

# 312-75<sup>Q&As</sup>

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**QUESTION 1**

You are an instructor and show up to class as usual in a coat and tie. You are in Hawaii teaching at the University of Hawaii at their site. All of your students are wearing Hawaii shirts. It is most likely that your dress may create an issue with which type of credibility:

- A. Content
- B. Social Racial
- C. Racial
- D. Personal

Correct Answer: B

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**QUESTION 2**

You are teaching a class in which two students are talking with each other and disrupting the learning environment. Select three methods below that you might use to give the students a message to stop the disruptive talking: (Select three)

- A. Maintain the self esteem of the talking students while correcting them.
- B. Use facial gestures and eye contact to communicate with the students.
- C. Move yourself near the talking students.
- D. Directly address the students and ask them to shut up.

Correct Answer: ABC

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**QUESTION 3**

Sheryl often uses incorrect grammar in her questions and answers.

Referring to the above scenario, how do you tactfully indicate the correct grammar usage?

- A. Restate her question or answer in correct grammar.
- B. Only answer questions and acknowledge her answers
- C. Interrupt her questions or answers so it does NOT aggravate other students.
- D. Privately criticize her grammar on the next break.
- E. Privately criticize her grammar on the next break and tell her if it does NOT improve, you will be critical of her grammar in front of the class.

Correct Answer: B

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**QUESTION 4**

While leading a group discussion, one student makes an inappropriate comment about the other sex. An hour later, the same student makes a second inappropriate comment. What is the best action to take?

- A. Talk to the student's employer and get him removed from the class.
- B. Wait for the next break and then take the student aside quietly and discuss the issue.
- C. Ask the student to leave.
- D. Immediately respond to the student and ask him to review the acceptable norms of behavior.

Correct Answer: D

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**QUESTION 5**

During the early part of the second day of a five-day course you are teaching, you suddenly hear the loud noises of a city construction crew tearing up pavement outside your classroom.

You notice that students are becoming distracted by the noise.

What should you do in the above situation?

- A. Continue the class, using a louder voice while instructing.
- B. At the next break, attempt to locate another suitable classroom.
- C. Give students an assignment that does not require any instructor-student interaction.
- D. Cancel class for the rest of the day and give the students a reading assignment.
- E. Tell the class to ignore the noise and pay attention.

Correct Answer: B

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**QUESTION 6**

An instructor knows a humorous story that will highlight a point they are trying to convey to the class. The story is of questionable taste for the audience. How should the instructor proceed?

- A. The instructor should tell the story as it will highlight a concept
- B. The instructor should ask the students that might be offended to leave the room
- C. The instructor should not tell the story
- D. The instructor should ask permission from attendees to tell the story

Correct Answer: C

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**QUESTION 7**

Mrs. Helen is lecturing on highly complex subject matter. A student asks her a question. Mrs. Helen does NOT know the answer. In the above scenario, how should Mrs. Helen respond to the question?

- A. Admit she does NOT know the answer in a professional manner.
- B. Not admit she does NOT know the answer and make an educated guess at the answer.
- C. Ignore the question and immediately continue the lecture.
- D. Tell the student the question does NOT relate to the objective of the lecture.
- E. Admit she does NOT know the answer and immediately continue the lecture.

Correct Answer: A

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**QUESTION 8**

An instructor is teaching an e Business class in Seattle Washington during a category 7.5 earthquake. The instructor is standing and feels the earth shaking and opening up under him/her. The instructor jumps to the ground and find protection under a table. The projector shakes off the ceiling and nearly hits a student named Fuck. The goal of the instructor over everything else is to maintain safe learning environment.

Address where the action taken by the instructor of jumping under the table will meet that stated goal.

- A. Likely, as the instructor is alive and can now resolve student safety issues.
- B. Likely, as the instructor realized that such natural disasters are exception to his duty.
- C. Because instructor's safety comes before the students
- D. Unlikely, as the instructor met his/her needs and not the safety needs of the students.

Correct Answer: A

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**QUESTION 9**

You are an instructor and finish your class. During this class you had problems with the projector functioning properly. Before you leave work you should do the following:

- A. Use material the next day that does not require a projector.
- B. Communicate with appropriate faculties person regarding the problem with the projector.
- C. Request a new classroom.

Correct Answer: B

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**QUESTION 10**

Before a class is started, it is instructor's role is to do all of the following before the class commences:

- A. The adequacy of the facility is confirmed.
- B. Room status report is written and given to courseware designer.
- C. Make sure learner supplies and courseware are ready and neat.
- D. Equipment is checked to make sure it is operable.

Correct Answer: ACD

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