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QUESTION 1

A technician is troubleshooting an issue with communication to another server at a remote location. Which of the following tools should the technician use to help troubleshoot the traffic to and from the server?

- A. Net use
- B. Nslookup
- C. Port scanner
- D. Sniffer

Correct Answer: A

QUESTION 2

Which of the following will allow devices to be added without turning the server off?

- A. Plug and Play
- B. Warm site
- C. Hot plug
- D. Hot site

Correct Answer: C

QUESTION 3

A technician receives a report that two users are having difficulty retaining connections to a server hosting a company application. On testing, the technician sees the following:

Initial connections to the server are sporadic.

If connected, the client is dropped within 30 seconds.

Attempting to reconnect is sometimes successful but other times requires multiple attempts.

Local testing on the server reveals no problems.

Given these symptoms, which of the following is the MOST likely cause of the problem?

- A. Two workstations have been configured with the same IP address.
- B. Two separate NICs have the same MAC address.
- C. There are multiple DNS entries for the same host.
- D. Routing has been configured incorrectly for the clients.

Correct Answer: A

QUESTION 4

A remote technician is notified that a LED light for a server's hard drive is red. Which of the following should the technician check to verify RAID functionality?

- A. Network-based hardware administration
- B. Access control lists
- C. File system check
- D. Connectivity via a serial cable

Correct Answer: C

QUESTION 5

A server technician is trying to minimize power outages using a UPS that is plugged into an outlet in the server room. Given this scenario, which of the following procedures should be followed to minimize outages?

- A. Ensure the UPS has a dedicated circuit
- B. Ensure the UPS circuit is shared with the office
- C. Ensure the UPS is connected to the main UPS
- D. Ensure the UPS is connected to a surge protector

Correct Answer: A

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