

OG0-061^{Q&As}

IT4IT Part 1 Exam

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QUESTION 1

What are functional components?

- A. They are inputs to the IT4IT value streams, and pass through a hierarchy of data objects via state changes across the service backbone
- B. They are the primary means for understanding business requirements as they are expressed to the Strategy to Portfolio value stream
- C. They represent the output of the Requirement to Deploy value stream
- D. They are the smallest standalone technology units that are useful to IT service provider

Correct Answer: D

Reference: https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html#_Toc473282448

QUESTION 2

What is the difference between primary and supporting activities in the IT Value Chain?

- A. Primary activities are core for the overall business operating model, while the activities of the IT value chain are a supporting activity
- B. Primary activities focus on the early stages of the IT lifecycle, while supporting activities focus on the later stages
- C. Primary activities are core and vital to the IT function, while supporting activities help ensure its efficiency and effectiveness
- D. Primary activities focus on systems design and construction; supporting activities include planning and operations management

Correct Answer: C

QUESTION 3

What is a key value proposition of the Detect to Correct value stream?

- A. Service lifecycle tracking through conceptual, logical, and physical domains
- B. Timely identification and prioritization of an issue
- C. Increased fulfillment efficiency through standard change deployment and automation
- D. Standardized service development and delivery

Correct Answer: B

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap08.html>

QUESTION 4

Which of the following key data objects is associated with the Service Portfolio functional component?

- A. Service Contract
- B. Conceptual Service
- C. Portfolio Backlog Item
- D. Scope Agreement

Correct Answer: B

Reference: <https://pubs.opengroup.org/it4it/refarch20/m/chap05.html> (5.4.5)

QUESTION 5

Which key data object associated with the Change Control functional component records the data required to manage the change lifecycle?

- A. The Change Control data object
- B. The RFC data object
- C. The Problem, Known Error data object
- D. The Interaction data object

Correct Answer: B

Reference: <https://books.google.com.pk/books?id=IOoCDQAAQBAJandpg=PA170andlpg=PA170anddq=IT4IT+key+data+object+associated+with+the+Change+Control+functional+component+records+the+data+required+to+manage+the+change+lifecycleandsource=blandots=KwfVdFszO6andsig=ACfU3U2Q19wSm1h8hyfHYfqASY1SbMFeAandhl=enandsa=Xandved=2ahUKEwjOkMWu3OjkAhVEzRoKHZf5CXQQ6AEwBHoECacQAQ#v=onepageandq=IT4IT%20key%20data%20object%20associated%20with%20the%20Change%20Control%20functional%20component%20records%20the%20data%20required%20to%20manage%20the%20change%20lifecycleandf=false>