



# OG0-023<sup>Q&As</sup>

ArchiMate 2 Combined Part 1 and 2 Examination

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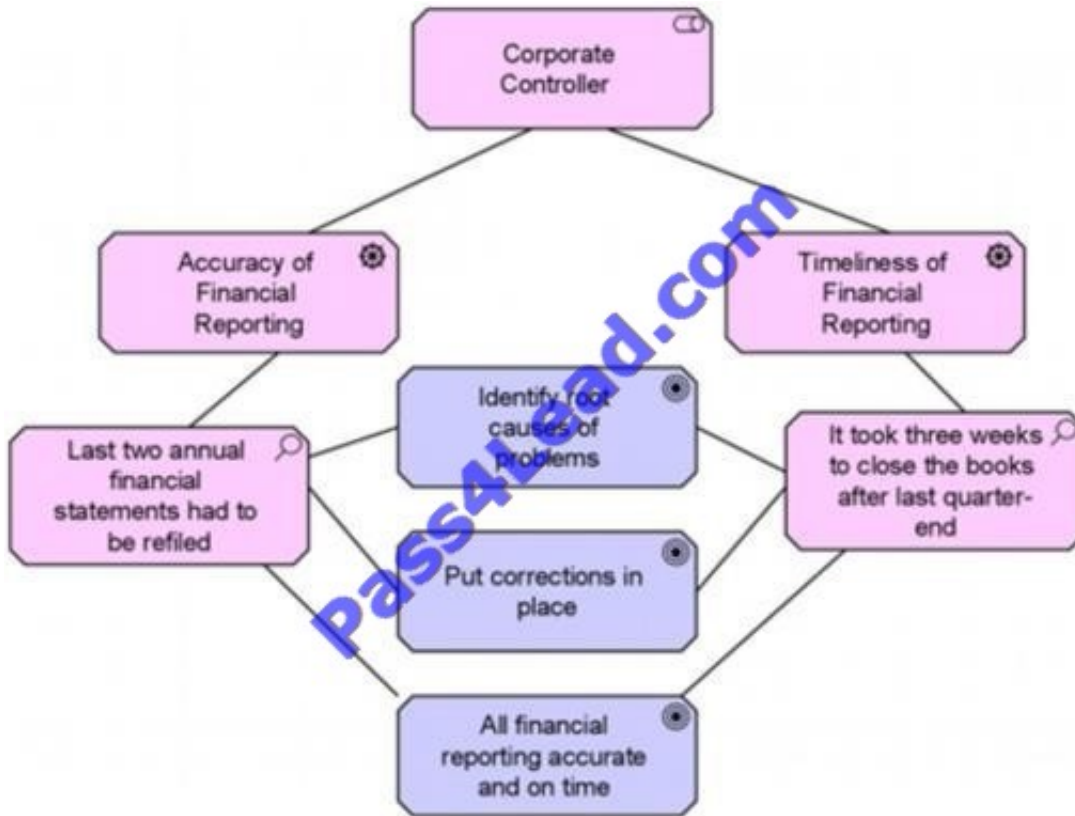
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### QUESTION 1

Consider the following example view:



Which of the following best describes how this view could be used?

- A. To help infrastructure engineers design necessary increases in server capacity to improve the financial reporting
- B. To assign software developers to the work packages needed to address problems with the financial reporting
- C. To familiarize managers and enterprise architects with the motivations of the Corporate Controller
- D. To put in place changes to business processes to address requirements of the Corporate Controller

Correct Answer: C

### QUESTION 2

Which concept is typically used to model hardware systems such as mainframes, PCs, or routers?

- A. System software
- B. Network
- C. Artifact



D. Device

Correct Answer: D

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### QUESTION 3

#### Scenario

Please read this scenario prior to answering the question The ArchiSuranceTo Go mobile consumer solution is increasingly important to ArchiSurance, which uses it to sell and renew insurance products, provide customer service, enable accurate and convenient home recordkeeping, and capture and process claims. The solution consists of three components. The Consultant lets customers review their existing coverage, and update it based on common life events, such as getting a new car, moving into a new home, or having a family member move in or out. If necessary, they can speak or chat with a customer service representative. The Home Manager helps customers photograph and catalogue their valuable possessions in order to support the filing of accurate claims in case of loss or damage. The Claim Manager enables customers to quickly file a claim for loss or damage to an insured auto, home or possession. It enables customers to describe the incident by referencing information captured with the Consultant and the Home Manager applications. In addition, it allows the customer to add photographs, audio, video and text to support a claim, submit the claim, and monitor its progress.

