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QUESTION 1

An organization is in the process of selecting a SaaS provider to replace its current internal customer relationship management system. The business expects better functionality than what is provided with the internal system. Which of the following is the BEST reason for moving to a SaaS cloud service?

A. Understand who the most experienced IaaS cloud providers are so that a recommendation can be made to the business based on what other industry vendors are doing.

B. Understand the current SLA\\'s of the cloud providers to ensure that they can exceed the current expected business SLA\\'s.

C. Understand current functional and non-functional requirements of the system in order to ensure the new system can meet and provide value add to current business needs.

D. Understand the cost model of the hosted infrastructure and whether the current system can be hosted on cloud provided infrastructure.

Correct Answer: C

QUESTION 2

An XaaS cloud platform offers which of the following that can be beneficial to a business organization in terms of cost?

A. The distributed identity of a database pool can lend added security to their stored information

B. The ability to add flexibility to licensing options helps add to the ease of system implementation and use

C. The initial capital expenditures are greatly reduced and additional costs are controlled in variation

D. The number of virtual network components in several configurations can be varied and unlimited

Correct Answer: B

QUESTION 3

In order for an organization to have a successful cloud implementation, which of the following must be true?

A. The organization must perform and successfully complete a cloud readiness assessment.

B. The organization must have used virtualization technology in the past.

C. The organization must have an unlimited budget for allocation of cloud resources.

D. The organization must have an in-house IT department.

Correct Answer: A

QUESTION 4

Which IT process is likely to take more effort with cloud computing?

A. Hardware maintenance

B. Installing operating system patches

C. Performance monitoring

D. Server maintenance

Correct Answer: C

QUESTION 5

Which of the following processes needs to be changed to better handle Change Management in the cloud?

A. Financial chargeback

B. Security management

C. Hardware maintenance

D. Software distribution

Correct Answer: D

QUESTION 6

Which of the following is the primary way to access PaaS?

A. Web services

B. Websites

C. Web hosting providers

D. Data integrations

Correct Answer: A

QUESTION 7

In order to maintain strategic flexibility and the ability to bring a cloud system back internally, which of the following is the MOST important requirement in the contract?

A. Yearly independent audit is performed to measure performance

B. Cloud provider has ability to terminate contract

C. One week timeframe for termination of service

D. Cloud subscriber maintains ownership of their data

Correct Answer: D

QUESTION 8

Cloud computing is priced according to _____ or has _____, rather than having upfront costs.

A. recurring subscription, a yearly contract

B. a yearly contract, usage-based charges

C. recurring subscription, usage-based charges

D. number of users, a yearly contract

Correct Answer: C

QUESTION 9

Which of the following is one way to mitigate the issue of non-secure communication methods used by cloud providers?

A. Insist that the provider switch to secure protocols, such as SSH instead of Telnet.

B. Insist that the provider use authentication to connect to the non-secure applications.

C. Insist that the provider place firewalls and routers at the border of the cloud environment.

D. Insist that the provider implement username/password on all protocols.

Correct Answer: A

QUESTION 10

Which of the following is one of the benefits of using the ITIL framework for a cloud migration project?

A. Reduced dependence on outsourcing

B. Reduced complexity

C. Alignment with business needs

D. User interface improvements

Correct Answer: C

QUESTION 11

Which of the following is a primary compliance and regulatory requirement any international company faces regarding

employee and customer data?

A. Data access

B. Data transparency

C. Data availability

D. Data localization

Correct Answer: B

QUESTION 12

A scalability regularly doubles the number of employees over the summer by hiring on temporary staff. The company currently pays the same price every month for its email software, equal to the maximum number of employees on staff who have email addresses. The company would like to only pay for the number of active email addresses and is considering migrating to a cloud solution. Which of the following characteristics of cloud computing is the MOST beneficial reason the company should implement a cloud solution?

A. Scalability

B. Hardware independence

C. Variable costs

D. Security

Correct Answer: C

QUESTION 13

A company is implementing a system replacement which has application components that are internally hosted and multiple application components that are hosted as software as a service by different cloud

providers. Which of the following represents the challenge of this architecture?

A. Complexity

B. Time to market

C. Cost saving

D. Elasticity

Correct Answer: A

QUESTION 14

As part of a cloud provider\'s services, customers can provision a new virtual machine as needed without human interaction with the provider. This scenario is BEST described by which of the following cloud characteristics?

A. On-demand self-service

B. Measured service

C. Broad network access D. Rapid elasticity

Correct Answer: A

QUESTION 15

Which of the following is a service level management tool aimed at quantifying a cloud offerings\\' performance?

A. Mean Time to Recovery

B. Risk Assessment

C. Business Impact Analysis

D. Request for Proposal

Correct Answer: A

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