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QUESTION 1

What is the function of a data element? (Choose two)

A. To define the technical attributes of a field (for example, its length).

B. To define the field help (F1 documentation) and field labels that appear on screens.

C. To define the meaning of a domain in a certain business context.

D. To define the possible entries of a field.

Correct Answer: BC

QUESTION 2

You receive a customer message where several issues are reported. What will be your next step?

A. Kindly ask the customer to separate the issues, that is, create one message for each issue.

B. Start message processing without contacting the customer.

C. Solve all issues in the message, because it is beneficial for the customers to report several issues in one message.

D. Ask your colleagues for processing this message.

Correct Answer: A

QUESTION 3

For which of the following is the SQL trace (ST05) limited?

A. The system

B. The current instance

C. The current work process

D. The current user

Correct Answer: B

QUESTION 4

Which of the following are events of a report program? (Choose two)

A. AT LINE-SELECTION

B. INITIALIZATION

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C. PARAMETERS

D. AT TITLE-PAGE-OUTPUT

Correct Answer: AB

QUESTION 5

Which of the following objects can be tested on their own without using the whole context of a program or transaction? (Choose two)

A. Forms

B. Function modules

C. Screens

D. Authorization object

Correct Answer: BC

QUESTION 6

How can you switch to the debugging mode?

A. Enter /h in the command field

B. Enter /debug in the command field

C. Enter /debugging in the command field

D. Choose Help ? Debugging

Correct Answer: A

QUESTION 7

How long are local system log entries kept available in SM21?

A. Until the next system restart

B. Until the entry is overwritten (circular file)

C. Until the name of the system log file is changed manually

D. Until the records are replicated to the central system log (usually after one hour)

Correct Answer: B

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QUESTION 8

What is Product Support Hierarchy in SAP environment used for? (Choose two)

A. It is a view on the Application Component Hierarchy.

B. It is a powerful instrument in organization and reporting within Product Support.

C. It is part of the Service Level Agreement.

D. In SAP, a product hierarchy is used for pricing.

Correct Answer: AB

QUESTION 9

How do you search for matching notes and messages for a given message? (Choose two)

A. Use technical terms (not long texts, but error messages).

B. Search on notes with support packages/releases included.

C. Include customer specific descriptions in the search fields.

D. Search on notes with customer installation number.

Correct Answer: AB

QUESTION 10

You have picked a message from the queue. What will be your next steps? (Choose two)

A. Get a thorough understanding of the issue from the information given in the message.

B. Search for notes and confirmed messages.

C. Try to guess what the customer \\'might\\' want to have.

D. Ask the customer for user and password.

Correct Answer: AB

QUESTION 11

What does priority in incident management mean? (Choose two)

A. It is an attribute that characterizes the urgency of an issue.

B. It is an attribute of an issue.

C. It is an attribute of the customer\\'s system.

D. It is an attribute of the Service Desk.

Correct Answer: AB

QUESTION 12

What is a work center in the SAP Solution Manager? (Choose two)

A. An easy navigation through a central role-based access point

B. A tailored and role-based user environment to simplify your work

C. A community

D. Exchange data to SAP systems

Correct Answer: AB

QUESTION 13

What kind of function modules may include changes to database tables? (Choose two)

A. Normal function module

B. Remote enabled function module

C. Update function module

D. No function modules at all. Database changes are usually not performed in function module.

Correct Answer: BC

QUESTION 14

Which tool analyzes program terminations? (Choose two)

A. Dump Analysis (ST22)

B. ABAP Editor (SE38)

C. System Log (SM21)

D. Data Dictionary (SE11)

Correct Answer: AC

QUESTION 15

You have to analyze a job that is currently processing a long running SELECT statement on a database table. Via

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transaction \\'SM50 - details\\', you see that the read does not finish. What can you do?

A. You have to wait until the program returns from the database. Afterwards, you can continue analysis (for example, with debugging or SQL-Trace).

B. You can analyze the currently processed statement using ST04 - detailed analysis.

C. You can analyze the currently processed statement by starting the SQL-Trace (ST05).

Correct Answer: B

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