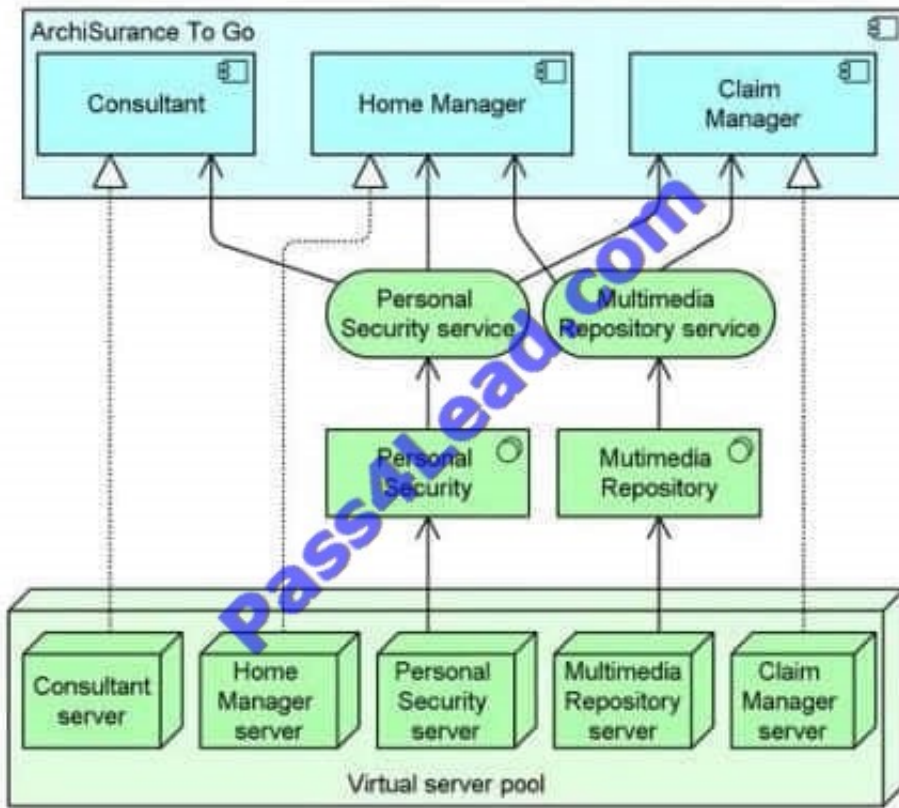
The ArchiSurancetoGo components rely on a number of application services hosted by ArchiSurance. The first is an Auto Identification and Description (AID) service that the Consultant uses to validate and complete auto information entered by customers. The second service, Home Identification and Description (HID) performs the same function for home information, and is used by the Home Manager. The Consultant also uses the Virtual Agent service to guide customers as they select coverage options, the Payment Processor service to arrange premium payments, and the Coverage Activator service to generate policies and put them in force.

ArchiSurance to Go also relies on a number of infrastructure services. The Home Manager uses a Multimedia Repository service to store and retrieve information about insured homes. The Claim Manager also uses this service for claim information entered by customers. All three components of ArchiSuranceTo Go use a Personal Security service to register and authenticate customers, and to manage their profiles.

