

BIMF^{Q&As}

EXIN Business Information Management Foundation with reference to
BISL

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QUESTION 1

Which is a control aspect within Operational supplier management?

- A. continuity
- B. quality
- C. time

Correct Answer: A

QUESTION 2

Which process cluster comprises the process Strategic supplier management?

- A. Use management cluster
- B. I-organization strategy cluster
- C. Management processes cluster

Correct Answer: B

QUESTION 3

What is not a process within the process cluster Functionality management?

- A. Specify information requirements
- B. Review and testing
- C. Transition
- D. Prepare transition

Correct Answer: C

QUESTION 4

What is an important role for business information management in an organization?

- A. ensuring the continuity of the information provisioning
- B. modifying a functional design of an application
- C. resolving a disturbance in the technical infrastructure

Correct Answer: A

QUESTION 5

A PC is replaced because it isn't quick enough to run the renewed applications well. Which IT management domain is responsible for replacing a PC?

- A. application management
- B. business information management
- C. technical infrastructure management

Correct Answer: C

QUESTION 6

Which process reviews a modified functional design?

- A. Demand management
- B. Specify information requirements
- C. Review and testing

Correct Answer: C

QUESTION 7

Which process is responsible for writing a quality plan for the information provisioning?

- A. Demand management
- B. Planning and resource management
- C. Review and testing

Correct Answer: C

QUESTION 8

Which process is part of a process cluster that focuses on the design of the information provisioning?

- A. Business data management
- B. Establish business process developments
- C. Change management

Correct Answer: B

QUESTION 9

A marketing campaign has been planned by the sales and marketing department of the end user organization. Sales and marketing expects that the number of customers in the customer database will increase by 35%. Which process should act on this information?

- A. Operational supplier management
- B. Transition
- C. Change management

Correct Answer: A

QUESTION 10

What is not an activity of the process Contract management?

- A. making agreements with IT service providers regarding time, costs, capacity and content of the IT-services
- B. choosing whether to outsource certain kinds of services
- C. agreeing the method of communication between customer and IT service provider

Correct Answer: B

QUESTION 11

What do frameworks like BiSL contribute to the implementation of effective business information management?

- A. structured activities of business information management
- B. much improved quality of the IT-services
- C. a uniformly implemented business information management for each organization

Correct Answer: A

QUESTION 12

One of BiSL's key messages identifies the primary focus of the Management processes. What is the primary focus of the Management processes?

- A. the internal organization, the business and the business processes
- B. the planning, working method and results of the IT provider
- C. the relationship and cooperation with the IT provider

Correct Answer: A

QUESTION 13

The cluster Use management provides information about the reliability of the business data. For which process is this input?

- A. Business data management
- B. Demand management
- C. Contract management

Correct Answer: B

QUESTION 14

Two reports that have been produced in the nightly batch processing have been damaged during printing. This has been noticed by Operational supplier management. In which process will the end users be informed that the reports have been damaged?

- A. Business data management
- B. End user support
- C. Operational supplier management

Correct Answer: B

QUESTION 15

How does BiSL position business information management?

- A. as part of the user organization
- B. as part of the IT-organization
- C. as part of the service team

Correct Answer: A

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