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Avaya Aura Communication Applications Support Exam

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QUESTION 1

What are two valid Avaya Aura® Messaging (AAM) Measurement Report types? (Choose two.)

A. Occupancy

B. Load

C. Users

D. Disk Usage

E. Feature

Correct Answer: BE

Reference: https://downloads.avaya.com/css/P8/documents/100166431 (page 289)

QUESTION 2

Avaya Aura® Messaging (AAM) needs to communicate with Avaya Aura® Session Manager (SM) whose identity certificates have been signed by Avaya Aura® System Manager (SMGR) Certificate Authority (CA).

How does AAM get a copy of the Trusted SMGR CA Certificate?

A. The certificate is retrieved from SMGR automatically when AAM services are started.

B. The certificate needs to be manually installed.

C. The certificate installs as a result of running `initTM -f\\'.

D. The certificate installs as a result of the enrollment process.

Correct Answer: C

QUESTION 3

In which way can you check if the Avaya Aura® Messaging (AAM) server is using the correct certificate?

A. Using AAM SMI, navigate to Administration > Messaging > Security > Server/Application Certificates

B. Using AAM SMI, navigate to Messaging > Software Management > Software Verification

C. Using AAM SMI, navigate to Administration > Messaging > Security > Trusted Certificates

D. Using AAM SMI, navigate to Administration > Server Maintenance > Security > Server/Application Certificates

Correct Answer: D

QUESTION 4

In Avaya Aura® 7, how are calls typically routed from Avaya Aura® Communication Manager (CM) to Avaya Aura® Messaging (AAM)?

A. Using an in-directly routed H.323 trunk group between CM and AAM via Session Manager

B. Using a direct H323 trunk group between CM and AAM.

C. Using SIP via Avaya Aura® Session Manager (SM), AAM is built as a user with a Communication Profile and registry routing forwards the calls to AAM.

D. Using SIP via Avaya Aura® Session Manager (SM), a dial pattern or regular expression forwards the call to AAM.

Correct Answer: D

QUESTION 5

Where can an administrator go to validate the Breeze/WebRTC cluster is synchronized to Avaya Aura® System Manager (SMGR)?

A. the Duplication menu in SMGR web interface

B. the Replication menu in WebRTC web interface

C. the Synchronization menu in Breeze web interface

D. the Replication menu in SMGR web interface

Correct Answer: D

QUESTION 6

Considering the message flow to an Avaya Aura® Contract Centre (AACC) Agent Desktop, which protocol is used to communicate between AACC, CCT, and the Agent Desktop PC?

A. CSTA

B. TSAPI

C. SIP

D. WCF

Correct Answer: C

QUESTION 7

A maintenance engineer logs onto the Command Line Interface (CLI) of Avaya Aura ® Messaging (AAM) and issues the vmstat command.

What information will the display present?

A. The amount of virtual memory used

B. The status information about the virtual machine

C. The statistical information about voicemail boxes

D. The count of mailbox password violation attempts

Correct Answer: A

QUESTION 8

You are troubleshooting a TLS link down message between Avaya Aura® Session Manager (SM) and

Avaya Session Border Controller for Enterprise (SBCE). Tracing on SM and SBCE reveals a Fatal Error

Unknown CA message being sent by SBCE when it receives the Server Identity certificate from SM.

To solve this problem, which two actions need to be completed? (Choose two.)

A. Install the Certificate Authority certificate that signed SBCE identity certificate into SM.

B. Export the SBCE identity certificate, and import it into SM.

C. Install the Certificate Authority certificate that signed SM identity certificate into SBCE.

D. Add Certificate Authority certificate into the TLS profile Peer Verification List.

Correct Answer: AB

QUESTION 9

After a new implementation the customer began to experience dropped calls and an `all lines busy\\' error condition. The carrier confirmed their service was operational and all lines tested came back good. After contacting Avaya, support confirmed there were more calls being presented than the telephone switch could handle.

Which pre-implementation step was omitted?

![Pass2Lead](https://Pass2Lead.com)
A. properly sizing trunk capacity

B. interoperability testing

C. upgrading the circuits

D. correct licensing specifications

Correct Answer: A

QUESTION 10

What are two ways to verify that STUN/TURN messages are being received from web browser at the Avaya Session Border Controller for Enterprise (SBCE)? (Choose two.)

