

MS-721^{Q&As}

Microsoft 365 Certified: Collaboration Communications Systems Engineer Associate

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QUESTION 1

You have a Microsoft Teams Phone deployment

You use Direct Routing with a Survivable Branch Appliance (SBA) at a site.

The site experiences an extended internet outage.

Which three PSTN calling scenarios are possible during the outage? Each coned answer presents a complete solution.

- A. dynamic emergency calling
- B. outbound PSTN calls
- C. inbound PSTN calls
- D. call transfer of PSTN calls
- E. hold and resume of PSTN calls

Correct Answer: ABC

Reference: https://docs.microsoft.com/en-us/skypeforbusiness/plan-your-deployment/enterprise-voicesolution/enterprise-voice-resiliency

QUESTION 2

DRAG DROP

You have a Microsoft Teams Phone deployment.

When you attempt to deploy a Session Border Controller (SBC) named sfac1xontoso.com. you receive the following error message: "We cant use the "SBCI-Contoso.com" domain as it hasn\\'t been set up in the organization. Try agaax. If you

continue to have problems, contact Microsoft customer support."

You need to add the SBC to the tenant.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:



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From the Microsoft 365 admin center, add and validate the contoso.com domain. From the Microsoft Teams admin center, add the SBC as sbc1.contoso.onmicrosoft.com. From the Microsoft Teams admin center, enable external access for the contoso.com domain. From the Microsoft Teams admin center, add the SBC as sbc1.contoso.com. From the Microsoft 365 admin center, add a licensed user that has a UPN to the contoso.com domain. Answer Area

Correct Answer:

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From the Micro	soft Teams admin center, add the SBC as sbc1.contoso.onmicrosoft.com.
From the Micros	oft Teams admin center, enable external access for the contoso.com domain.
nswer Area	
	oft 365 admin center, add and validate the contoso.com domain.
200000000000000000000000000000000000000	oft 365 admin center, add and validate the contoso.com domain. oft 365 admin center, add a licensed user that has a UPN to the contoso.com

QUESTION 3

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period.

You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Device in the Microsoft Teams admin center, you select IP Phones, select the Configuration profiles tab, select Standard Phone Policy, and select Assigned devices.

Does this meet the goal?

A. Yes

B. No

Correct Answer: B

QUESTION 4

You have a Microsoft Teams Phone deployment and a Survivable Branch Appliance (SBA) at a site.



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You add a new Teams user.

You need to ensure that the user at the site can place and receive PSTN calls in the event of an internet outage.

What should you do?

- A. Add the user as a member of a call queue.
- B. Modify the online voice routing policy.
- C. Run the Granc-CsTeamsSurvivableBranchAppliancePolicy cmdlet.
- D. Run the Granc-CsTenancDialPlan cmdlet.

Correct Answer: C

Reference: https://docs.microsoft.com/en-us/microsoftteams/direct-routing-survivable-branch-appliance

QUESTION 5

Your company has a Microsoft Teams Phone deployment.

You plan to deploy auto attendants and call queues.

The support desk requires that its auto attendant be able to forward calls after hours to local mobile phone numbers.

You need to identify which licenses to assign to auto-attendant. The solution must minimize costs.

Which two licenses should you identify?

- A. Microsoft 365 Phone System
- B. Microsoft 365 Domestic Calling Plan
- C. Microsoft 365 Phone System Virtual User
- D. Office 365 E3
- E. Microsoft 365 E5
- F. Microsoft 365 Domestic and International Calling Plan

Correct Answer: BC

Reference: https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue

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