

# PEGACSA71V1<sup>Q&As</sup>

Certified System Architect (CSA) 71V1

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**QUESTION 1**

Which statement is true about pattern inheritance? (Choose One)

- A. It only applies to work classes
- B. It causes a class to inherit rules from parent classes, matching its prefix to the parent class name
- C. It is executed after directed inheritance
- D. It causes a class to inherit rules from a class not related to its parent

Correct Answer: B

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**QUESTION 2**

Which statement best describes how a service level affects the urgency value of an assignment or a case?

- A. When a given milestone is reached, the urgency value is set to the specified value in that milestone.
- B. When a given milestone is reached, the current urgency value is checked. If it is greater than the value specified in that milestone, the Escalation Action is triggered.
- C. If the current urgency value is less than the urgency value specified in the milestone, It is adjusted to the urgency value specified in that milestone - otherwise, it remains the same.
- D. When a given milestone is reached, the specified urgency value is added to the current urgency value.

Correct Answer: D

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**QUESTION 3**

Which of the following statements best describes the purpose of the Data Propagation feature?

- A. Copy property values between unrelated cases
- B. Copy property values from a subcase to a parent case C. Copy property values from a parent case to a subcase
- D. Copy property values from a template to a case

Correct Answer: C

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**QUESTION 4**

A perform harness can be referenced from: (Choose Two)

- A. Connector shape
- B. Process tab of the flow

C. Subprocess shape

D. Assignment shape

Correct Answer: CD

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#### QUESTION 5

Process Commander provides a set of functions to use in the Function Builder when you create a report. If you cannot find a function that provides the information your report needs, you can create a custom function and use that.

A. True

B. False

Correct Answer: A

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