

# 7495X<sup>Q&As</sup>

Avaya Oceana Solution Integration Exam

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**QUESTION 1**

Which component is responsible for integrating Oceana® Workspaces with Oceana® Core components?

- A. Unified Collaboration Administration
- B. Call Server Connector (CSC)
- C. Unified Agent Controller (UAC)
- D. Unified Collaboration Model (UCM)

Correct Answer: A

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**QUESTION 2**

For an Avaya Oceana® solution, which Cluster Profile is used for an Oceana® cluster deployment?

- A. Engagement Assistant Speech
- B. Customer Engagement
- C. Core Platform
- D. Context Store

Correct Answer: B

Reference: <https://downloads.avaya.com/css/P8/documents/101051566>

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**QUESTION 3**

Which Control Manager Application is used to synchronize the information from Communication Manager to the Control Manager database?

- A. ACCCM Synchronizer
- B. ACCCM Connectivity Tool
- C. ACCCM CM Synchronize
- D. ACCCM ACM to CM Tool

Correct Answer: A

Reference: <https://downloads.avaya.com/css/P8/documents/101045640>

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**QUESTION 4**

Which Cluster is required for configuration of attributes at a central location and distributing them to all the components inside the solution?

- A. Cluster 4 - Co-Browse Cluster
- B. Cluster 5 - Provisioning Cluster
- C. Cluster 2 - UAC Cluster
- D. Cluster 1 - Common Component Cluster

Correct Answer: C

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**QUESTION 5**

OCEANA\_LARGE is a value that is applicable for the Avaya Oceana® solution deployment that supports up to how many maximum active agents?

- A. 1000
- B. 2500
- C. 3000
- D. 4500

Correct Answer: A

Reference: <https://downloads.avaya.com/css/P8/documents/101045020>

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**QUESTION 6**

Which statement describes the "Coverage to messaging" feature supported in Avaya Oceana® 3.5?

- A. It is a mailbox that can be associated with the agent, the skill or any other suitable grouping.
- B. Customers have the option to leave a voice message when a Required Resource does not answer.
- C. It is a workflow option to route to the agent's voice mailbox to leave a voice message.
- D. It is a shared mailbox that can be associated with a set of agents; i.e., an agent group.

Correct Answer: A

Reference: <https://www.devconnectprogram.com/fileMedia/download/08ad7375-7c2e-4767-929f15f4e8130a0d>

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**QUESTION 7**

After adding the Oceana® UCA and CM to the same location in the Control manager, which two configurations are required for this newly added location? (Choose two.)

- A. Assign a location to Web Server.
- B. Assign a location to Application Server.
- C. Assign a location to Provisioning Server.
- D. Assign a location to Monitor Server.
- E. Assign a location to Database Server.

Correct Answer: BC

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#### QUESTION 8

While logging in to Agent Workspaces, which two services are used by Avaya Oceana® Workspaces for authentication? (Choose two.)

- A. Avaya Session Manager Service
- B. Avaya Breeze Authorization Service
- C. Avaya Communication Manager Authentication Service
- D. LDAP Authentication Service

Correct Answer: BC

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#### QUESTION 9

Which component is the underlying application platform that hosts all of the deployed snap-ins in an Avaya Oceana® solution?

- A. Avaya Breeze™
- B. Avaya System Manager
- C. Avaya Session Manager
- D. Avaya Experience portal

Correct Answer: A

Reference: <https://downloads.avaya.com/css/P8/documents/101029734>

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**QUESTION 10**

While implementing an Avaya Oceana® solution, if the customer is using Avaya System Manager as the Certificate Authority (CA), which three tasks must be performed for certificate installation? (Choose two.)

- A. Install TRUST Certificate from LDAP Server on System manager and Cluster2.
- B. Install Trust Certificate from LDAP Server on Avaya Communication Manager.
- C. Replace the default Identity Certificates on Avaya System Manager.
- D. Install SMGR RootCA on Avaya Oceana® Agent Workspaces computers.
- E. Replace the default Identity Certificates on Avaya Breeze Nodes Security Modules.

Correct Answer: AD

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**QUESTION 11**

Which component exposes the APIs that allow other Avaya Oceana® components to obtain notifications about all the Avaya Oceana® agents and work states in the system?

- A. Unified Agent Controller (UAC)
- B. Unified Collaboration Administration (UCA)
- C. Call Server Connector (CSC)
- D. Unified Collaboration Model (UCM)

Correct Answer: D

Reference: <https://slideplayer.com/slide/12076065/>

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**QUESTION 12**

Which three tasks are required for the deployment and routing of email in Avaya Oceana? (Choose three.)

- A. Deploy ED Chat Flow
- B. Configure email servers
- C. Deploy ED Email Flow
- D. Deploy the email service snap-in.
- E. Provide agent with third party email inbox.

Correct Answer: BCD

**QUESTION 13**

Which two SVAR-ins are added automatically while assigning SVARs on Avaya Breeze™ Clusters in an Avaya Oceana® solution? (Choose two.)

- A. UCMSERVICE
- B. EventingConnector
- C. OceanaMonitorService
- D. AuthorizationService
- E. CallEventControl

Correct Answer: BE

Reference: <https://downloads.avaya.com/css/P8/documents/101051566>

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**QUESTION 14**

For Omnichannel configuration in Avaya Control Manager (ACM), which IP address or FQDN and Default Port number are used?

- A. Avaya Common Cluster IP or FQDN; Default Port 57772
- B. Avaya Control Manager IP or FQDN; Default Port 57773
- C. Omnichannel Windows Server IP or FQDN; Default Port 57772
- D. OCP Cluster IP or FQDN; Default Port 57773

Correct Answer: C

Reference: <https://www.google.com/url?sa=t&drct=j&ndq=andescr=sandsource=webandcd=1andcad=rjaanduaact=8andved=2ahUKEwj69ef1qvfgAhU08KYKHdaQC14QFjAAegQICBACandurl=https%3A%2F%2Fsupport.avaya.com%2Fcss%2Fp8%2Fdocuments%2F101041347andusg=AOvVaw3TaxAGJOnPXVWtYvd4lemW>

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**QUESTION 15**

While deploying Avaya Oceana® 3.5, there is a requirement to create a provisioning cluster that can be used as a centralized component for configuring the attributes for the Avaya Oceana® solution.

Which snap-in is required for creating a provisioning cluster?

- A. OmniCenterProvisioningCollector
- B. GenericChannelAPI
- C. CentralizedLoggingService

D. OceanaConfiguration

Correct Answer: C

Reference: <https://downloads.avaya.com/css/P8/documents/101051566>

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