

OG0-061^{Q&As}

IT4IT Part 1 Exam

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QUESTION 1

What key data object is associated with the Project functional component?

- A. IT Initiative
- B. Portfolio Backlog Item
- C. Conceptual Service
- D. Scope Agreement

Correct Answer: D

QUESTION 2

What is a benefit of implementing the Requirement to Deploy value stream for the business?

- A. Improving the speed at which issues with a business service are identified, including proactive identification before impact is severe
- B. Accelerate sourcing and delivery of applications through best practices such as re-use, automation, and collaboration
- C. Accurate visibility of business and IT demand; re-balance IT investments between strategic and operational demand
- D. Increased fulfillment efficiency and consistency through standard change deployment and automation

Correct Answer: B

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap06.html>

QUESTION 3

Which of the following is a Key Performance Indicator of the Request to Fulfill value stream?

- A. The percentage reduction in the network required for new or changed services
- B. Self-Service: Increased success rate for user self-fix
- C. Satisfied customers per service/application
- D. Arrival and departure rate of service requests

Correct Answer: D

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap07.html> (7.3)

QUESTION 4

Which of the following is an objective of the Strategy to Portfolio (S2P) value stream?

- A. Contributing to business strategy and planning, enabling IT alignment with business plans
- B. Defining the context and end-to-end set of activities necessary to establish requirements and deliver new IT services
- C. Defining the capabilities and business processes necessary for Project Management governance
- D. Providing a new architectural framework that holistically describes all of the major activities of modern IT delivery

Correct Answer: A

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap05.html>

QUESTION 5

What is a goal of the Diagnostics and Remediation functional component?

- A. To design, create, and manage Service Contracts
- B. To aggregate Events
- C. To shorten Mean Time to Repair
- D. To manage the lifecycle of Requests for Change

Correct Answer: C

Reference: https://pubs.opengroup.org/it4it/refarch20/chap08.html#_Toc431202796

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