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QUESTION 1

A critical piece of equipment that is needed for the installation of a point-of-sale solution is delayed from the manufacturer. The delay will cause the project to be significantly behind schedule. The project manager decides to buy the item at a higher cost from another vendor who can supply it immediately. Which of the following risk management approaches has the project manager taken?

A. Mitigate

B. Transfer

C. Accept

D. Share

Correct Answer: A

QUESTION 2

After a release, the project sponsor received an escalation from an executive about the extension of the downtime after the scheduled window. Which of the following should be added to the issue log?

A. Continuous integration

B. Rollback plan

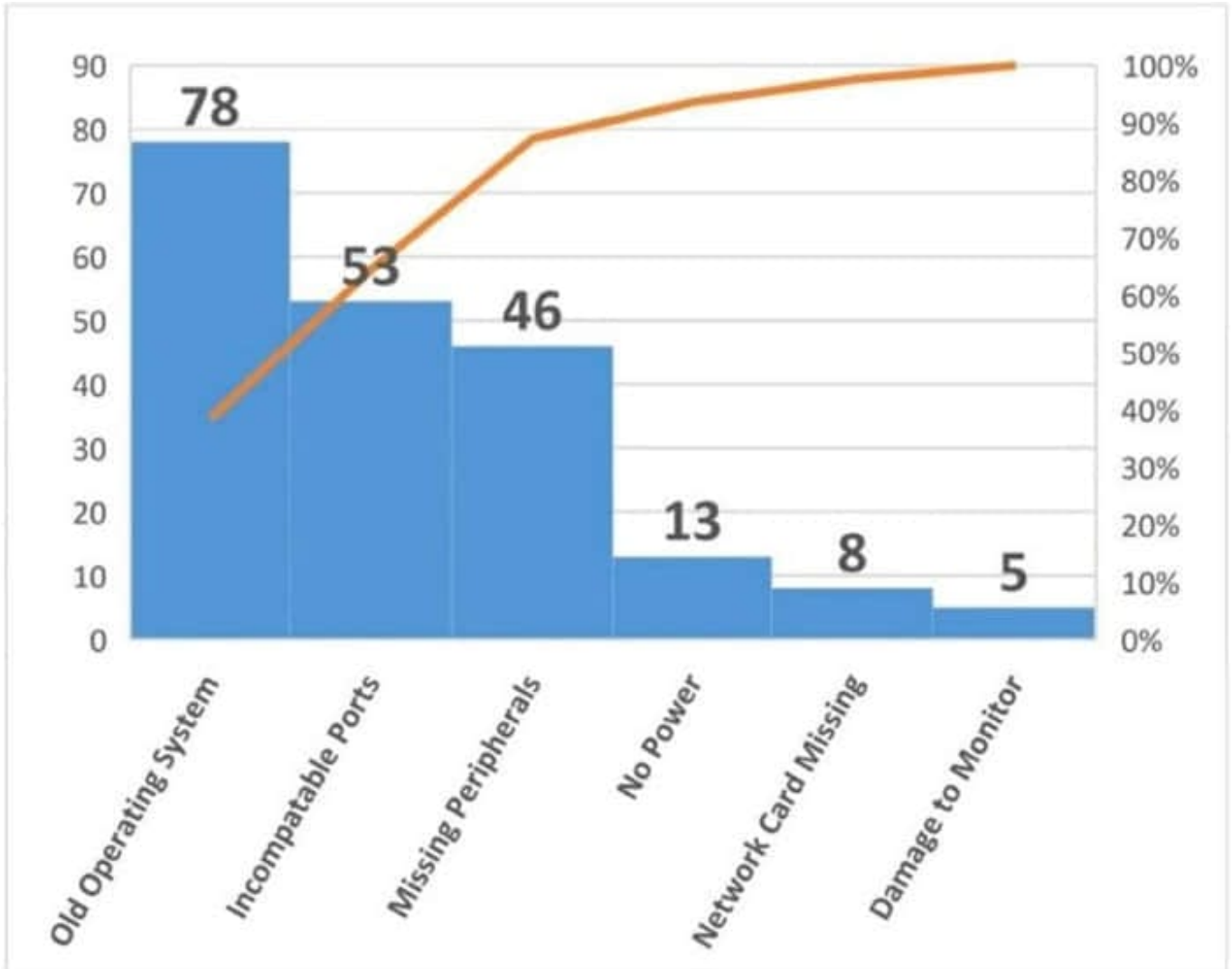C. Customer notification

D. Automated testing

Correct Answer: B

Customer notification should be added to the issue log after receiving an escalation from an executive about the extension of the downtime after the scheduled window. Customer notification is a communication activity that informs the customers about any issues or changes that may affect their satisfaction or expectations.

Customer notification can help to maintain trust, transparency, and goodwill with the customers and prevent any negative impacts on their business operations or experience.

QUESTION 3

A project team was instructed to refurbish old desktops. The following provides the details of the issues observed:

Which of the following issues should be addressed FIRST?

A. Replace missing peripherals because this process can be easy and less costly.

B. An old operating system issue has the most amount of occurrences.

C. Damage to the monitor has the highest percentage.

D. Address each issue as discovered to avoid rework.

Correct Answer: B

QUESTION 4

A project manager sent equipment to a global project team for testing purposes. Only 70% of the project team received the equipment for testing. Which of the following considerations is impacting the rest of the team?

A. Quality assurance

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B. Organizational branding restrictions

C. State privacy acts

D. Country legal regulations

Correct Answer: D

QUESTION 5

Which of the following should occur when implementing an IT infrastructure change that takes risks into consideration?

A. Approving the change request

B. Developing a rollback plan

C. Gathering necessary resources

D. Defining requirements

Correct Answer: B

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