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Oracle Utilities Customer Cloud Service 2020 Implementation Essentials

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QUESTION 1

What correctly describes the possible causes of price proration?

- A. change in Bill Factor only
- B. changes in Rate Schedule and Bill Factor only
- C. change in Rate Schedule only
- D. change in Rate Version Calculation Group only
- E. changes in Rate Version Calculation Group and Bill Factor only

Correct Answer: B

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18367_V3_01.pdf

QUESTION 2

Your client has three requirements:

1.

Apply validations on meter reads coming from the Data Collectors.

2.

If a meter read does not pass the validation, an error will be generated and assigned to a user.

3.

Retry the validation every 30 minutes for the errors in case the issue is related to configuration. Which statement describes the base functions you should use?

- A. If a To Do entry is created on the VEE exception, the IMD's Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-COMP-TD (Complete To Do Entries).
- B. If a To Do entry is created on the VEE exception, the IMD's Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-IMD-RETRY (Retry Initial Measurement Data Processing)
- C. If a To Do entry is created on the VEE exception, the user will need to discard the IMD and a new IMD will be loaded after 30 minutes.
- D. If a To Do entry is created on the VEE exception, the IMD's Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-CRE-IMDTD (Create To Do)
- E. If a To Do entry is created on the VEE exception, the user will need to discard the IMD and a new IMD will be manually loaded.

Correct Answer: D

QUESTION 3

What correctly describes the order in which algorithms, if plugged in, are executed when a bill changes from the "Pending" state to the "Complete" state?

- A. Service Agreement Type - Pre-Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Pre-Bill Completion; Customer Class - Bill Completion; Customer Class - Post-Bill Completion
- B. Customer Class - Pre-Bill Completion; Customer Class - Bill Completion; Service Agreement Type Pre-Bill Completion; Service Agreement Type - Post-Bill Completion
- C. Customer Class - Pre-Bill Completion; Service Agreement Type - Pre-Bill Completion; Customer Class - Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Post-Bill Completion
- D. Service Agreement Type - Pre-Bill Completion; Customer Class - Pre-Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Bill Completion; Customer Class - Post-Bill Completion
- E. Service Agreement Type - Pre-Bill Completion; Customer Class - Pre-Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Bill Completion; Service Agreement Type - Post-Bill Completion; Customer Class - Post-Bill Completion

Correct Answer: D

QUESTION 4

There has been a meter exchange at a service point in the past year.

How many installation events exist for the service point for the past year?

- A. Two
- B. One
- C. Four
- D. None
- E. Three

Correct Answer: B

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18368_V2_01.pdf

QUESTION 5

Usage transactions can contain date breaks. Which is used to supply date breaks?

- A. the Deferred Monitor Calculation Algorithm
- B. the Usage Subscription Type

- C. the requesting system or user input
- D. the Usage Subscription BO

Correct Answer: B

QUESTION 6

When a service agreement is created, it is based on a template called the Service Agreement Type (SA Type) and values may be defaulted from a Start Option.

Which three attributes can get defaulted from a Start Option? (Choose three.)

- A. Terms and Conditions
- B. Service to be billed
- C. Contract Quantities
- D. CIS Division
- E. Rate

Correct Answer: ABC

QUESTION 7

Which four statements correctly describe what a Service Agreement Type controls? (Choose four.)

- A. It controls the Late Payment Charge Calculation Method.
- B. It controls the Service Type to be billed.
- C. It controls the valid Rates that can be applied to the service agreement type.
- D. It controls debt age.
- E. It controls where the bill is to be sent.

Correct Answer: ABCD

QUESTION 8

A device has one or more measuring components that measure consumption, demand, or other values.

Which lists two attributes of a measuring component?

- A. Channel Multiplier and Channel ID
- B. Channel ID and Badge Number

- C. Serial Number and Badge Number
- D. Model and Serial Number
- E. Manufacturer and Model

Correct Answer: C

Reference: https://docs.oracle.com/cd/E18729_01/pdf/E18187_01.pdf (8)

QUESTION 9

Measuring components are either subtractive or consumptive. Which statement correctly describes these two concepts?

- A. Subtractive measuring components are associated only with water service, whereas consumptive measuring components are for gas and electric services.
- B. Subtractive measuring components are used to measure demand, whereas consumptive measuring components are used to measure how much was consumed since the previous reading.
- C. Subtractive measuring components are associated with deductive meters, whereas consumptive measuring components are not.
- D. A subtractive measuring component's consumption for a given period of time is the end measurement minus the start measurement. A consumptive measuring component's consumption is simply the measurement itself, and represents the consumption for the period of time since the previous measurement was taken.

Correct Answer: B

Reference: https://docs.oracle.com/cd/E91711_01/PDF/MDM-SGG_Business_User_Guide_v2_2_0_2.pdf

QUESTION 10

Critical validation rules verify the integrity of the initial measurement data (IMD). If an implementation needs to add new critical validations, where would you configure them?

- A. as new lifecycle algorithms on the IMD Seeder BO (D1-IMDSeeder)
- B. in the pre-processing algorithm of the IMD Seeder BO (DI-IMDSeeder)
- C. as options on the IMD Seeder BO (D1-IMDSeeder)
- D. in the schema of the IMD Seeder BO (D1-IMDSeeder)
- E. in the validation algorithm on the IMD Seeder BO (D1-IMDSeeder)

Correct Answer: B

QUESTION 11

What happens when a device's measuring components are reconfigured (a new measuring component will be read) at a service point?

- A. A device with a new configuration type is created.
- B. The original installation event is updated with the "removal" (expire old device configuration).
- C. A device with a new configuration type is created. Moreover, a new installation event is created to "install" (new device configuration).
- D. The original installation event is updated with the "removal" (expire old device configuration) and a new installation event is created to "install" (new device configuration).
- E. A new installation event is created to "install" (new device configuration).

Correct Answer: D

QUESTION 12

If a customer makes a payment for more than what is due for the account, which entity contains the logic for how this overpayment should be handled?

- A. Tender Type
- B. Installation Options
- C. Customer Class
- D. Pay Segment Type
- E. Service Agreement Type

Correct Answer: BCE

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18368_V1_01.pdf

QUESTION 13

When you cancel a payment, what will the system automatically do?

- A. generate a new Financial Transaction to reverse the original Financial Transaction
- B. cancel all tenders associated with the payment
- C. impact the credit rating
- D. charge a NSF Fee for the payment cancellation

Correct Answer: D

QUESTION 14

Which three statements are true about usage subscriptions? (Choose three.)

- A. A usage subscription can have either parent or child service points.
- B. A usage subscription can be configured to include only a portion of a service point usage.
- C. A usage subscription can have many service points.
- D. Usage subscriptions are always related to an account.
- E. A usage subscription can have only one service point.

Correct Answer: ACD

Reference: https://docs.oracle.com/cd/E38983_04/PDF/MDM_Configuration_Guide_v2_1_0_3.pdf (227)

QUESTION 15

When creating a new business object for a service point (SP), what items are required to be able to view and update the new elements associated with the SP?

- A. Maintenance Object, Application Service, and Schema
- B. Schema, Validation Algorithm, and Maintenance UI Map
- C. Display UI Map, Display Map Service Script, and Maintenance UI Map
- D. Validation Algorithm, Post Processing Algorithm, and Lifecycle

Correct Answer: A

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