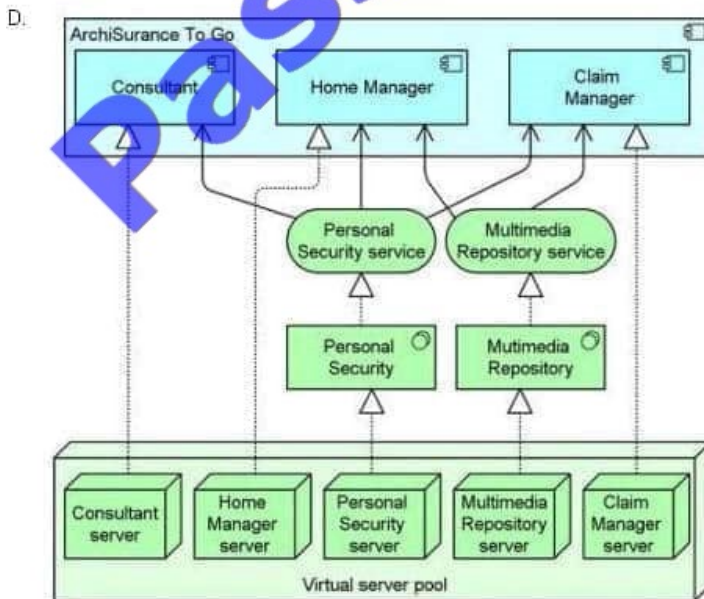
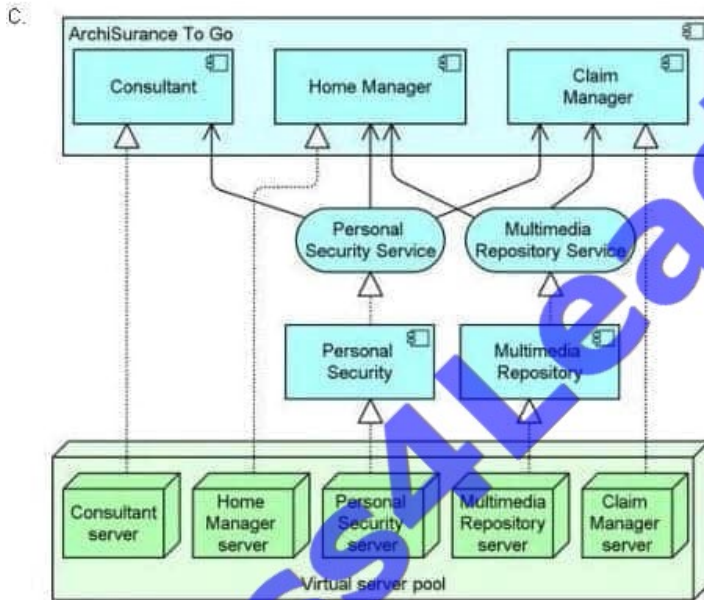
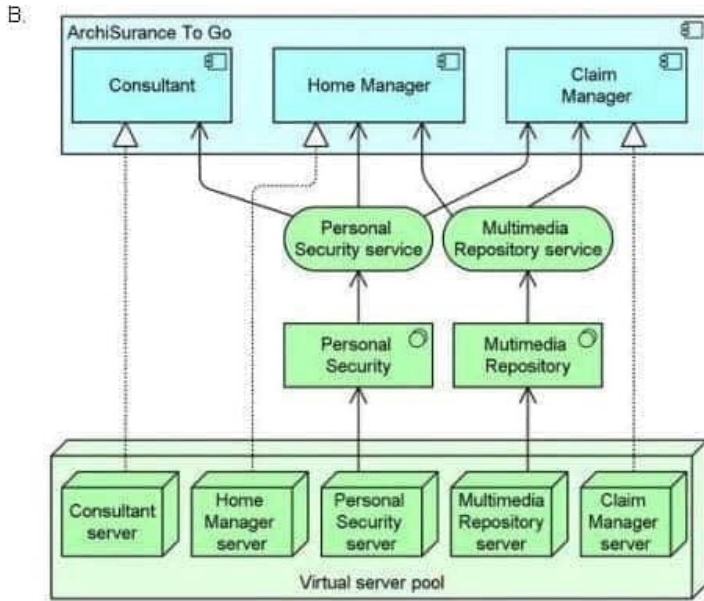
Each application service is realized by an application component with the same name. Also, each infrastructure service is realized by a system software environment with the same name. ArchiSurance hosts both the application components and system software environments in a virtual ized server pool within its data center. Each service has its own virtual server. Each server is connected to a data center network (DCN) which in turn connects to a commercial wide area network (WAN).

Refer to the Scenario

The new head of IT infrastructure would like a better understanding of the applications used by ArchiSurance to Go mobile solution and the hosting infrastructure that supports these applications. Which answer provides the best description of the applications and their underlying infrastructure? (Please note that it is not necessary to model the networks).



A.





B. C. D.

Correct Answer: D

#### QUESTION 4

Which of the following answers correctly describes the junction relationship?

- A. It connects structural relationships of different types
- B. It connects dynamic relationships of the same type
- C. It connects dynamic relationships of different types
- D. It connects structural relationships of the same type

Correct Answer: B

#### QUESTION 5

Consider the following diagram:



Which of the following answers best interprets the diagram?

- A. The Claims Entry application service realizes the Take Claim Over Telephone business process
- B. The Claims Entry application service is used by the Take Claim Over Telephone business process



C. Information flows from the Claims Entry application to the Take Claim Over Telephone business process

D. The Claims Entry business service is used by the Take Claim Over Telephone team

Correct Answer: B

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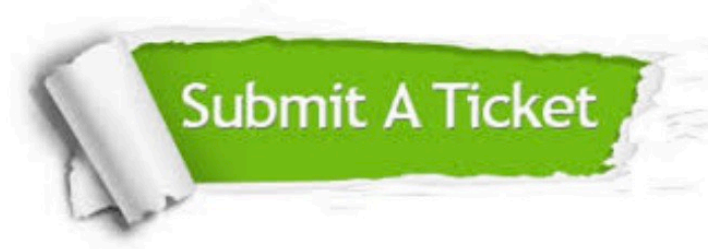
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