

C2070-982^{Q&As}

IBM Case Foundation V5.2

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QUESTION 1

Which two of the following APIs can be used to create a new case directly? (Choose two)

- A. P8 Content Engine .NET API
- B. P8 Process Engine JAVA API
- C. P8 Process Engine REST API
- D. IBM Business Process Manager 7.5 API
- E. Content Manager Interoperability Services (CMIS) API

Correct Answer: AE

QUESTION 2

What Content Management Interoperability Services (CMIS) extensions allow solutions to use additional P8 content capabilities?

- A. Hidden properties, text search, GZIP
- B. Hidden properties, text search, rendition
- C. Domain name, Records Management, file object
- D. Text search, Records Management, Policy Services

Correct Answer: A

QUESTION 3

At a minimum, IBM Case Manager implementations require which IBM FileNet P8 platform components to be installed?

- A. IBM FileNet Content Engine
- B. IBM FileNet Content Engine and Workplace XT
- C. IBM FileNet Content Engine and Process Engine
- D. IBM FileNet Content Engine, Process Engine, and Workplace

Correct Answer: D

QUESTION 4

In the Step Editor tool you can add swimlanes to a task so you can divide the work among roles and workgroups. You can then add one to many steps in the swimlanes. You have Role swim lanes and Workgroup swim lanes. Which two

represent the difference between a role and a workgroup? (Choose two)

- A. A user may not be assigned to a role and a workgroup at the same time
- B. A role can have many users assigned and a workgroup can only have one user assigned
- C. Roles can be reused for multiple tasks and case types. Workgroups are created at the task level and not shared among other tasks or case types
- D. Both roles and workgroups are assigned to Process Engine work queues. Workgroups add an assigned To property that is used to filter the work for a user
- E. The Process Engine creates a work queue for each role in the solution. Workgroups are not assigned to a work queue. They are assigned to personal In baskets

Correct Answer: CE

QUESTION 5

An IBM Case Foundation architect is implementing a system that includes a wide area network.

There is a concern that the wide area network will have slow latency.

Which parameter should be adjusted?

- A. Set the com.ibm.CORBA.ConnectionMultiplicity size to 0
- B. Monitor the Web container thread pool and increase the value
- C. Increase the com.ibm.CORBA.FragmentSize from the default of 1Kb
- D. Increase com.ibm.CORBA.ConnectionMultiplicity to a value from 5 to 10

Correct Answer: C

QUESTION 6

What two pre-requisites are required in order to integrate with IBM Business Process Manager (BPM)? (Choose two)

- A. IBM BPM and IBM Case Manager must be installed on the same server
- B. IBM BPM must be licensed and acquired separately from IBM Case Manager
- C. No licensing prerequisites exist since IBM BPM is bundled with IBM Case Manager
- D. IBM WebSphere Process Server and IBM WebSphere Integration Developer must be installed
- E. IBM Business Process Manager Advanced edition is required which bundles IBM Case Manager

Correct Answer: BD

QUESTION 7

What does adding a task to a mutually exclusive task set mean?

- A. The task must have a pre-condition
- B. The task must be manually completed
- C. All tasks in that set must be completed
- D. If you complete one task in the set, you cannot complete any of the other tasks in the set

Correct Answer: D

QUESTION 8

Which statement is correct in regards to the use of IBM WebSphere ILOG JRules under the IBM Case Manager license?

- A. ILog JRules can only be deployed in a development environment
- B. ILog JRules must be deployed on a remote server from IBM Case Manager
- C. ILog JRules must be deployed on the server on which IBM Case Manager is deployed
- D. ILog JRules can be deployed on a remote server or on the same server which IBM Case Manager is deployed

Correct Answer: C

QUESTION 9

A Case Manager Builder profile consists of individual configuration tasks. Which of the individual configuration tasks need to be done when you use the Case Manager Administration Client to configure and deploy the Case Manager Builder the first time?

- A. Configure LDAP, Deploy Case Manager API, and Deploy Case Manager Builder Application
- B. Configure Login Modules, Configure LDAP, Deploy Case Manager API, and Deploy Case Manager Builder Application
- C. Configure Login Modules, Configure LDAP, Import LTPA Key, Deploy Case Manager API, and Deploy Case Manager Builder Application
- D. Configure Development Environment, Configure Login Modules, Configure LDAP, Import LTPA Key, Deploy Case Manager API, and Deploy Case Manager Builder Application

Correct Answer: D

QUESTION 10

How does IBM Case Manager provide a framework for handling business exceptions?

- A. When designing a Task, you must use the P8 Process Designer to define any exception handling by customizing the malfunction submap of the process definition
- B. Well defined process are expressed by process fragments defined for tasks within the case, and IBM Case Manager is used to define the set of tools used by case workers to manage exceptions
- C. The structured part of the business process must be implemented using a BPM tool such as IBM BPM which will call IBM Case Manager services to provide case management capabilities for exception handling
- D. When a process fragment requires exception handling by case workers, the Task raises an event that must be specified as a pre-condition into another task that will provide an explicit exception handling implementation

Correct Answer: B

QUESTION 11

When creating iWidgets, REST Services are frequently used for communicating with back end servers. What response protocol is considered the easiest to use when working in this environment?

- A. XML
- B. JSON
- C. HTML
- D. Formatted Text

Correct Answer: B

QUESTION 12

A solution package is a set of XML files and folders that are the artifacts of a solution. The package contains a Solution Definition File (SDF), a Process Engine (PE) Configuration File, a Workflow Definitions, and ages folder. What is the file that contains the application space, roster, event logs, queues, in-baskets, roles, and step processors?

- A. ages?folder
- B. PE Configuration File
- C. Solution Definition File
- D. Workflow Definition File

Correct Answer: B

QUESTION 13

Which two are allowed under the IBM Case Manager license agreement? (Choose two)

- A. Use of the Lotus Widget Factory

- B. Use of IBM Lotus Sametime Connect Client
- C. Unrestricted use of IBM FileNet Business Process Manager
- D. Use of the Lotus Mashup Program to integrate custom widgets with Case Manager data sources
- E. Use of the Lotus Data Feed Program to deliver feeds from any data source, including non ECM data sources.

Correct Answer: CD

QUESTION 14

For Case Manager cases and most of its related objects, what is the best practice to configure permissions?

- A. Default Instance permissions of the case folder class, rather than through inheritance from the case folder
- B. Inheritance from the case folder, rather than through the default Instance permissions of the case folder class
- C. Default Instance permissions of the case type class, rather than through inheritance from the case type folder
- D. Inheritance from the case type folder, rather than through the default Instance permissions of the case type class

Correct Answer: D

QUESTION 15

Which Content Engine events must a case property be audited for before it can be exposed to the Case Analyzer?

- A. Creation Event, Deletion Event, Update Event
- B. Change State Event, File Event, Update Event
- C. Creation Event, Deletion Event, Checkin Event
- D. Change State Event, Creation Event, Delete Event

Correct Answer: A

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