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Oracle Utilities Customer Cloud Service 2021 Implementation Essentials

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QUESTION 1

Which configuration steps are required to derive loss-adjusted kWh on a measuring component based on a loss factor value related to a service point?

- A. Configure a Service Point Characteristic Type and derivation algorithm, and then associate the algorithm to the Measuring Component Type and the characteristic value to the service point.
- B. Configure an SQI and the derivation algorithm, and then associate the algorithm to the Measuring Component Type and SQI to the service point.
- C. Configure a factor and derivation algorithm, and then associate the factor to the Measuring Component Type and the derivation algorithm to the service point.
- D. Configure a factor and derivation algorithm, and then associate both to the Measuring Component Type and service point.
- E. Configure a Service Point Characteristic Type, factor, derivation algorithm, and Service Quantity Identifier (SQI), and then associate the SQI and derivation algorithm to the Measuring Component Type and the characteristic value to the service point.

Correct Answer: B

QUESTION 2

When a customer has a specific price for a defined quantity which is different to other customers, where is this specific price for the related Bill Factor defined?

- A. Bill Factor Characteristic
- B. Bill Factor Value
- C. Service Agreement - Contract Value
- D. Calculation Rule
- E. Account Characteristic

Correct Answer: C

QUESTION 3

Which three statements are correct for Adjustment Types? (Choose three.)

- A. They can default an Adjustment Amount to adjustments.
- B. They control how adjustments appear on bills.
- C. They control whether a rate is to be called to calculate an adjustment amount.

- D. They control the valid Service Agreement Types that adjustments can be linked to.
- E. They control the valid Adjustment Profiles that adjustment types can belong to.

Correct Answer: BCD

QUESTION 4

How many service agreements are linked to a severance process?

- A. all service agreements that are connected to the initiating overdue process
- B. one
- C. any number defined by the business user
- D. zero - accounts are linked to severance processes
- E. all service agreements that are connected to the initiating collection process

Correct Answer: C

QUESTION 5

Which three statements are true in relation to Financial Transaction creation algorithms? (Choose three.)

- A. They control how the payoff balance is affected.
- B. They control when a Financial Transaction is to be swept onto a bill.
- C. They control how the General Ledger details are created as these must always exist against a Financial Transaction.
- D. They control if and how the General Ledger entries are created.
- E. They control how the current balance is affected.

Correct Answer: ABD

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18368_V1_01.pdf

QUESTION 6

Your client has three requirements:

1.

Apply validations on meter reads coming from the Data Collectors.

2.

If a meter read does not pass the validation, an error will be generated and assigned to a user.

3.

Retry the validation every 30 minutes for the errors in case the issue is related to configuration. Which statement describes the base functions you should use?

- A. If a To Do entry is created on the VEE exception, the IMD's Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-COMP-TD (Complete To Do Entries).
- B. If a To Do entry is created on the VEE exception, the IMD's Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-IMD-RETRY (Retry Initial Measurement Data Processing)
- C. If a To Do entry is created on the VEE exception, the user will need to discard the IMD and a new IMD will be loaded after 30 minutes.
- D. If a To Do entry is created on the VEE exception, the IMD's Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-CRE-IMDTD (Create To Do)
- E. If a To Do entry is created on the VEE exception, the user will need to discard the IMD and a new IMD will be manually loaded.

Correct Answer: D

QUESTION 7

Which option correctly describes the high-level process from loading measurements through calculating usage?

A. 1. Load Initial Measurements

2.

Validate, edit, and estimate Initial Measurements

3.

Create Final Measurements

4.

Update Initial Measurements

B. 1. Load Initial Measurements

2.

Verify, evaluate, and enter Initial Measurements

3.

Create Final Measurements

4.

Calculate Usage

C. 1. Load Initial Measurements

2.

Validate, evaluate, and estimate Initial Measurements

3.

Update Initial Measurements

4.

Calculate Usage

D. 1. Load Initial Measurements

2.

Validate, edit, and estimate Initial Measurements

3.

Create Final Measurements

4.

Calculate Usage

Correct Answer: B

QUESTION 8

Which entity defines the type of collection process to start based on age of debt, amount of debt, and type of customer?

A. Debt Class

B. Customer Class

C. Collection Class Control

D. Collection Class

E. Collection Process Template

Correct Answer: A

Reference: https://docs.oracle.com/cd/E28945_01/4.3%20Collect%20Revenue/CCandB%20URM%204.3.2.1.pdf

QUESTION 9

Within the application, operational devices can be assets or components.

Which two statements are true about components? (Choose two.)

A. Components are attached to assets.

- B. Components have a disposition that tracks their location and status.
- C. Components can be installed at locations.
- D. Components are not a class of assets.
- E. Components can't have specifications.

Correct Answer: AC

QUESTION 10

Which describes derived values and their relationship with Final Measurements?

- A. Final Measurements can have multiple derived values, which represent other values for the same Final Measurement Date/Time.
- B. Derived values can have multiple Final Measurements, which represent other values for the same Initial Measurement Date/Time.
- C. Final Measurements can have one derived value, which represents an alternative for the same Final Measurement Date/Time.
- D. Final Measurements can have one derived value, which represents the Initial Measurement for the same Final Measurement Date/Time.

Correct Answer: D

QUESTION 11

What happens when a device's measuring components are reconfigured (a new measuring component will be read) at a service point?

- A. A device with a new configuration type is created.
- B. The original installation event is updated with the "removal" (expire old device configuration).
- C. A device with a new configuration type is created. Moreover, a new installation event is created to "install" (new device configuration).
- D. The original installation event is updated with the "removal" (expire old device configuration) and a new installation event is created to "install" (new device configuration).
- E. A new installation event is created to "install" (new device configuration).

Correct Answer: D

QUESTION 12

Which statement supports usage transaction calculation?

- A. Bill determinants are derived from the final measurements for only interval measuring components or devices installed at the usage subscription\\'s service points during the calculation period.
- B. Bill determinants are derived from the initial measurement data of the measuring components devices installed at the usage subscription\\'s service points during calculation period.
- C. Bill determinants are derived from the final measurements of the measuring components or devices installed at the usage subscription\\'s service points during the calculation period.
- D. Bill determinants are derived from the initial measurement data of the measuring components installed at the usage subscription\\'s devices during the calculation period.

Correct Answer: C

QUESTION 13

Which three are important Account concepts that must always be followed? (Choose three.)

- A. Accounts expire when there are no active contracts.
- B. An Account can only reference one and only one person at one time.
- C. Every Account has a unique, system-assigned Account ID.
- D. Bills are produced for an account and are sent to the account persons.
- E. An Account references one or more persons.

Correct Answer: BCD

QUESTION 14

A device has one or more measuring components that measure consumption, demand, or other values.

Which lists two attributes of a measuring component?

- A. Channel Multiplier and Channel ID
- B. Channel ID and Badge Number
- C. Serial Number and Badge Number
- D. Model and Serial Number
- E. Manufacturer and Model

Correct Answer: C

Reference: https://docs.oracle.com/cd/E18729_01/pdf/E18187_01.pdf (8)

QUESTION 15

When creating a new business object for a service point (SP), what items are required to be able to view and update the new elements associated with the SP?

- A. Maintenance Object, Application Service, and Schema
- B. Schema, Validation Algorithm, and Maintenance UI Map
- C. Display UI Map, Display Map Service Script, and Maintenance UI Map
- D. Validation Algorithm, Post Processing Algorithm, and Lifecycle

Correct Answer: A

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