

# 1Z0-996<sup>Q&As</sup>

Oracle Utilities Customer Cloud Service 2019 Implementation  
Essentials

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**QUESTION 1**

The base package usage transaction business object is represented by D2-UsageTransaction. The usage calculation engine or process drives the specifics of the usage to be calculated on this business object.

Based on this, which three configuration areas will have an impact on the usage calculation process? (Choose three.)

- A. VEE rule
- B. TOU map
- C. Usage Rule
- D. Factor Override

Correct Answer: BCD

Reference: [https://docs.oracle.com/cd/E38983\\_04/PDF/MDM\\_Configuration\\_Guide\\_v2\\_1\\_0\\_3.pdf](https://docs.oracle.com/cd/E38983_04/PDF/MDM_Configuration_Guide_v2_1_0_3.pdf)

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**QUESTION 2**

How should you configure the derived values that are relevant for a device?

- A. Configure the derived values on the Measuring Component for the measuring components to be defined on the device.
- B. Configure the derived values on the Measuring Component Type for the measuring components to be defined on the device.
- C. Configure the derived values on the Device Type for the derived values to be defined on the device.
- D. Configure the derived values on the Final Measurement Type for the measuring components to be defined on the device.

Correct Answer: D

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**QUESTION 3**

What correctly describes the order in which algorithms, if plugged in, are executed when a bill changes from the "Pending" state to the "Complete" state?

- A. Service Agreement Type - Pre-Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Pre-Bill Completion; Customer Class - Bill Completion; Customer Class - Post-Bill Completion
- B. Customer Class - Pre-Bill Completion; Customer Class - Bill Completion; Service Agreement Type Pre-Bill Completion; Service Agreement Type - Post-Bill Completion
- C. Customer Class - Pre-Bill Completion; Service Agreement Type - Pre-Bill Completion; Customer Class - Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Post-Bill Completion

D. Service Agreement Type - Pre-Bill Completion; Customer Class - Pre-Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Bill Completion; Customer Class - Post-Bill Completion

E. Service Agreement Type - Pre-Bill Completion; Customer Class - Pre-Bill Completion; Service Agreement Type - Bill Completion; Customer Class - Bill Completion; Service Agreement Type - Post-Bill Completion; Customer Class - Post-Bill Completion

Correct Answer: D

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#### QUESTION 4

What happens when a device's measuring components are reconfigured (a new measuring component will be read) at a service point?

A. A device with a new configuration type is created.

B. The original installation event is updated with the "removal" (expire old device configuration).

C. A device with a new configuration type is created. Moreover, a new installation event is created to "install" (new device configuration).

D. The original installation event is updated with the "removal" (expire old device configuration) and a new installation event is created to "install" (new device configuration).

E. A new installation event is created to "install" (new device configuration).

Correct Answer: D

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#### QUESTION 5

What can cause a bill segment to have multiple bill calculation headers?

A. multiple Rate Version Calculation Group

B. multiple Scheduled Read Dates covered by the bill period

C. proration at Bill Factor level

D. multiple service agreements being covered by a bill segment

E. proration at Calculation Rules level

Correct Answer: C

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#### QUESTION 6

How many Tenders can a Payment Event have?

A. one Tender per Payment Event

B. one Tender for each account the payment is applied to

- C. one Tender for each form of Payment submitted
- D. no Tenders for Payment Events, only Payment Segments
- E. no Tenders for Payment Events, only Payments

Correct Answer: C

Reference: [https://docs.oracle.com/cd/E18733\\_01/pdf/E18367\\_V2\\_01.pdf](https://docs.oracle.com/cd/E18733_01/pdf/E18367_V2_01.pdf) (103)

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#### QUESTION 7

Which three statements are true about initial measurements, final measurements, and usage? (Choose three.)

- A. Usage is a synonym for bill determinants.
- B. The initial measurement data can be optionally stored in Raw format.
- C. A service point can have more than one initial measurement for the same period, but only one final measurement.
- D. Final measurements can be directly edited or updated by users or by automated processes as required.
- E. Usage is loaded in the application to generate final measurements.

Correct Answer: CDE

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#### QUESTION 8

Approval Profiles control which aspects of an Adjustment?

