

PL-900^{Q&As}

Microsoft Power Platform Fundamentals

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QUESTION 1

A company uses a manual process to manage escalations for customer support calls.

You must use Power Automate to automate the process for routing escalated calls.

You need to create the flow.

Which type of connector should you use?

- A. Office 365 Users
- B. Microsoft Excel
- C. Microsoft Dataverse

Correct Answer: C

QUESTION 2

HOTSPOT

A company plans to use Power Platform to build apps that address specific business challenges. You need to recommend the appropriate types of Power Apps to use. What should you recommend? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point

Hot Area:

Field technicians need a mobile app to capture the location and the image of defective products.

▼
Canvas app
Power Apps Portals
Common Data Service

Sales representatives need to see different views and dashboards in the sales app

▼
Canvas app
Model-driven app
Power Apps Portals

Correct Answer:

Field technicians need a mobile app to capture the location and the image of defective products.

▼
Canvas app
Power Apps Portals
Common Data Service

Sales representatives need to see different views and dashboards in the sales app

▼
Canvas app
Model-driven app
Power Apps Portals

QUESTION 3

HOTSPOT

You are a regional sales manager for a large internet retailer. You create a series of Power BI reports and dashboards to help sales associates be more productive and increase sales.

Sales are not increasing as expected.

You need to determine if the new reports are being used and send emails to sales associates to provide guidance on how to use the reports and dashboards.

Which features should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Requirement

Send an email to the sales associates on a predetermined schedule.

	▼
Subscribe	
Share	
Favorites	
Publisher	

Quantify the adoption usage from the sales associates.

	▼
Explore	
Favorites	
Usage metrics	
Performance inspector	

Correct Answer:

Requirement

Send an email to the sales associates on a predetermined schedule.

	▼
Subscribe	
Share	
Favorites	
Publisher	

Quantify the adoption usage from the sales associates.

	▼
Explore	
Favorites	
Usage metrics	
Performance inspector	

Reference: <https://docs.microsoft.com/en-us/power-bi/consumer/end-user-subscribe>

<https://docs.microsoft.com/en-us/power-bi/service-usage-metrics>

QUESTION 4

DRAG DROP

A company is building a model-driven app.

You need to create and configure the objects needed for the app.

Which component categories should you use? To answer, drag the appropriate component categories to the correct objects. Each component category may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Component categories

- UI
- Data
- Logic
- Visulaization

Answer Area

Object

- Relationship
- Form
- Business rule
- View

Component category

-
-
-
-

Correct Answer:

Component categories

- UI
- Data
- Logic
- Visulaization

Answer Area

Object

- Relationship
- Form
- Business rule
- View

Component category

- Data
- UI
- Logic
- UI

Reference: <https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/model-driven-app-components>

QUESTION 5

HOTSPOT

You are developing a Power Virtual Agents chatbot for a company.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
You must create a topic to specify how a chatbot responds to a user.	<input type="radio"/>	<input type="radio"/>
You can use prebuilt entities or custom defined entities.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

Answer Area

Statement	Yes	No
You must create a topic to specify how a chatbot responds to a user.	<input checked="" type="radio"/>	<input type="radio"/>
You can use prebuilt entities or custom defined entities.	<input checked="" type="radio"/>	<input type="radio"/>

Reference: <https://docs.microsoft.com/en-us/power-virtual-agents/authoring-fundamentals> <https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

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