

# PEGACPBA74V1<sup>Q&As</sup>

Certified Pega Business Architect (CPBA) 74V1

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### QUESTION 1

Consider the following scenario:

\*During the Interview process for a Job Application case, an administrative assistant selects the date and location of the interview.

\*Next, an email invitation is sent to the candidate.

\*During the interview, the hiring manager captures notes from the discussion.

\*Finally, the candidate is assigned a technical exercise and the results are added to the case.

Select two step names that follow the guidelines for identifying and naming the steps in the process. (Choose Two)

- A. Schedule Interview
- B. Notify Candidate
- C. Ask Questions
- D. Technical Exercise

Correct Answer: AB

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### QUESTION 2

Which two dependencies do you enforce with a Wait step? (Choose Two)

- A. Pausing a case until a predetermined time expires
- B. Preventing a case from resuming until an automated decision executes
- C. Preventing a case from entering a stage until a condition is met
- D. Pausing a case until another case (or all cases) reach a specified status

Correct Answer: AD

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### QUESTION 3

YOU are developing a car maintenance application for a car service center. Specific services are performed by different teams. Example services are oil changes, tire rotations, and windshield wiper inspections. Which two configuration options perform the correct assignment routing? (Choose Two)

- A. Configure all assignments to route to the service manager who then assigns the tasks to the specific team.
- B. Configure routing to use business logic to assign tasks to the appropriate team using the type of service.

- C. Configure single level approval routing to a supervisor who assigns the task to the specific team.
- D. Configure routing to a skilled work group using the appropriate skill parameters for the selected service.

Correct Answer: BD

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#### QUESTION 4

An airline has the following requirement:

A passenger requiring a service animal must document the type of animal, the size of the animal, and any relevant medical information the crew may need during the flight. The application prompts the passenger for this information when the

passenger declares that they will travel with a service animal.

How do you configure the case life cycle to meet this requirement?

- A. Configure a stage in the case life cycle for service animal accommodation and apply a stage validation condition.
- B. Add a process to the case life cycle for service animal accommodation and apply a condition to determine when to run the process.
- C. Apply an optional action to the appropriate stage to allow the passenger to provide the information as needed.
- D. Create a child case for service animal accommodation to automatically resolve unless the passenger requires the accommodation.

Correct Answer: B

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#### QUESTION 5

A home loan application requires application the legal team manager and the Finance team manager. The Legal team manager must approve before the Finance team manager. How do you configure this requirement?

- A. Create an approval step with cascading approval.
- B. Apply business logic to route a single assignment in the correct order.
- C. Route an assignment to a work queue where both roles have access.
- D. Create an approval process for each manager in parallel.

Correct Answer: A

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