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SAP Certified Associate - Utilities with SAP ERP 6.0

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QUESTION 1

A customer moves in to a premise and requests electricity service starting on June 7. According to the schedule records, the scheduled meter reading date is June 29, the scheduled billing date is July 1, and the allocation date for billing is June 30.

Given that batch billing is executed every night with all portions included, what is the first day the customer\'s contract could be billed?

A. July 1

B. June 30

C. June 7

D. June 29

Correct Answer: A

QUESTION 2

Devices of a particular device category are due for certification.

What is the correct process to replace the sample devices?

A. 1. Determine sample devices using the lot procedure

2.

 Automatically create work orders for removal

3.

 Schedule and execute work orders

4.

 Manually perform device replacement in the system

5.

 Perform completion confirmation

B. 1. Create work order for device replacement in the system

2.

 Automatically determine sample devices in the system

3.

 Schedule and execute work orders

4.

Automatically perform device replacement in the system

5.

Perform completion confirmation

C. 1. Create work order for device replacement in the system

2.

Determine sample devices using the lot procedure

3.

Schedule and execute work orders

4.

Perform completion confirmation

5.

Automatically perform device replacement in the system

D. 1. Determine sample devices using the lot procedure

2.

Automatically create work orders for removal

3.

Schedule and execute work orders

4.

Process completion confirmation

5.

Automatically perform device replacement in the system

Correct Answer: D

QUESTION 3

You create a business partner in the role of contract partner and attempt to create a Sales and Distribution document for requested goods. However, the system outputs an error message stating that the customer does not exist.

Which IS-U Customizing setting has most likely not been made?

A. Contract customer

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B. Standard customer

C. Prospective customer

D. Reference customer

Correct Answer: D

QUESTION 4

Which processes can be executed against cleared items? (Choose three)

A. Deferral

B. Interest

C. Archiving

D. Payments

E. Returns

Correct Answer: BCE

QUESTION 5

A company decides that all newly created connection objects will be reviewed by the appropriate regions to ensure data accuracy. You recommend agent determination based on responsibilities.

Based on your recommendation, what should the company be made aware of?

A. An organizational data model is necessary to allocate work correctly according to region.

B. A customer-specific function module is necessary to support agent determination based on application data.

C. An agent determination rule is necessary for each region represented by the company.

D. A single-step task with directly assigned agents is necessary since region is the primary differentiator.

Correct Answer: A

QUESTION 6

What information is contained in the general ledger items portion of the FI-CA document? (Choose three)

A. Posting date

B. Cost accounting information

C. Tax data

D. Receivables G/L account

E. Net due date

Correct Answer: ABC

QUESTION 7

Customer service agents use the account display transaction (FPL9) to display information. How do you add an additional field to the display?

A. Define a new user selection variant that includes the additional field.

B. Define a new list type that includes the additional field.

C. Change the list type configuration to include the additional field.

D. Change the line layout variant to include the additional field.

Correct Answer: D

QUESTION 8

With which other components is the Industry Solution for Utilities directly integrated? (Choose three)

A. Time Management

B. Accounts Payable

C. Materials Management

D. Sales and Distribution

E. Business Intelligence

Correct Answer: CDE

QUESTION 9

What is the SAP recommended approach for a company to validate address data with external vendors?

A. Activate the \\'City file active\\' option in Customizing for Central Address Management.

B. Implement implicit enhancements using the Enhancement Framework.

C. Implement an interface using the Business Add-In (BAdI) ADDRESS_CHECK.

D. Create an ALE interface based on intermediate documents (IDocs).

Correct Answer: C

QUESTION 10

Which types of services are supported by the Industry Solution for Utilities? (Choose three)

A. Toll collection

B. Waste disposal

C. Electricity

D. Waste water

E. Mobile telephone

Correct Answer: BCD

QUESTION 11

Which objects are maintained in both SAP CRM and SAP ERP? (Choose two)

A. Contract account

B. FICA document

C. Point of delivery

D. Installation

Correct Answer: AC

QUESTION 12

You use parallel processing to execute the dunning proposal. A variant for object VKONT is used with interval size 1000 and the number of intervals as 1000.

Which of the following is a result of the batch scheduling process?

A. Each interval will generate 1000 dunning activities.

B. Only one interval has less than 1000 accounts.

C. All intervals will finish processing at the same time.

D. All intervals will start processing at the same time.

Correct Answer: B

QUESTION 13

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A device can be installed in different ways.

