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QUESTION 1

Upon completion of an installation, you have begun failover/giveback testing. You notice that when node-02 has been taken over by node-01, node-02 will not respond to ping requests.

Which statement describes what is happening?

- A. The controller is down and has been taken over by the partner, this is normal behavior during a failover.
- B. The controller that is up, node-01, does not have partner statements in the /etc/rc file.
- C. The controller that is down, node-02, does not have partner statements in the /etc/rc file.
- D. There are no ports in the LIFs\' broadcast domain that are linked.

Correct Answer: C

Explanation: We need to add a partner statement to the /etc/rc file on node-2.

QUESTION 2

Which technology allows NetApp to ship replacements for defective parts automatically?

- A. SLDIAG
- B. OnCommand System Manager
- C. Call Home
- D. AutoSupport

Correct Answer: D

Explanation: The NetApp AutoSupport family helps you optimize your data center by providing simple, effective, proactive monitoring and management of your storage infrastructure.

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AutoSupport is an integrated and efficient monitoring and reporting technology that checks the health of AutoSupport-enabled NetApp systems on a continual basis. It\'s an effective troubleshooting tool for you and for the NetApp Support team.

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Remote Support Diagnostics Tool (RSDT) helps NetApp Support solve storage-system issues for you-without your intervention.

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My AutoSupport is a Web-based application that works with AutoSupport.

Incorrect: Not A: System-level diagnostics (SLDIAGs) provides a command-line interface for tests that search for and determine hardware problems on supported storage systems. You use system-level diagnostics to confirm that a

specific component is operating properly or to help identify faulty components. Not B: OnCommand System Manager provides fast, simple configuration and management for NetApp FAS storage systems. Not C: Call Home is a function within AutoSupport. You can verify that AutoSupport is working by using the Call Home Check function.

Reference: <http://www.netapp.com/se/services-support/autosupport.aspx>

QUESTION 3

What is a protocol?

- A. SnapRestore
- B. CIFS
- C. SnapMirror/SnapVault
- D. FlexClone

Correct Answer: B

Explanation: The Common Internet File System (CIFS) is protocol which is the standard way that computer users share files across corporate intranets and the Internet.

Incorrect:

Not D: FlexClone is a technology to make fast, space-efficient copies of flexible volumes (FlexVol volumes) and LUNs.

Reference: Common Internet File System - TechNet

<https://technet.microsoft.com/en-us/library/cc939973.aspx>

QUESTION 4

You were dispatched to install a cluster made up of FAS8060 and FAS8080 controllers. There are three FAS8060 controllers and three FAS8080 controllers.

Which solution would provide the largest possible cluster?

- A. a cluster made up of two nodes
- B. a cluster made up of four nodes
- C. a cluster made up of five nodes
- D. a cluster made up of six nodes

Correct Answer: D

QUESTION 5

What is the next step if you must escalate an open case?

- A. Upload the support case and core data files to NetApp Support and to Engineering.
- B. Clustered Data ONTAP triggers the AutoSupport mechanism automatically again.
- C. Call NetApp Support and ask to speak to the duty manager.
- D. Call NetApp Support and open a new case.

Correct Answer: C

Explanation: If at anytime you wish to have your case escalated please call the TSC Hotline number and ask to speak to the duty manager.

Reference: Technical Support Escalation and Priority Definitions

<https://mysupport.netapp.com/info/web/ECMP1132185.html>

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