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Microsoft Teams Voice Engineer

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QUESTION 1

You have a Microsoft Teams Phone deployment.

You deploy a new network site.

You discover that the new site is not listed in location-based reports. Other sites appear in the reports.

You need to ensure that all the sites appear in the reports.

What should you do?

A. From Network planner in the Microsoft Teams admin center, modify an existing network plan.

B. From Network planner in the Microsoft Teams admin center, add a new persona.

C. From the Microsoft Call Quality Dashboard, select Tenant Data Upload and upload a CSV file that contains the new network site only.

D. From the Microsoft Call Quality Dashboard, select Tenant Data Upload and upload a CSV file that contains all the network sites.

E. From Network planner in the Microsoft Teams admin center, add a new network plan.

Correct Answer: D

Reference: https://docs.microsoft.com/en-us/microsoftteams/cqd-upload-tenant-building-data

QUESTION 2

Your company has a Microsoft Teams Phone deployment.

You plan to deploy auto attendants and call queues.

The support desk requires that its auto attendant be able to forward calls after hours to local mobile phone numbers.

You need to identify which licenses to assign to auto-attendant. The solution must minimize costs. Which two licenses should you identify? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Microsoft 365 Phone System

B. Microsoft 365 Domestic Calling Plan

C. Microsoft 365 Phone System - Virtual User

D. Office 365 E3

E. Microsoft 365 E5

F. Microsoft 365 Domestic and International Calling Plan

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Correct Answer: BC

QUESTION 3

HOTSPOT

You have a dial plan named DPI.

You need to assign DPI to a new Microsoft Teams user named User1. You must verify that the appropriate dial plan and the associated normalization rules are assigned to User1.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

	-Identity user1@contoso.com -PolicyName DP1
Grant-CsTeamsCallingPolicy	
Grant-CsTenantDialPlan	
Set-CsTenantDialPlan	
Set-CsUser	

	-Identity user1@contoso.com
Get-CsEffectiveTenantDiaPlan	
Get-CsOnlineUser	
Get-CsOnlineVoiceUser	
Test-CsEffectiveTenantDiaPlan	

Correct Answer:

	-Identity user1@contoso.com -PolicyName DP1
Grant-CsTeamsCallingPolicy	
Grant-CsTenantDialPlan	
Set-CsTenantDialPlan	
Set-CsUser	

	-Identity user1@contoso.com
Get-CsEffectiveTenantDiaPlan	
Get-CsOnlineUser	
Get-CsOnlineVoiceUser	
Test-CsEffectiveTenantDiaPlan	

QUESTION 4

You have a Microsoft Teams Phone deployment.

You need to implement PSTN connectivity by using Direct Routing.

What are three requirements for the implementation? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. a Session Border Controller (SBC) that uses a hostname in the onmicrosoft.com domain

B. a firewall rule that opens a TCP signaling port to Microsoft Teams

C. a public DNS entry that maps the FQDN of the Session Border Controller (SBC) to a public IP address

D. a firewall rule that opens a UDP signaling port to Microsoft Teams

E. a Teams-certified Session Border Controller (SBC)

Correct Answer: BCE

Reference: https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan

QUESTION 5

You have a Microsoft I earns deployment and an existing telephony solution that provides PSTN capability to on premises third-party PBX systems in two separate locations.

You need to implement a redundant PSTN solution for Microsoft Teams Phone. The solution must use the existing

telephony earner services. The solution must ensure that outbound calls can be made if a component fails.

Which three components should you implement? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point

A. highly available Session Border Controllers (SBCs)

B. calling policies

C. PSTN usages

D. voice routing policies

E. tenant dial plans

Correct Answer: ACD

Reference: https://docs.microsoft.com/en-us/microsoftteams/direct-routing-voice-routing

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