

TM12^{Q&As}

ISTQB-BCS Certified Tester Advanced Level- Test Manager (2012)

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QUESTION 1

After a selection process you have selected a test management tool that is going to be introduced in your organization and used by your test team in a pilot project.

You have already identified the member of your test team who will be the administrator of the tool, since he/she has a significant experience with the administration of test management tools and so he/she is able to make effective and efficient up-front decisions about "how" the tool will be used. You have also developed a training plan for the other members of your test team.

In collaboration with the administrator of the tool you have also devised standard ways of managing, storing and maintaining the tool and its assets including backup/restore procedures.

You have also analyzed standard formats supported by the tool (CSV, XLS, XML, etc.) to export, import and archive all the information managed by the tool itself (requirements, test case specifications, test plans etc.) for compliance with the most important test management tools, in order to minimize the impacts of migrating this information to a new tool that could replace the existing one in the future.

Which of the following phases in the lifecycle of the new tool has NOT been adequately considered in this description?

- A. Acquisition
- B. Support and maintenance
- C. Evolution
- D. Retirement

Correct Answer: C

QUESTION 2

The following are the requirements identified as "critical":

REQ-SEL-001. The user shall be able to combine all the three products with all the four durations to define an item to purchase. REQ-SEL-002. The user shall be able to add a maximum of six different items to the shopping cart. REQ-PUR-001. The user shall be able to purchase all the items in the shopping cart using a credit voucher. REQ-PUR-002. The user shall be able to purchase all the items in the shopping cart using the available credit already charged on the smartcard. REQ-PUR-003. The user shall be able to purchase all the items in the shopping cart using all the accepted credit cards (Visa, MasterCard and Great Wall Card). REGLOGO-001. The user shall be able to logout (by clicking the logout button) from both the "select" and "purchase" pages going back to the "browse" page (anonymous navigation).

Moreover, the following quality risk item has been identified as "critical":

QR-P1. The web customer portal might not be able to provide the expected response time (less than 10 sec) for the purchase transactions under a load of up-to 1000 concurrent users.

Test analysis for system testing has just begun and the following test conditions have been identified:

TC-SEL-01. Test the combinations of products and durations to define an item to purchase TC-SEL-02. Test the maximum number of items, which can be added to the shopping cart TC-PUR-01. Test the purchase of an item TC-PUR-02. Test the purchase of an item with the credit charged on the smartcard

What is the MINIMUM number of test conditions that must be added to fulfill both the EXCR1 and EXCR2 exit criteria?

- A. 1
- B. 2
- C. 3
- D. 4

Correct Answer: C

QUESTION 3

Which of the following statements about the STEP test process improvement model is true?

- A. In the STEP model, tests validate the requirements and use cases when they are developed.
- B. The STEP model stresses defect detection and demonstration of capability, whereas the defect prevention is a secondary potential goal of testing.
- C. The STEP model assures that the system requirements specification and the test design specification processes don't overlap.
- D. In the STEP model, testware design occurs after coding.

Correct Answer: A

QUESTION 4

Which of the following statements best describes an appropriate approach for managing exploratory testing?

- A. Define very detailed mission statements, which allow testing work to be broken into sessions of up to 10 minutes duration in which testing is guided by these mission statements.
- B. Break the testing work in 30 to 120 minutes sessions and use properly defined mission statements consisting of two or three sentences to guide testing during these sessions.
- C. Define very generic charters to drive exploratory testing sessions of 2 days where testers are completely free to decide what to test.
- D. Exploratory testing should not be managed because such testing is inherently unmanageable and not measurable.

Correct Answer: B

QUESTION 5

Assume you are currently working on a project developing a system where functional requirements are very well specified. Unfortunately, non-functional requirements do almost not exist.

You are the Test Manager. You have to choose a technique for test selection that allows testing of nonfunctional

characteristics, especially reliability.

Which of the following techniques for test selection do you expect being most useful in this scenario?

- A. A model-based technique based on the creation of operational profiles
- B. Ambiguity reviews
- C. Test condition analysis
- D. Cause-effect graphing

Correct Answer: A

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