

MS-740^{Q&As}

Troubleshooting Microsoft Teams

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QUESTION 1

A company uses Microsoft Teams.

Users from a private channel named PrivateChannell report that guest users have access to the private channel message thread.

You need to ensure that guest users have access to the files in PrivateChannell, but no access to the message thread.

Which two actions should you perform? Each correct answer presents part of the solution,

NOTE: Each correct selection is worth one point.

- A. Add the guest users to the member\\'s group in the private channel SharePoint site.
- B. Remove the guest users from PrivateChannell.
- C. Disable the chat in the guest access policy in Microsoft Teams admin center.
- D. Add the guest users to the visitor\\'s group in the private channel SharePoint site.

Correct Answer: AC

QUESTION 2

You manage a company\\'s Microsoft Teams environment.

Members of a team cannot send emails to a channel\\'s email address.

You need to determine the cause of the issue.

What are two possible causes? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. The email has more than 10 file attachments.
- B. The channel\\'s associated SharePoint folder was renamed.
- C. The channel email address is part of a distribution list.
- D. Email integration is not enabled.
- E. The email contains more than 25 inline images.

Correct Answer: BC

Reference: <https://support.microsoft.com/en-us/office/send-an-email-to-a-channel-in-teams-d91db004-d9d7-4a47-82e6-fb1b16dfd51e>

QUESTION 3

You are configuring Microsoft Teams for a company.

You configure the Direct Routing setup for the tenant- The 200 OK message is not received for outbound SIP options in the Session Border Controller (SBC) logs.

You need to find the root causes of the issue.

What are the three causes of the issue? Each correct answer presents part of the solution.

NOTE; Each correct selection is worth one point.

- A. The SBC trusted root certificate store for the Microsoft Teams TLS context contains the Baltimore root CA.
- B. The certificate must be assigned to TLS context for the Microsoft Teams proxy.
- C. The SBC certificate assigned to TLS context for Microsoft Teams proxy must be signed from an approved root CA
- D. The SBC trusted root certificate store for the Microsoft Teams TLS context is missing the full certificate chain of the SBC certificate.
- E. TLS context is used for Microsoft Teams proxy.

Correct Answer: BCD

QUESTION 4

You need to configure the system to meet the requirements for guest users.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Create and assign a calling policy for guest users.
- B. Edit the guest access policy to disable calls.
- C. Edit the guest access policy to disable chat.
- D. Create and assign a messaging policy for guest users.

Correct Answer: AC

Reference: <https://docs.microsoft.com/en-us/microsoftteams/teams-calling-policy>

QUESTION 5

You need to investigate the issue reported by the human resources manager. Which two tools should you use? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Teams Desktop logs
- B. SharePoint admin center

- C. Teams Debug logs
- D. Network assessment tool
- E. Fiddler

Correct Answer: BC

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