Full Installation: Initial Screen

Connection Obj.	
Device Location	

Bus. Partner	
Installation	

Activity Date	

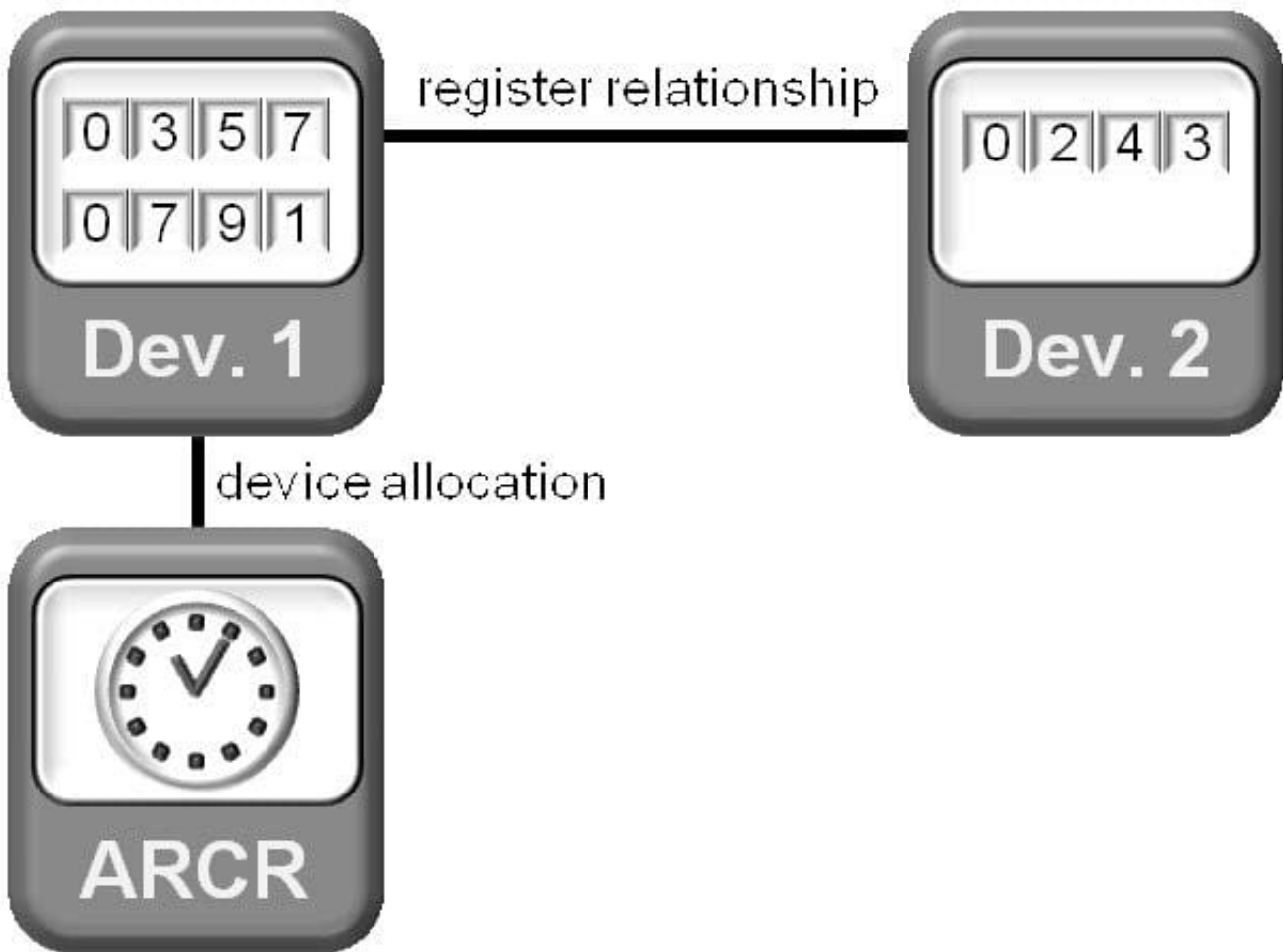|	
New device	
Dev.Cat.New Dev	
Division	

What information do you need specifically for a technical installation?

A. Activity date

B. Device information

C. Business partner or installation

D. Connection object or device location

Correct Answer: D

QUESTION 14

In the attached image you can see a double-rate meter (Dev. 1), controlled by a ripple control receiver (ARCR). One of the registers in Dev. 1 has a relationship with a register in another meter (Dev. 2). Consumption in Dev. 2 is automatically deducted from consumption in the main register in Dev. 1 during the billing run.

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What type of register relationship is described here?

A. Control relationship

B. On-peak/off-peak relationship

C. Serial switching relationship

D. Reactive/active relationship

Correct Answer: C

QUESTION 15

Which object requires you to define an outsorting check group?

A. Rate

B. Rate Category

C. Contract

D. Contract Account

Correct Answer: B

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