

MS-721^{Q&As}

Microsoft 365 Certified: Collaboration Communications Systems Engineer Associate

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QUESTION 1

The sales department at your company needs to route a call to multiple users and have calls route differently after business hours. Which two features should you implement? Each correct answer presents part of the solution.

- A. auto attendants
- B. caller ID policies
- C. calling policies
- D. call queues
- E. voice routing policies

Correct Answer: AD

Reference: https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue

QUESTION 2

Your company deploys 200 Microsoft Teams Rooms on Windows systems.

You are evaluating whether to purchase the Microsoft Teams Rooms Premium license for the rooms.

Which two actions require the Microsoft Teams Rooms Premium license? Each correct answer presents a complete solution.

- A. Download device logs.
- B. View peripheral health.
- C. Get reporting insights into room usage and participant count
- D. Postpone updates until a certain date.
- E. Modify the Direct guest jam settings

Correct Answer: BC

Reference: https://docs.microsoft.com/en-us/microsoftteams/rooms/microsoft-teams-roomspremium

QUESTION 3

You need to provide Microsoft Teams users with the ability to perform PSTN calling through a Session Border Controller (SBC). Which licenses can you assign to achieve the goal?

- A. Office 365 E3 and Office 365 E5
- B. Microsoft 365 E3 and Microsoft 365 E5



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- C. Microsoft 365 E5 and Office 365 E5
- D. Office 365 E3 and Microsoft 365 E3

Correct Answer: D

QUESTION 4

You are enabling users for Direct Routing.

You already assigned licenses to the users.

You need to complete the user setup.

Which two cmdlets should you run? Each correct answer presents part of the solution.

- A. Set-CsOnlineVoiceUser
- B. Grant-CsOnlineVoiceRoutinePolicy
- C. Set-CsUser
- D. Grant-CsVoicePolicy
- E. Set-CsUSerPstnSettings

Correct Answer: AB

Reference: https://docs.microsoft.com/en-us/microsoftteams/direct-routing-enable-users https://docs.microsoft.com/en-us/microsoftteams/direct-routing-voice-routing

QUESTION 5

Your company assigns an Office 365 E3 license to each user. All users are m France.

You plan to deploy Direct Routing.

Which additional license should you assign to the users?

- A. Microsoft 365 Audio Conferencing
- B. Microsoft 365 Phone System Virtual
- C. Microsoft 365 Phone System
- D. Microsoft 365 Domestic and International Calling Plan
- E. Microsoft 365 Domestic Calling

Correct Answer: C

Reference: https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan



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