

MS-740^{Q&As}

Troubleshooting Microsoft Teams

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QUESTION 1

You need to configure team settings specific to all departments\' needs. What should you do?

- A. From PowerShell, run the New-AzureADMSGGroupLifecyclePolicycmdlet.
- B. From the Microsoft Teams admin center, modify the Teams policy.
- C. From the Microsoft 365 admin center, modify the Office 365 group settings.
- D. From the Security and Compliance admin center, create a data loss prevention (DLP) policy.

Correct Answer: A

Reference: <https://docs.microsoft.com/en-us/azure/active-directory/enterprise-users/groups-lifecycle>

QUESTION 2

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A prepaway company has a Microsoft 365 subscription.

The company has a main office in one region. The company opens a new office in another region. You must relocate 400 users to the new office.

Solution: Create a configuration profile with the emergency address and assign the profile to the device for each user.

Does the solution meet the goal?

- A. Yes
- B. No

Correct Answer: B

Reference: <https://docs.microsoft.com/en-us/microsoftteams/assign-change-emergency-location-user>

QUESTION 3

A company plans to grant a team named Human Resources access to a custom app called App1. The company plans to block users from adding any other third-party apps to the team.

Users report that they are unable to add App1 to the team.

You need to make sure that users can access App1.

Which three actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Run the following PowerShell command: Grant-CsTeamsAppPermissionPolicy-Identity "HR Team" -PolicyNameHRAppPermissionPolicy
- B. Run the following PowerShell command: Grant-CsTeamsAppSetupPolicy-Identity "HR Team" -PolicyNameHRAppSetupPolicy
- C. On the Manage apps page, ensure that App1 is allowed at the org level.
- D. Create a custom app permission policy.
- E. Create a custom app setup policy.

Correct Answer: ACD

Reference: <https://docs.microsoft.com/en-us/microsoftteams/teams-app-permission-policies>

QUESTION 4

HOTSPOT

A company uses Microsoft Teams licenses and mailboxes that are hosted on-premises.

Employees do not have access to Teams calendars.

You need to resolve the issue.

How should you respond? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Action

Option

Which tool should you use?

▼
IdFix
Hybrid Configuration Wizard
AD Connect

Which protocol should you enable?

▼
IMAP
REST
Exchange Web Services

Which type of license should you assign to users?

▼
Skype for Business license
Exchange online license
Azure AD Premium P1 license

Correct Answer:

Answer Area

Action

Option

Which tool should you use?

▼
IdFix
Hybrid Configuration Wizard
AD Connect

Which protocol should you enable?

▼
IMAP
REST
Exchange Web Services

Which type of license should you assign to users?

▼
Skype for Business license
Exchange online license
Azure AD Premium P1 license

Reference: <https://techcommunity.microsoft.com/t5/exchange-team-blog/configuring-teams-calendar-access-for-exchange-on-premises/ba-p/1484009>

QUESTION 5

You are the administrator for an organization.

A user named User1 can communicate with User2 from an external domain by using chat. User1 is not able to add User2 to a team.

You need to ensure that User1 can add User2 to a team.

What should you do?

- A. Enable external access.
- B. Confirm whether the domain is in the external access allowed list.
- C. Ask the administrator of the external domain to add your domain to their Allowed Domain list.
- D. Use the Microsoft Teams web app.
- E. Enable guest access.

Correct Answer: E

Reference: <https://docs.microsoft.com/en-us/microsoftteams/communicate-with-users-from-other-organizations#guest-access>

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