set-CsOnlinePstnUsage
Set-CsOnlineVoiceUser



	'TR1'
-InboundPSTNumberTranslationRules	
-OnlinePstnUsages	
-OutboundPstnNumberTranslationRules	
-OutboundTeamsNumberTranslationRules	
-Usage	

Reference: <https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamtranslationrule?view=skype-ps>  
<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-translate-numbers>