A. Enable traceFW with the STUN/TURN option enabled.

B. Enable traceSBC with the STUN/TURN option enabled.

C. Enable traceHTTP with the STUN/TURN option enabled.

D. Enable debug logging on SBCE and look in ipcs.log.

Correct Answer: BD

QUESTION 11
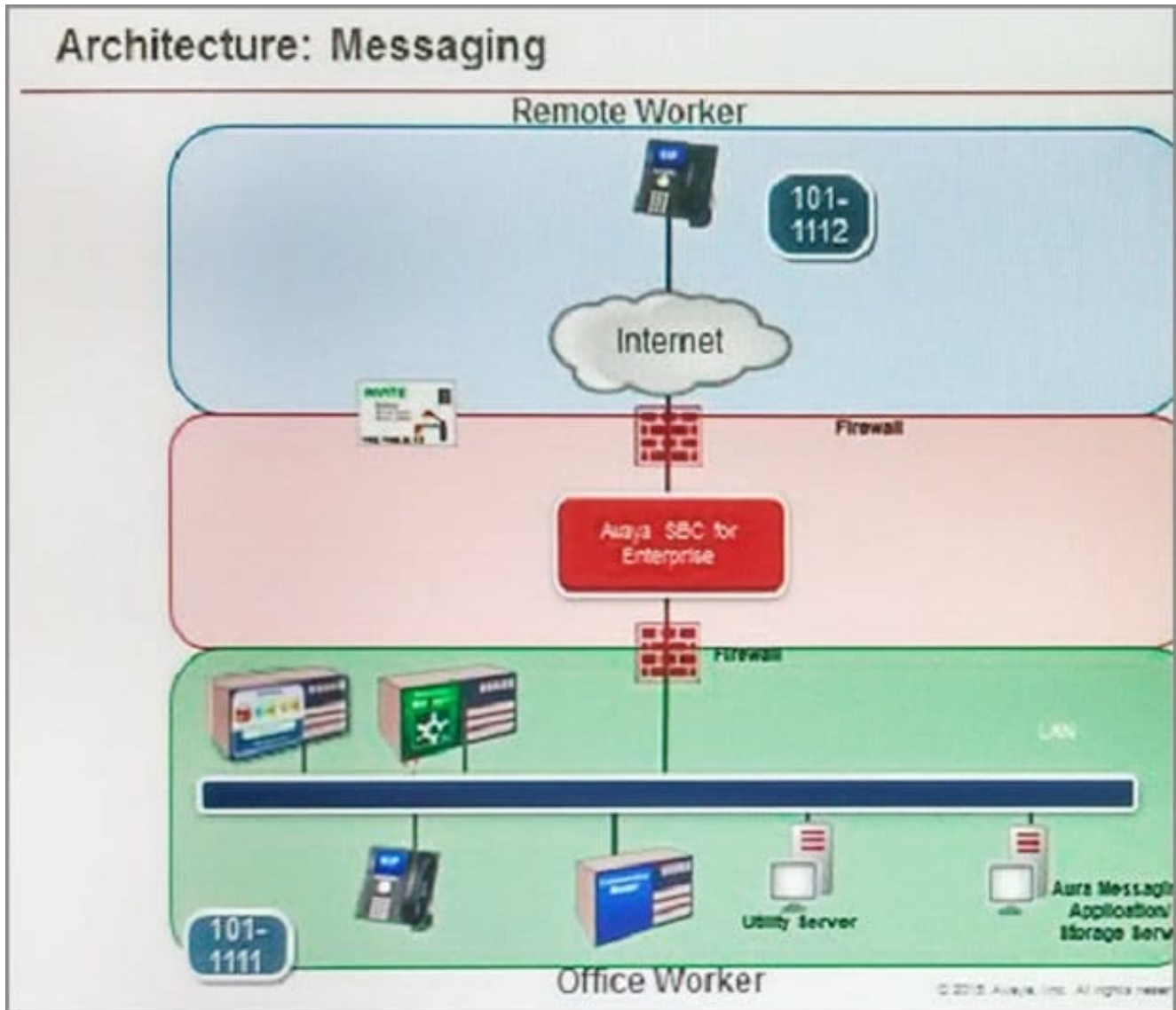
To validate the initial system status of Avaya Breeze ™ with the WebRTC Snap-in, which three components should be checked? (Choose three.)

A. Configured certificates

B. Licensing mode

C. Cluster Status

D. Installation status

E. WebRTC Service within Service Management > Services

Correct Answer: BCE

QUESTION 12

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Refer to the exhibit.

After some system maintenance was completed over the weekend, a customer calling from the office states they hear a fast busy when trying to access their voicemail. Avaya support verifies local network connectivity is up and Avaya Aura® Messaging server is registering

no alarms. A SIP trace displays a 404 Not Found error message.

Based on what is already working, to where can the issue potentially be isolated?

A. endpoint routing configuration issue

B. interoperability testing

C. network outage

D. routing configuration issues

Correct Answer: D

QUESTION 13

When enabling Remote Worker telephones to access a Public Directory, which additional configuration item needs to be configured on the Avaya Session Border Controller for Enterprise (SBCE)?

