

# CSSGB<sup>Q&As</sup>

Six Sigma Green Belt

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**QUESTION 1**

A methodology that provides businesses with the tools to improve the capability of their business processes.

- A. Design of Experiments
- B. Benchmarking
- C. Six Sigma
- D. Failure Mode and Effects Analysis

Correct Answer: C

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**QUESTION 2**

If a Histogram displays two peaks the distribution would likely be \_\_\_\_\_.

- A. Transformed
- B. Multi-skewed
- C. Bimodal
- D. Bi-attribute

Correct Answer: C

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**QUESTION 3**

Which of the following is an example of mistake-proofing?

- A. Using an and R chart to prevent errors
- B. Using 100% inspection to detect and contain defects
- C. Using color coding as an error signal
- D. Having the team that created the errors repair them

Correct Answer: C

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**QUESTION 4**

An improvement process in which a company measures its performance against that of best- in-class companies, determines how those companies achieved their performance levels, and uses the information to improve its own performance.

- A. Control Chart
- B. Six Sigma
- C. Benchmarking
- D. Cause and Effect Diagram

Correct Answer: C

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**QUESTION 5**

Which statement(s) are correct for the Regression Analysis shown here? (Note: There are 2 correct answers).

- A. This Regression is an example of a Multiple Linear Regression.
- B. This Regression is an example of Cubic Regression.
- C. %Cu explains the majority of the process variance in heat flux.
- D. Thickness explains over 80% of the process variance in heat flux.
- E. The number of Residuals in this Regression Analysis is 26.

Correct Answer: AD

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**QUESTION 6**

When two Inputs have an impact on the Output together yet seem to have no or little impact on their own this is called a/an \_\_\_\_\_.

- A. Interaction
- B. Oddity
- C. Coincidence
- D. Impossibility

Correct Answer: A

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**QUESTION 7**

The middle value of a data set when the values are arranged in either ascending or descending order.

- A. Median
- B. Mode

C. Mean

D. Discrete Data

Correct Answer: A

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#### QUESTION 8

Excessive conflict within an improvement team:

A. Has a negative effect on team members and should be avoided

B. Has a positive effect on creating alternate solutions

C. Most often results in win-win situations

D. Promotes equal participation among members

Correct Answer: A

Excessive conflict within a team often has a negative effect on team members. Conflict most often results in win-lose or lose-lose situations. Rarely will either a win-win situation or creative alternate solutions result. Only a few exceptional personalities thrive in an environment of conflict.

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#### QUESTION 9

It is a Type II error if we decide to reject the Null Hypothesis when it is actually true.

A. True

B. False

Correct Answer: B

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#### QUESTION 10

Describe the three types of feedback loops. (None, Special only, Common and Special cause)

Correct Answer: Check the answer in explanation.

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No feedback loop: A process without a feedback loop will deteriorate and decay due to entropy.

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Special cause only feedback loop: A process in which all feedback is treated as special will exhibit a doubling or explosion in the variation of its output.

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Special and common cause feedback loop: A process in which feedback is statistically recognized as common or special will experience improvement of its output.

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**QUESTION 11**

Consider the following definition: "The best combination of machines and people working together to produce a product or service at a particular point in time."

What lean concept is being described?

- A. Standard work
- B. A future state map
- C. The value stream
- D. Ultimate cycle time

Correct Answer: A

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**QUESTION 12**

A measurement system analysis is designed to assess the statistical properties of

- A. gage variation
- B. process performance
- C. process stability
- D. engineering tolerances

Correct Answer: A

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**QUESTION 13**

A Six Sigma tool that helps to screen factors by using graphical techniques to logically subgroup multiple discrete X's plotted against a continuous Y is known as a \_\_\_\_\_ Chart.

- A. SIPOC
- B. Multi-Vari
- C. Box Plot
- D. Whisker

Correct Answer: B

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**QUESTION 14**

Which six sigma role is most likely to define objectives for an improvement team?

- A. Leader
- B. Sponsor
- C. Facilitator
- D. Member

Correct Answer: B

The team sponsor is often likely to define team objectives. The second best choice is the team leader, although this is usually not the case. Team facilitators and members do not define team objectives.

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**QUESTION 15**

Data coming basically from GO/NO-GO, pass/fail determinations of whether units conform to standards.

- A. Attribute Data
- B. Discrete Data
- C. Variable Data
- D. Sample Size

Correct Answer: A

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