

PL-200^{Q&As}

Microsoft Power Platform Functional Consultant

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QUESTION 1

HOTSPOT

A guest asks about the start time of a specific scheduled event and wants to know what the snow conditions will be like during their stay.

You need to determine how to design the chat solution to answer those questions.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Scenario

Identify and reference the company event a guest mentions.

Identify attributes for snow conditions.

Action

	▼
Load the response into a variable	
Use smart matching to load an entity into a topic	
Load the extracted topic into a variable	

	▼
Create a custom entity	
Create a new topic	
Create a new variable	
Create an escalation	

Correct Answer:

Scenario

Identify and reference the company event a guest mentions.

Identify attributes for snow conditions.

Action

	▼
Load the response into a variable	
Use smart matching to load an entity into a topic	
Load the extracted topic into a variable	

	▼
Create a custom entity	
Create a new topic	
Create a new variable	
Create an escalation	

Reference: <https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

QUESTION 2

HOTSPOT

A company creates a Microsoft Teams app that stores data in two tables in a Microsoft Dataverse for Teams environment.

Users require access to the app and the app data.

You need to configure access.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Access	Action
Access to the data	Share the data and assign permissions.
	Assign a permission set for each table in the app.
	Create a security role and assign permissions by table.
	Share the data and assign permissions.
Access to the app	Publish the app to a Teams channel.
	Share with a security group.
	Share with users.
	Publish the app to a Teams channel.

Correct Answer:

Access	Action
Access to the data	Share the data and assign permissions.
	Assign a permission set for each table in the app.
	Create a security role and assign permissions by table.
	Share the data and assign permissions.
Access to the app	Publish the app to a Teams channel.
	Share with a security group.
	Share with users.
	Publish the app to a Teams channel.

QUESTION 3

HOTSPOT

You need to design the guest check-in solution.

Which technologies should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Requirement

Technology

Develop the base check-in solution.

	▼
Xamarin app	
Power Apps portal	
Model-driven app	
Canvas app	

Access the check-in solution on the check-in devices.

	▼
Traditional desktop application	
Web browser	
Power Apps mobile app	
Dynamics 365 for phones and tablets	

Correct Answer:

Requirement

Technology

Develop the base check-in solution.

	▼
Xamarin app	
Power Apps portal	
Model-driven app	
Canvas app	

Access the check-in solution on the check-in devices.

	▼
Traditional desktop application	
Web browser	
Power Apps mobile app	
Dynamics 365 for phones and tablets	

QUESTION 4

DRAG DROP

A company plans to automate the following manual processes by using Power Automate.

Process	Time to Complete	Comments
1	30 minutes	The user's device must remain unlocked when the business process runs. The user will be required to leave their device unattended in a secure setting while the business process runs so that the user can assist with other efforts.
2	45 minutes	The process must run after normal business hours. The device that runs the business process must remain unlocked when the business process is not running.

You need to identify UI flow types for the two business processes.

Which desktop flow type should you use? To answer, drag the appropriate desktop flow types to the correct business processes. Each desktop flow type may be used once, more than once, or not at all. You may need to drag the split bar

between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Desktop flow types

Attended

Unattended

Answer Area

Business process

Desktop flow type

1

2

Correct Answer:

Desktop flow types

Answer Area

Business process

Desktop flow type

1

Attended

2

Unattended

QUESTION 5

You are designing a Power Virtual Agents chatbot.

The chatbot must be able to maintain customer information if the conversation topic changes during a dialog.

You need to configure variables to store customer name and email address.

Which type of variable should you create?

- A. session
- B. topic
- C. bot
- D. slot

Correct Answer: C

By default, a variable's value can only be used in the topic where this variable gets created.

However, you might want the bot to use the same value across topics. This means the bot can remember the necessary context when a conversation spans multiple topics. In some systems, these types of variables are known as global

variables. In Power Virtual Agents, these variables are called bot variables, because they apply across the entire bot.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables-bot>

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