- A. whether current and/or payoff balance are affected by the adjustment
- B. control how adjustments are approved
- C. if an adjustment requires approval before it's frozen
- D. information defaulted on an Adjustment
- E. whether the adjustment should appear on the customer's next bill

Correct Answer: A

Reference: [https://docs.oracle.com/cd/E73180\\_01/PDF/4.1.1.1%20CCB.v2.5.Manage%20Adjustment%20and%20Adjustment%20Approval.pdf](https://docs.oracle.com/cd/E73180_01/PDF/4.1.1.1%20CCB.v2.5.Manage%20Adjustment%20and%20Adjustment%20Approval.pdf)

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#### QUESTION 9

In addition to sets of procedures, and careful handling instructions for hazardous or delicate materials, what can Specifications include to provide information about assets or other entities?

- A. Attributes

- B. Specifications
- C. Rules D. Conditions

Correct Answer: B

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**QUESTION 10**

Which major entities hold the key geographic, demographic, and financial information related to a customer who is financially responsible for a property?

- A. Account, Bill, Customer Class, Premise, Service Agreement
- B. Account, Bill, Premise, Service Agreement, Service Port
- C. Account, Person, Premise, Service Agreement, Service Port
- D. Account, Customer Class, Person, Premise, Service Agreement
- E. Account, Customer Class, Premise, Service Agreement, Service Port

Correct Answer: C

Reference: [https://docs.oracle.com/cd/E18733\\_01/pdf/E18367\\_V1\\_01.pdf](https://docs.oracle.com/cd/E18733_01/pdf/E18367_V1_01.pdf) (3)

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**QUESTION 11**

How many bill segment-related financial transactions do pay plans have?

- A. depends on the number of payments that is part of the pay plan
- B. one
- C. depends on the number of bills that will contain the customer's pay plan commitments
- D. none
- E. unlimited

Correct Answer: C

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**QUESTION 12**

There has been a meter exchange at a service point in the past year.

How many installation events exist for the service point for the past year?

- A. Two
- B. One

- C. Four
- D. None
- E. Three

Correct Answer: B

Reference: [https://docs.oracle.com/cd/E18733\\_01/pdf/E18368\\_V2\\_01.pdf](https://docs.oracle.com/cd/E18733_01/pdf/E18368_V2_01.pdf)

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### QUESTION 13

Which usage rule would be used to retrieve scalar measurements and convert the total from one unit of measure to another?

- A. Get Scalar Details and Math
- B. Get Scalar Details and Apply Formula
- C. A custom set of usage rules must be written.
- D. Get Scalar Details and Axis Conversion

Correct Answer: D

Reference: [https://docs.oracle.com/cd/E18729\\_01/pdf/E18187\\_01.pdf](https://docs.oracle.com/cd/E18729_01/pdf/E18187_01.pdf)

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### QUESTION 14

Which three statements are true about the different types of measuring components? (Choose three.)

- A. Seconds-per-interval (SPI) is one of the attributes of scalar measuring components.
- B. Only physical measuring components reference a device configuration.
- C. The terms register and channel are synonyms for measuring component.
- D. The measuring component types are physical, standalone, scratchpad, and TOU.
- E. Scalar measuring components contain a single measurement for an arbitrary period of time.

Correct Answer: CDE

Reference: [https://docs.oracle.com/cd/E18729\\_01/pdf/E18293\\_01.pdf](https://docs.oracle.com/cd/E18729_01/pdf/E18293_01.pdf) (36)

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### QUESTION 15

How many bill segment-related financial transactions do Payment Arrangements have?

- A. depends on the number of bills that will contain the customer's payment arrangement details

- B. one
- C. depends on the number of payments that are part of the payment arrangement
- D. unlimited
- E. none

Correct Answer: B

Reference: [https://docs.oracle.com/cd/E63856\\_01/4.2%20Manage%20Device%20Measurements%20and%20Bill%20Customers/4.2.2.12%20CCB.v2.4.Manage%20Payment%20Arrangement%20Charges.pdf](https://docs.oracle.com/cd/E63856_01/4.2%20Manage%20Device%20Measurements%20and%20Bill%20Customers/4.2.2.12%20CCB.v2.4.Manage%20Payment%20Arrangement%20Charges.pdf)

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