

# SK0-005<sup>Q&As</sup>

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### QUESTION 1

A technician has moved a data drive from a new Windows server to an older Windows server. The hardware recognizes the drive, but the data is not visible to the OS. Which of the following is the MOST likely cause of the issue?

- A. The disk uses GPT.
- B. The partition is formatted with ext4.
- C. The partition is formatted with FAT32.
- D. The disk uses MBR.

Correct Answer: A

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### QUESTION 2

Which of the following documents would be useful when trying to restore IT infrastructure operations after a non-planned interruption?

- A. Service-level agreement
- B. Disaster recovery plan
- C. Business impact analysis
- D. Business continuity plan

Correct Answer: B

A disaster recovery plan would be useful when trying to restore IT infrastructure operations after a non-planned interruption. A disaster recovery plan is a document that outlines the steps and procedures to recover from a major disruption of

IT services caused by natural or man-made disasters, such as fire, flood, earthquake, cyberattack, etc. A disaster recovery plan typically includes:

A list of critical IT assets and resources that need to be protected and restored  
A list of roles and responsibilities of IT staff and stakeholders involved in the recovery process

A list of backup and recovery strategies and tools for data, applications, servers, networks, etc.

A list of communication channels and methods for notifying users, customers, vendors, etc.

A list of testing and validation methods for ensuring the functionality and integrity of restored systems

A list of metrics and criteria for measuring the effectiveness and efficiency of the recovery process

A disaster recovery plan helps IT organizations to minimize downtime, data loss, and financial impact of a disaster, as well as to resume normal operations as quickly as possible.

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**QUESTION 3**

Which of the following BEST measures how much downtime an organization can tolerate during an unplanned outage?

- A. SLA
- B. BIA
- C. RTO
- D. MTTR

Correct Answer: C

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**QUESTION 4**

A technician is able to copy a file to a temporary folder on another partition but is unable to copy it to a network share or a USB flash drive. Which of the following is MOST likely preventing the file from being copied to certain locations?

- A. An ACL
- B. Antivirus
- C. DLP
- D. A firewall

Correct Answer: C

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**QUESTION 5**

A server administrator has connected a new server to the network. During testing, the administrator discovers the server is not reachable via server but can be accessed by IP address. Which of the following steps should the server administrator take NEXT? (Select TWO).

- A. Check the default gateway.
- B. Check the route tables.
- C. Check the hosts file.
- D. Check the DNS server.
- E. Run the ping command.
- F. Run the tracert command

Correct Answer: CD

If the server is not reachable by name but can be accessed by IP address, it means that there is a problem with name resolution. The hosts file and the DNS server are both responsible for mapping hostnames to IP addresses. Therefore, the

server administrator should check these two files for any errors or inconsistencies that might prevent the server from being resolved by name.

References:

<https://www.howtogeek.com/662249/how-to-edit-the-hosts-file-on-linux/>

<https://www.howtogeek.com/164981/how-to-use-nslookup-to-check-domain-name-information-in-microsoft-windows/>

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