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QUESTION 1

The customer and the business analyst are collaborating in the development of a solution scope. It is important for the customer to:

- A. spend the time required to provide, clarify, and elaborate requirements.
- B. communicate changes to requirements only when they are completely defined.
- C. perform an alternatives analysis for requirements implementation.
- D. challenge assessments of the cost and feasibility of requirements.

Correct Answer: A

QUESTION 2

What is a standardized, effective, and efficient way to manage changes to project documentation?

- A. A change control board
- B. A requirements traceability matrix
- C. A configuration management system
- D. A configuration verification and audit system

Correct Answer: B

QUESTION 3

Requirements for a project have already been approved and finalized when a stakeholder approaches the project team with a change to one of their requirements. Which method of document control should the business analyst use to document changes in requirement(s) versioning?

- A. Project plan
- B. Statement of work
- C. Traceability matrix
- D. Problem or opportunity statement

Correct Answer: C

QUESTION 4

During user acceptance testing, a defect is logged by a user from a department that did not participate in the requirements analysis. To avoid this situation and minimize impact on the project, the user should have been:

- A. interviewed to understand how the user's work would be impacted.
- B. involved in the development and sign-off of the business requirements.
- C. given the opportunity to review the user acceptance test scripts.
- D. identified as a stakeholder as part of the stakeholder analysis.

Correct Answer: D

QUESTION 5

A document is being created that will detail the customer's needs for a product and will include a functional model, a data model, and a glossary of terms. This document is called a:

- A. business case.
- B. requirements specification.
- C. project charter.
- D. standard operating manual.

Correct Answer: B

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