

# OG0-061<sup>Q&As</sup>

IT4IT Part 1 Exam

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### QUESTION 1

Which value stream creates the Service Release Blueprint?

- A. Strategy to Portfolio
- B. Requirement to Deploy
- C. Detect to Correct
- D. Request to Fulfill

Correct Answer: D

Reference: <https://cloudsourceblog.com/2018/04/26/building-a-hybrid-functional-reference-architecturepart-2-it4it/>

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### QUESTION 2

What are functional components?

- A. They are inputs to the IT4IT value streams, and pass through a hierarchy of data objects via state changes across the service backbone
- B. They are the primary means for understanding business requirements as they are expressed to the Strategy to Portfolio value stream
- C. They represent the output of the Requirement to Deploy value stream
- D. They are the smallest standalone technology units that are useful to IT service provider

Correct Answer: D

Reference: [https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html#\\_Toc473282448](https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html#_Toc473282448)

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### QUESTION 3

What is the difference between primary and supporting activities in the IT Value Chain?

- A. Primary activities are core for the overall business operating model, while the activities of the IT value chain are a supporting activity
- B. Primary activities focus on the early stages of the IT lifecycle, while supporting activities focus on the later stages
- C. Primary activities are core and vital to the IT function, while supporting activities help ensure its efficiency and effectiveness
- D. Primary activities focus on systems design and construction; supporting activities include planning and operations management

Correct Answer: C

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**QUESTION 4**

What does the Event data object represent?

- A. A user inquiry to the Service Desk
- B. An alert signifying a change of state of a monitored Configuration Item
- C. An issue or flaw with delivered code or physical service blueprint
- D. An interruption to normal service operations

Correct Answer: B

Reference: <https://pubs.opengroup.org/it4it/refarch20/m/chap08.html> (8.4.2)

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**QUESTION 5**

What is a benefit of implementing the Requirement to Deploy value stream for the business?

- A. Improving the speed at which issues with a business service are identified, including proactive identification before impact is severe
- B. Accelerate sourcing and delivery of applications through best practices such as re-use, automation, and collaboration
- C. Accurate visibility of business and IT demand; re-balance IT investments between strategic and operational demand
- D. Increased fulfillment efficiency and consistency through standard change deployment and automation

Correct Answer: B

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap06.html>

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