

# VCPD610<sup>Q&As</sup>

VMware Certified Professional - Desktop

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### QUESTION 1

An end user is unable to access a View desktop after returning from a meeting. The user connects through a PCoIP zero client. The desktop administrator investigates the issue and notices display overlap entries in the pcoip\_server logs.

What is preventing the client from connecting?

- A. Power Saving Mode is enabled on the View desktop.
- B. The auto\_logoff option has been configured in the vdm\_client.adm template.
- C. There is a mismatch between client and desktop screen resolutions.
- D. The framerate is set too high for the client configuration.

Correct Answer: A

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### QUESTION 2

An administrator is planning a new pool for a group of users.

The pool requirements are:

User data must be portable between desktops.

User-installed applications must persist between sessions.

SE Sparse disk will be used to reclaim storage capacity.

Linked-clones will be used to conserve storage capacity.

Desktops will be refreshed on log off.

The administrator plans to use View Composer persistent disks to support the requirements for this pool.

Which requirement will prevent the use of View Composer persistent disks?

- A. User data must be portable between desktops.
- B. User-installed applications must persist between sessions.
- C. SE Sparse disk will be used to reclaim storage capacity.
- D. Linked-clones will be used to conserve storage capacity.

Correct Answer: B

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### QUESTION 3

A VMware administrator needs to simplify the placement of virtual machines. The administrator also needs to balance

I/O load and space utilization automatically.

Which combination of features should the administrator use to achieve this?

- A. Create a Datastore Cluster and enable Storage DRS on the cluster
- B. Create a Datastore Cluster and enable Storage I/O Control on each datastore
- C. Enable Storage DRS and Storage I/O Control on each datastore
- D. Enable Storage I/O Control on each datastore and configure Storage vMotion

Correct Answer: A

#### QUESTION 4

An administrator is granted access to a vCenter Server with a custom Active Directory user account. The user account should have the required permissions for full management of the View environment. However, when the administrator attempts to enable View Storage Accelerator, permission is denied.

Which View privilege within vCenter Server needs to be configured?

- A. Storage Views > View
- B. Global > Act as vCenter Server
- C. Host.Configuration > Advanced settings
- D. Virtual Machine.Configuration > Modify device settings

Correct Answer: B

#### QUESTION 5

Refer to the exhibit. -- Exhibit -

```
07/22/2014, 14:16:47.643> LVL:2 RC: 0 MGMT_IMG :log: cur_s 0 max_s 30 bwc 0.09 bwt 3.18 changed fps 14.4 decode rate est (MBit/sec)
- 3.99
07/22/2014, 14:16:47.643> LVL:0 RC: 0 MGMT_IMG :Imaging rtt last: 31 min: 15 max: 218 avg: 43.2795
07/22/2014, 14:16:47.643> LVL:2 RC: 0 MGMT_IMG :log: Disp_0:SoftPCoIP, Disp_1:Disabled, Disp_2:Disabled, Disp_3:Disabled
07/22/2014, 14:16:47.643> LVL:2 RC: 0 MGMT_IMG :log (SoftIPC): tbl 2 fps 11.76 quality 70
07/22/2014, 14:16:47.643> LVL:2 RC: 0 MGMT_IMG :log (SoftIPC): bits/pixel - 0.73, bits/sec - 150114.88, MPix/sec - 0.21
07/22/2014, 14:16:47.643> LVL:2 RC: 0 MGMT_IMG :log (Tera2800IPC): fps 0.00 quality 0
07/22/2014, 14:16:47.643> LVL:2 RC: 0 MGMT_IMG :log (Tera2800IPC): bits/sec - 0.00, MPix/sec - 0.00, rx_pdu/sec - 0.0, tx_pdu/sec - 0.0
07/22/2014, 14:16:54.622> LVL:2 RC: 0 SOCK_UTIL :trace_route: ----> trace complete. 8 hops detected
-- name: 10.174.2.3 SOCK_UTIL :hop [ 1] -- rtt [1]: 4 ms, [2]: 1 ms, [3]: 1 ms -- ip: 10.174.2.3
07/22/2014, 14:16:54.622> LVL:2 RC: 0 SOCK_UTIL :hop [ 2] -- rtt [1]: 24 ms, [2]: 2 ms, [3]: 1 ms -- ip: 10.172.251.153
-- name: 10.172.251.153
07/22/2014, 14:16:54.622> LVL:2 RC: 0 SOCK_UTIL :hop [ 3] -- rtt [1]: 448 ms, [2]: 19 ms, [3]: 1 ms -- ip: 10.172.248.61
-- name: 10.172.248.61
07/22/2014, 14:16:54.622> LVL:2 RC: 0 SOCK_UTIL :hop [ 4] -- rtt [1]: 5 ms, [2]: 2 ms, [3]: 1 ms -- ip: 10.172.252.49
-- name: 10.172.252.49
07/22/2014, 14:16:54.622> LVL:2 RC: 0 SOCK_UTIL :hop [ 5] -- rtt [1]: * , [2]: * , [3]: * -- ip:
-- name: Request timed out.
07/22/2014, 14:16:54.622> LVL:2 RC: 0 SOCK_UTIL :hop [ 6] -- rtt [1]: * , [2]: * , [3]: * -- ip:
-- name: Request timed out.
07/22/2014, 14:16:54.623> LVL:2 RC: 0 SOCK_UTIL :hop [11] -- rtt [1]: * , [2]: * , [3]: * -- ip:
-- name: Request timed out.
07/22/2014, 14:16:54.623> LVL:2 RC: 0 SOCK_UTIL :hop [12] -- rtt [1]: 58 ms, [2]: 32 ms, [3]: * -- ip: 10.110.209.57
-- name: 511P
```

