

BH0-013^{Q&As}

Foundation Certificate in Business Analysis

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QUESTION 1

A use case Place Order must always invoke a related use case Check Credit. How is the association between the two use cases shown?

- A. By a solid line with no arrowhead or stereotype.
- B. By a broken, arrowed line stereotyped with the word .
- C. By a broken, arrowed line stereotyped with the word >.
- D. By a broken, arrowed line stereotyped with the word .

Correct Answer: D

QUESTION 2

On a class diagram, what do the multiplicities represent?

- A. The number of attributes held within each class.
- B. The minimum and maximum number of operations in each class.
- C. The minimum and maximum number of objects in each class.
- D. The business rules for an association between two classes.

Correct Answer: D

QUESTION 3

Which stage in the waterfall model is considered as several separate stages in the V model?

- A. Development.
- B. Analysis.
- C. Testing.
- D. Design.

Correct Answer: C

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OHESTION 4

QUESTION 4
What is the business analyst doing when he or she compares the BAM with the current business situation?
A. Conceptual modelling.
B. Analysing perspective.
C. Gap analysis.
D. Defining CATVVOE.
Correct Answer: C
QUESTION 5
Which of the following statement is TRUE about the process view of an organisation?
A. It focuses on the customer of the organisation.
B. It focuses solely on the internal view of the organisation.
C. It focuses on the functions of an organisation.
D. It focuses on the organisational structure.
Correct Answer: A
QUESTION 6
Which of the following is an input to the `Investigate the Situation\\' stage of the business analysis process model?
A. Stakeholder perspectives.
B. List of issues/problems.
C. Business case.
D. Terms of reference.
Correct Answer: D

QUESTION 7

Which stage of the Requirements Engineering process is concerned with tracking requirements from inception to



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implementation?
A. Requirements documentation
B. Requirements management
C. Requirements validation.
D. Requirements analysis.
Correct Answer: B
QUESTION 8
When are workshops especially valuable?
A. When suitably sized rooms are available.
B. When all stakeholders are agreed on the way forward.
C. When a geographically dispersed set of users needs to be consulted.
D. When time and budget are constrained.
Correct Answer: D
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QUESTION 9
Business Analysis competencies are divided into three groups. Which of the following are the groups of competencies for a Business Analyst?
a.
IT skills.
b.
Behavioural skills and personal qualities.
c.
Techniques.
d.
Project Management Support.
e.

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Business Knowledge.				
A.				
b, c and e.				
B.				
a, b and e.				
C.				
b, c and d.				
D.				
a, d and e.				
Correct Answer: A				
QUESTION 10				
Which of the following describes the objectives in a MOST analysis?				
A. The statements declaring what the business is in and what it intends to achieve.				
B. The approach the organisation intends to take to achieve its declared mission				

- B. The approach the organisation intends to take to achieve its declared mission.
- C. The goals against which the organisation\\'s achievements can be measured.
- D. The detailed means by which an agreed business strategy will be implemented.

Correct Answer: C

QUESTION 11

Why should requirements be SMART?

- A. To ensure that the requirement supports business objectives.
- B. To ensure that the requirement is intelligently expressed.
- C. To ensure that the requirement is well formed.
- D. To ensure that the requirement is graphically modelled.

Correct Answer: C

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QUESTION 12

In which of the following circumstances	do buyers have	high bargaining power?
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- A. When available sources of supply are available and easy to find.
- B. When the cost of a product or service is low.
- C. When switching costs are high.
- D. When the supplier brand is powerful.

Correct Answer: A

QUESTION 13

During which stage of the Business Analysis Process Model would a gap analysis be carried out?

- A. Define requirements.
- B. Analyse needs.
- C. Evaluate the options.
- D. Investigate situation.

Correct Answer: B

QUESTION 14

Which of the following is a primary activity in the value chain?

- A. Procurement.
- B. Firm infrastructure.
- C. Service.
- D. Technology development.

Correct Answer: C

QUESTION 15



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An IT department needs to upgrade its hardware to run the new version of an established operating system. The cost of this required upgrade is \$2 million. As an alternative, the IT director has suggested that the company should change to a completely different operating system. Although this will cost \$6 million, the change will bring many other benefits, including cheaper maintenance costs and increased security. What is the avoided cost in his proposal?

Α.	\$2	mil	lion.
/ ۱۰	Ψ2		

B. \$4 million.

C. \$6 million.

D. \$8 million.

Correct Answer: A

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