

PK0-004^{Q&As}

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QUESTION 1

A project schedule lists a resource as 50% because it likely:

- A. is a shared resource.
- B. depict a resource shortage.
- C. signifies overallocation of a resource.
- D. notes underallocation of a resource.

Correct Answer: A

QUESTION 2

A customer approaches a team member to report that old functionality is no longer valid due to technology restrictions. The team member has also noticed this during the execution of the project. The team member agrees with the new functionality provided by the customer, implements the change, and notifies the

project manager.

Which of the following actions should the project manager take NEXT?

- A. Notify the team that the change has been made.
- B. Update the project management plan based on the change.
- C. Proceed to the next task in the project schedule.
- D. Conduct an impact analysis to verify there is no collateral damage.

Correct Answer: C

QUESTION 3

A project sponsor and Chief Information Officer (CIO) disagree about how to release the final deliverables to the market. The sponsor wants to do a massive product release, while the CIO wants to be extremely cautious and add more time for testing and defect resolution. The project manager works with both parties and determines the best solution is to roll the product out in a pilot release to see how it tests, and then use customer feedback to determine next steps.

Which of the following conflict resolution techniques is the project manager using?

- A. Forcing
- B. Negotiating



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- C. Compromising
- D. Avoiding

Correct Answer: B

Reference: Kim Heldman, CompTIA Project+ Study Guide, 2nd Edition, Sybex, Indianapolis, 2017, p. 200

QUESTION 4

Task B is not planned to start until Task A is completed. Task A is delayed and will not be completed on time. Starting Task B prior to Task A completing is an example of:

- A. Managing change
- B. Fast tracking
- C. Rolling wave planning
- D. Crashing

Correct Answer: B

QUESTION 5

Which of the following is the MOST appropriate communication method for a highly confidential message to a Multilanguage global project team?

- A. Encrypted email
- B. Face-to-face communication with a translator
- C. Social media communication through a secure connection
- D. Voice conferencing

Correct Answer: A

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