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MS-740^{Q&As}

Troubleshooting Microsoft Teams

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QUESTION 1

DRAG DROP

A company wants to use the Microsoft Call Quality Dashboard (CQD) to monitor and investigate calls.

You need to provide guidance on how to use the CQD.

Which action can you perform by using the CQD? To answer, drag the appropriate responses to the statements. Each response may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to

view content.

Select and Place:

Responses		Answer Area	
Yes		**Statement**	**Response**
No		Identify the root cause of a specific issue	Response
		Review data streams from phone systems.	Response
		Review usage information and trends	Response

Correct Answer:

Responses		Answer Area	
Yes		**Statement**	**Response**
No		Identify the root cause of a specific issue	No
		Review data streams from phone systems.	No
		Review usage information and trends	Yes

Reference: https://docs.microsoft.com/en-us/microsoftteams/quality-of-experience-review-guide

QUESTION 2

DRAG DROP

You need to configure the Microsoft Teams environment for guest users.

Which actions are required? To answer, drag the appropriate required options to the correct actions. Each required option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view

content.

NOTE: Each correct selection is worth one point.

Select and Place:

Required	Answer Area	
	Action	**Required**
Yes	In the Teams admin center, modify the global meeting policy.	Required
No	Run the following PowerShell cmdlets: New-AzureADPolicy Set-AzureADPolicy	Required
	In Azure Active Directory, modify the external collaboration settings.	Required
	In the Teams admin center, modify the external access settings.	Required

Correct Answer:

Required	Answer Area	
	Action	**Required**
Yes	In the Teams admin center, modify the global meeting policy.	Yes
No	Run the following PowerShell cmdlets: New-AzureADPolicy Set-AzureADPolicy	No
	In Azure Active Directory, modify the external collaboration settings.	Yes
	In the Teams admin center, modify the external access settings.	Yes

Reference: https://docs.microsoft.com/en-us/microsoftteams/meeting-policies-in-teams https://docs.microsoft.com/en-us/azure/active-directory/external-identities/delegate-invitations https://docs.microsoft.com/en-us/azure/active-directory/external-identities/allow-deny-list

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QUESTION 3

You support a Microsoft Teams environment for a company.

A user is unable to share an uploaded file from their device in a chat with another user. The following error message displays:

You need to troubleshoot and resolve the issue. What is the cause of the issue?

A. SharePoint permissions prevent the user from sharing the file.

B. The user does not have a SharePoint license.

C. The user exceeded their OneDrive storage quota.

Correct Answer: A

QUESTION 4

A user works with two Microsoft 365 accounts on a domain-joined device. The user\'s device automatically signs in to Microsoft Teams by using a domain-joined account each time the user restarts their device. The user must manually sign

out from Teams and then enter credentials for the second account when they want to use the second account. Microsoft Teams must launch without the user signing in to an account.

You need to recommend a solution for the user.

What should you recommend?

A. Option A

B. Option B

C. Option C

Correct Answer: C

QUESTION 5

A company plans to grant a team named Human Resources access to a custom app called App1. The company plans to block users from adding any other third-party apps to the team.

Users report that they are unable to add App1 to the team.

You need to make sure that users can access App1.

Which three actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Run the following PowerShell command: Grant-CsTeamsAppPermissionPolicy-Identity "HR Team" -PolicyNameHRAppPermissionPolicy

B. Run the following PowerShell command: Grant-CsTeamsAppSetupPolicy-Identity "HR Team" -PolicyNameHRAppSetupPolicy

C. On the Manage apps page, ensure that App1 is allowed at the org level.

D. Create a custom app permission policy.

E. Create a custom app setup policy.

Correct Answer: ACD

Reference: https://docs.microsoft.com/en-us/microsoftteams/teams-app-permission-policies

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