Users in a remote office report that they often get disconnected from their virtual desktop session or experience intermittent screen freezes.

While troubleshooting this issue, an administrator is analyzing the PCoIP log files, as shown here:

```
07/22/2014, 14:16:47.643> LVL:2 RC: 0      MGMT_IMG :log: cur_s  0 max_s 30 bwc 0.09 bwt 3.18 changed fps 14.4 decode rate est (MBit/sec)
- 3.99
07/22/2014, 14:16:47.643> LVL:0 RC: 0      MGMT_IMG :Imaging rtt last: 31 min: 15 max: 218 avg: 43.2795
07/22/2014, 14:16:47.643> LVL:2 RC: 0      MGMT_IMG :log: Disp_0:SoftPCoIP, Disp_1:Disabled, Disp_2:Disabled, Disp_3:Disabled
07/22/2014, 14:16:47.643> LVL:2 RC: 0      MGMT_IMG :log (SoftIPC): tbl 2 fps 11.76 quality 70
07/22/2014, 14:16:47.643> LVL:2 RC: 0      MGMT_IMG :log (SoftIPC): bits/pixel - 0.73, bits/sec - 150114.88, MPix/sec - 0.21
07/22/2014, 14:16:47.643> LVL:2 RC: 0      MGMT_IMG :log (Tera2800IPC): fps 0.00 quality 0
07/22/2014, 14:16:47.643> LVL:2 RC: 0      MGMT_IMG :log (Tera2800IPC): bits/sec - 0.00, MPix/sec - 0.00, rx_pdu/sec - 0.0, tx_pdu/sec - 0.0
07/22/2014, 14:16:54.622> LVL:2 RC: 0      SOCK_UTIL :trace_route: ----> trace complete. 8 hops detected
-- name: 10.174.2.3
07/22/2014, 14:16:54.622> LVL:2 RC: 0      SOCK_UTIL :hop [ 1] -- rtt [1]: 4 ms, [2]: 1 ms, [3]: 1 ms -- ip: 10.174.2.3
-- name: 10.172.251.153
07/22/2014, 14:16:54.622> LVL:2 RC: 0      SOCK_UTIL :hop [ 2] -- rtt [1]: 24 ms, [2]: 2 ms, [3]: 1 ms -- ip: 10.172.251.153
-- name: 10.172.248.61
07/22/2014, 14:16:54.622> LVL:2 RC: 0      SOCK_UTIL :hop [ 3] -- rtt [1]: 448 ms, [2]: 19 ms, [3]: 1 ms -- ip: 10.172.248.61
-- name: 10.172.252.49
07/22/2014, 14:16:54.622> LVL:2 RC: 0      SOCK_UTIL :hop [ 4] -- rtt [1]: 5 ms, [2]: 2 ms, [3]: 1 ms -- ip: 10.172.252.49
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07/22/2014, 14:16:54.622> LVL:2 RC: 0      SOCK_UTIL :hop [ 5] -- rtt [1]: * , [2]: * , [3]: * -- ip:
-- name: Request timed out.
07/22/2014, 14:16:54.623> LVL:2 RC: 0      SOCK_UTIL :hop [ 6] -- rtt [1]: * , [2]: * , [3]: * -- ip:
-- name: Request timed out.
07/22/2014, 14:16:54.623> LVL:2 RC: 0      SOCK_UTIL :hop [11] -- rtt [1]: * , [2]: * , [3]: * -- ip:
-- name: Request timed out.
07/22/2014, 14:16:54.623> LVL:2 RC: 0      SOCK_UTIL :hop [12] -- rtt [1]: 58 ms, [2]: 32 ms, [3]: * -- ip: 10.110.209.57
-- name: 511P
```

What is the most likely cause of the issue?

- A. High latency
- B. Unsupported client device
- C. Disabled client display
- D. Too many connections

Correct Answer: A

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