A. an LDAP End Point Policy Group

B. a reverse proxy for LDAP

C. an application relay for LDAP

D. an LDAP Server Flow

Correct Answer: A

QUESTION 14

A company is deploying an Avaya Session Border Controller for Enterprise (SBCE) for their Remote Workers only. The Remote Workers use 9640 hard phones which need to have 46xxsettings.txt downloaded to them.
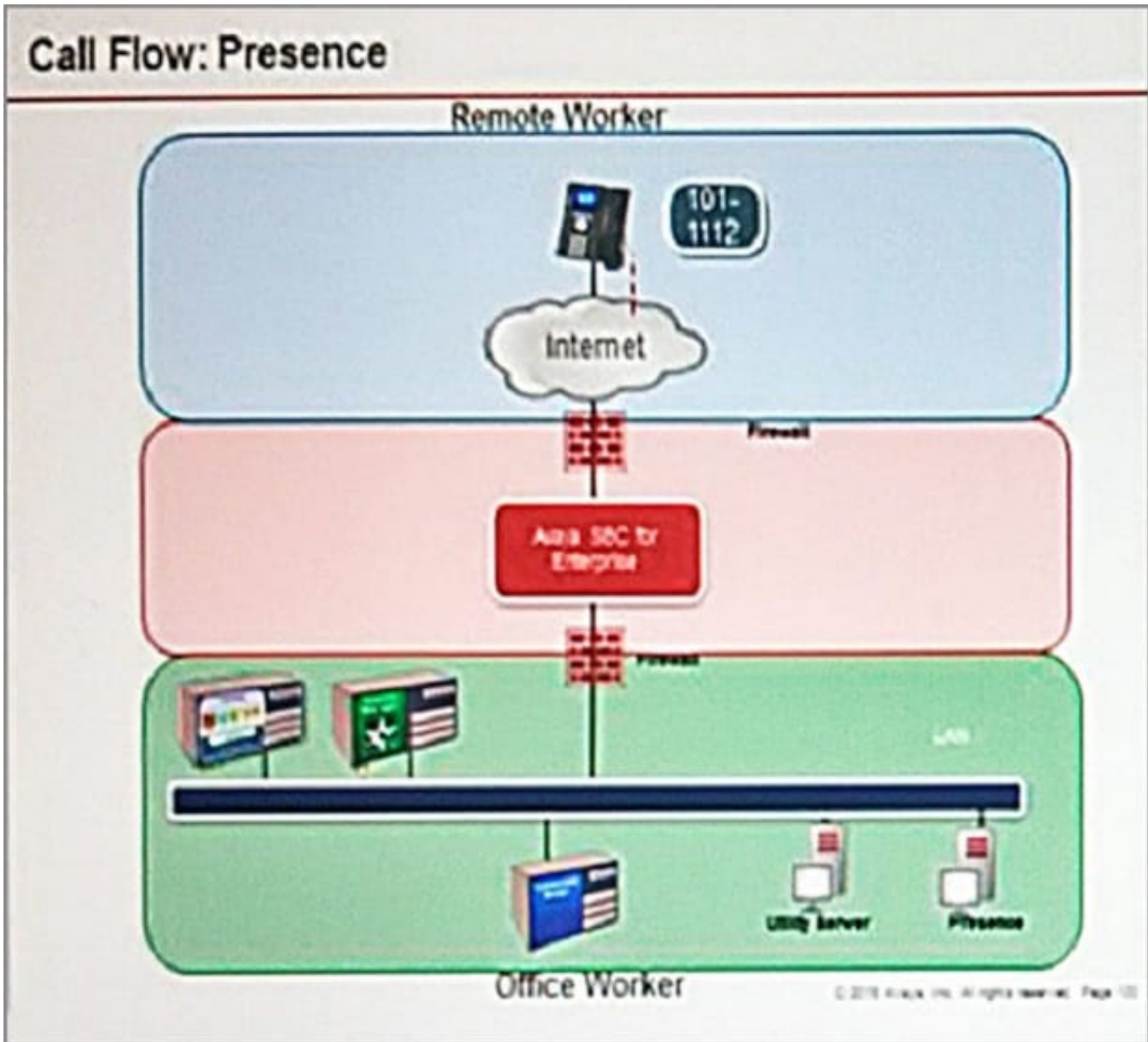
What is the minimum number of IP-addresses they need to assign to their private and public Network Interface Cards (NICs)?

A. 1 IP-address to their private NIC, and 1 IP-address to their public NIC.

B. 2 IP-addresses to their private NIC, and 1 IP-address to their public NIC.

C. 1 IP-address to their private NIC, and 2 IP-addresses to their public NIC.

D. 2 IP-addresses to their private NIC, and 2 IP-addresses to their public NIC.

Correct Answer: A

QUESTION 15

![Pass2Lead](https://Pass2Lead.com)
Call Flow: Presence

Refer to the exhibit.

SIP endpoint 101-1112 is updating its Presence status with the Avaya Aura® Presence (PS).

Based on the exhibit, which statement about the message flow is true?

A. Avaya Aura® Presence sends Notify to the telephone via Avaya Aura® Session Manager.

B. Phone sends Register message to Avaya Aura® Session Manager via Avaya Session Border Controller for Enterprise.

C. The telephone sends Subscribe message to Avaya Aura® Session Manager via Avaya Session Border Controller for Enterprise.

D. Avaya Aura® Presence sends Notify to the SIP endpoint via Avaya Session Border Controller for Enterprise.

Correct Answer: A

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