

JK0-017^{Q&As}

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QUESTION 1

At a project milestone meeting, the project sponsor asked about a deliverable that is not on the project plan. Which of the following should the project manager do to compensate for this unmet expectation?

- A. Review the scope with the vendor.
- B. Review the scope with the customer.
- C. Review the scope with the team.
- D. Review the scope with the sponsor.

Correct Answer: D

QUESTION 2

Which of the following techniques can a project manager use to assist with quality planning? (Select Three).

- A. Peer review
- B. Critical Chain Method (CCM)
- C. Inspection
- D. Performance Evaluation and Review Technique (PERT)
- E. Work Breakdown Structure (WBS)
- F. Benchmarking

Correct Answer: ACF

QUESTION 3

During a status meeting, a team member informs the project manager of a possible risk. Which of the following is the FIRST action the project manager should take?

- A. Record the risk in the risk register.
- B. Work with the team to develop a risk response.
- C. Perform an initial prioritization of the risk.
- D. Determine the probability and impact of the risk.

Correct Answer: A

QUESTION 4

Which of the following is a use for a Pareto diagram?

- A. In procurement management to evaluate vendor proposals.
- B. In cost management to determine actual versus expected project costs.
- C. In quality management to identify and prioritize problem areas.
- D. In risk management to assess potential project risk occurrences.

Correct Answer: C

QUESTION 5

All of the following are taken into account when determining the critical path EXCEPT: A. Late start and finish dates.

- B. Activity durations.
- C. Early start and finish dates.
- D. Resource limitations.

Correct Answer: D

QUESTION 6

An important team member will not be available to complete a project. The project manager selects a new team member and trains the new team member on the project tasks. The project manager is using which of the following risk response techniques to resolve the issue?

- A. Monitor the risk
- B. Mitigation of the risk
- C. Acceptance of the risk
- D. Transference of the risk

Correct Answer: B

QUESTION 7

The project manager crashes a project that is behind schedule and under-budget. Which of the following will be the intended result?

- A. The project will be behind schedule and over-budget.
- B. The project will be on schedule but over-budget.
- C. The project will be on schedule and on-budget.

D. The project will be behind schedule and on-budget.

Correct Answer: C

QUESTION 8

Two employees will not work on the same project together. The project manager tells the employees to talk to their supervisors because the supervisors recommended they work together. This is an example of which of the following conflict resolution styles?

- A. Withdrawing
- B. Forcing
- C. Accepting
- D. Compromising

Correct Answer: A

QUESTION 9

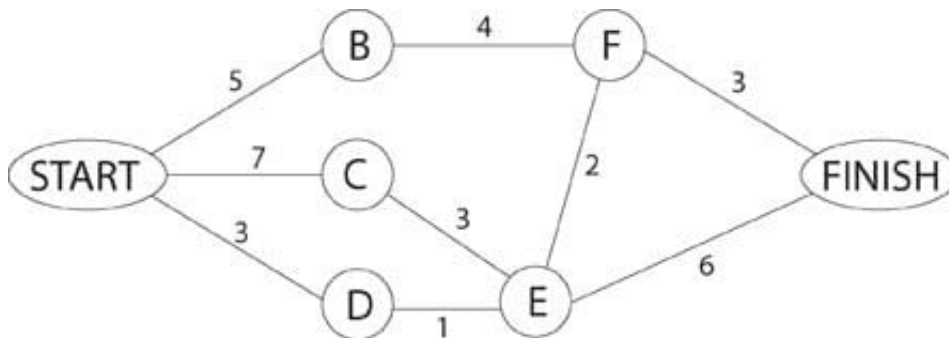
Which of the following would require that the project risk register be updated?

- A. A qualitative risk analysis is performed
- B. A stakeholder has concerns about material delays
- C. The risk management plan is created
- D. Increased costs for required materials

Correct Answer: A

QUESTION 10

Refer to the attached Exhibit.



Which of the following is the float of path Start-C-E-Finish in the network diagram?

- A. Zero
- B. One C. Three
- D. Five

Correct Answer: A

QUESTION 11

Which of the following tools is the BEST to measure data organized in time sequence?

- A. Run chart
- B. Ishikawa diagram
- C. Pareto chart
- D. Histogram

Correct Answer: A

QUESTION 12

Which of the following elements does a project charter contain?

- A. A project scope statement
- B. A change management template
- C. A completed request for proposal (RFP)
- D. A complete list of the key performance indicators (KPIs)

Correct Answer: A

QUESTION 13

When would a project manager have a closure meeting? (Select Three).

- A. Stage completion
- B. Task completion
- C. Document completion
- D. Project cancellation
- E. Project completion
- F. Vendor cancellation

Correct Answer: ADE

QUESTION 14

A project manager has noted that a vendor is providing a poor quality product. The vendor states that its products meet the quality standards outlined in the current contract. Which of the following documents outline the contractual requirements?

- A. The statement of work (SOW)
- B. The milestone schedule
- C. The request for proposal (RFP)
- D. The work breakdown structure (WBS)

Correct Answer: A

QUESTION 15

A project manager is performing activity sequencing using the arrow diagramming method (ADM). Which of the following is true of ADM?

- A. ADM can only represent finish to start dependencies.
- B. ADM cannot represent multiple successor activities.
- C. ADM can only represent activities that are on the critical path.
- D. ADM uses boxes representing activities, and arrows to represent dependencies.

Correct Answer: A

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