

9L0-412^{Q&As}

OS X Support Essentials 10.8 Exam

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QUESTION 1

In OS X Mountain Lion, Safe Boot _____.

- A. increases data security by modifying Sharing settings, so only essential protocols are enabled at startup
- B. facilitates troubleshooting by preventing loading of third-party components in the operating system at startup
- C. increases data security by assigning all standard users Read-only privileges to mounted local volumes
- D. prevents users from accessing sensitive system files by loading Simple Finder instead of Finder at startup

Correct Answer: B

QUESTION 2

What is the role of the launchd process in the startup of an OS X Mountain Lion computer?

- A. The kernel starts launchd, then launchd starts all the other processes involved in startup.
- B. The init process starts launchd, then launchd starts the items stored in the StartupItems folder.
- C. launchd starts the init process, then init starts all the other processes involved in startup.
- D. The init process starts launchd, then launchd starts the scripts stored in /etc/cron/.

Correct Answer: A

QUESTION 3

The function of journaling in the Mac OS Extended (Journaled) file system is to _____.

- A. protect volume structure integrity in cases of unexpected shutdown
- B. provide a backup of user files
- C. provide support for resource forks, extended attributes, and metadata
- D. provide support for Spotlight searches

Correct Answer: A

QUESTION 4

Review the screenshot and answer the question below.



You downloaded an app using Safari. When you try to open the app, you see the message shown above. What is a possible explanation?

- A. The sandbox into which the app was downloaded by the quarantine system has become corrupted.
- B. The certificate needed to decrypt this app cannot be found in the keychain.
- C. Gatekeeper has recognized that the app was altered after it was signed.
- D. The app was signed using a certificate from an unknown authority.

Correct Answer: D

QUESTION 5

Which process will let you start up a Mac in target disk mode?

- A. Hold down the S key on the keyboard while the Mac starts up, then enter the command `reboot -target`.
- B. Open the Startup Disk preferences, click Target Disk Mode, and then click Restart.
- C. Start up from the OS X Recovery partition, choose Target Disk Mode from the Startup Disk menu, and restart the Mac.
- D. Hold down the Option key on the keyboard as the Mac starts up, until a dialog appears, then select Target Disk Mode from the dialog.

Correct Answer: B

QUESTION 6

Which statement about Gatekeeper is TRUE?

- A. Only the root user can disable Gatekeeper.
- B. Standard users can bypass Gatekeeper.
- C. Gatekeeper can ONLY be disabled using a configuration profile.
- D. Only administrator users can bypass Gatekeeper.

Correct Answer: D

QUESTION 7

When a user logs in, which task is NOT performed by the user\\'s loginwindow or launchd processes?

- A. Configure input device and system settings according to System Preferences.
- B. Launch items in /Library/LaunchDaemons.
- C. Launch Login Items specified in Users and Groups preferences.
- D. Launch Dock and Finder.

Correct Answer: B

QUESTION 8

In OS X Mountain Lion, which TWO types of file service hosts can you browse in the Network folder? (Select 2)

- A. WebDAV
- B. SMB
- C. DFS
- D. FTP
- E. AFP

Correct Answer: BE

QUESTION 9

If you did not store the recovery key with Apple, and you lose the FileVault-enabled account passwords AND the recovery key, there is no way to recover user data on a FileVault-encrypted volume.

- A. True
- B. False

Correct Answer: A

QUESTION 10

How can you display the contents of a hidden folder on a mounted volume in Finder?

- A. From the Go menu, choose "Go to Folder," enter the path to the hidden folder, and click Go.
- B. From the View menu, choose "Show hidden items."
- C. From the Finder menu, choose Preferences, and select "Show hidden items."
- D. Select the volume icon and choose "Show hidden items" from the Action menu.

Correct Answer: A

QUESTION 11

Which of these files will Time Machine, by default, NOT back up?

- A. An encrypted file that was created to track passwords
- B. A file that Time Machine identifies as conflicting with a previously backed-up file
- C. A Time Machine preference .plist file
- D. Any file in the Trash

Correct Answer: D

QUESTION 12

Which utility is on the OS X Recovery partition?

- A. Boot Camp Assistant
- B. Console
- C. Firmware Password Utility
- D. Activity Monitor

Correct Answer: C

QUESTION 13

You have a user account on an OS X Mountain Lion computer that has multiple user accounts. How can you interact with another user's Dropbox folder that has default permissions?

- A. You can see its contents, but you cannot add files to it.
- B. You can neither see its contents nor add files to it.
- C. You cannot see its contents, but you can add files to it.
- D. You can see its contents and you can add files to it.

Correct Answer: C

QUESTION 14

You upgrade a Snow Leopard Mac that has legacy FileVault encryption to Mountain Lion. If a user forgets his login password, how can you help him regain access to his encrypted home folder?

- A. Log in to the admin user account, open Keychain Access, open the user's login keychain, and then let the user view the account password.
- B. At the Login Window, enter an incorrect password three times in a row. When the "forgot your password" dialog appears, click the Arrow next to Master Password. Enter the master password, and then reset the user account password.
- C. Log in to the admin user account, open Users and Groups preferences, click Reset Password, enter the admin password, and then reset the user account password.
- D. At the Login Window, enter an incorrect password three times in a row. When the "forgot your password" dialog appears, click the Arrow next to Apple ID. Enter the user's Apple ID, and then reset the user account password.

Correct Answer: B

QUESTION 15

You have configured several network locations on your OS X Mountain Lion computer. How can you change from one location to another?

- A. In Network preferences, click Advanced, click Manage Locations, and then select a network location.
- B. Choose a network location from the Network Locations Input menu on the right side of the Finder menu bar.
- C. Choose Location from the Apple menu, and then choose a network location from the submenu.
- D. In Network preferences, choose Manage Locations from the Action pop-up menu below the Interfaces list, and select a network location.

Correct Answer: C