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QUESTION 1

An analyst has asked a user to describe each step in a task as they perform it. Which of the following investigation techniques is the analyst using?

- A. Ethnographic study.
- B. Interviewing.
- C. Activity sampling.
- D. Protocol analysts.

Correct Answer: D

QUESTION 2

When undertaking a CATWOE analysis, which sequence should the first four letters be considered in?

- A. W, T, C, A
- B. T, W, C, A
- C. W, C, T, A
- D. T, A, W, C

Correct Answer: A

QUESTION 3

Which of the following terms may be used to describe the attitude of a stakeholder who is NOT in favour of the project but is probably not actively opposed to it?

- A. Opponent.
- B. Neutral.
- C. Critic.
- D. Blocker.

Correct Answer: C

QUESTION 4

As part of an investigation, a business analyst has asked a business user to keep track of the actual tasks they carry out over a period of time. What is this investigation technique called?

- A. Shadowing.
- B. Prototyping.
- C. Special purpose records.
- D. Activitysampling.

Correct Answer: C

QUESTION 5

Which of the following statements is TRUE?

- A. Improving the business process is concerned with removing problems identified in the AS-IS process.
- B. Introducing bottlenecks is an important principle of business process re-design.
- C. It is not permissible to show decision diamonds on a swim-lane diagram.
- D. Processes cannot be improved by changing the sequence of activities alone.

Correct Answer: A

QUESTION 6

Which stage of the requirements engineering process precedes requirements validation?

- A. Requirements elicitation.
- B. Requirements analysis.
- C. Requirements management.
- D. Requirements documentation.

Correct Answer: B

QUESTION 7

Which of the following statement is TRUE about the process view of an organization?

- A. It focuses on the customer of the organization.
- B. It focuses solely on the internal view of the organization.
- C. It focuses on the functions of an organization.
- D. It focuses on the organizational structure.

Correct Answer: A

QUESTION 8

Business analysis bridges the gap between which two disciplines?

- A. Business Case Definition and Requirements Analysis.
- B. IT Systems Analysis and Acceptance Testing.
- C. Requirements Analysis and IT Systems Development.
- D. Strategic Analysis and IT Systems Analysis.

Correct Answer: B

QUESTION 9

Which of the following statements is TRUE?

- A. The IRR of every project is based on it achieving a Net Present Value of zero.
- B. It is preferable for the calculated IRR of a project to be below bank interest rates.
- C. Discounted cash flows do not usually take into account the time value of money.
- D. When comparing two projects, the one with the lower NPV should be preferred.

Correct Answer: A

QUESTION 10

The change curve shows the range of emotions experienced by people when facing change. One of the axes on the graph is Time; what is the other axis?

- A. Fear.
- B. Self-esteem.
- C. Anger.
- D. Shock.

Correct Answer: B

QUESTION 11

Which of the following statements about business activity models (BAM) is correct?

- A. A BAM flowcharts the sequence of business events.

- B. A BAM will show who carries out business activities.
- C. A BAM is a model of the organization s processes.
- D. A BAM will be defined for each business perspective.

Correct Answer: D

QUESTION 12

Which stage of the Requirements Engineering process is concerned with tracking requirements from inception to implementation?

- A. Requirements documentation.
- B. Requirements management.
- C. Requirements validation.
- D. Requirements analysis.

Correct Answer: B

QUESTION 13

The Internal Rate of Return has been calculated for an option in a Business Case. Which ONE of the following statements is true?

- A. The Net Present Value is not known.
- B. The DCF Rate is not known.
- C. The Net Present Value is Zero.
- D. The DCF Rate is Zero.

Correct Answer: C

QUESTION 14

The following is a list of statements about stakeholders and stakeholder management.

- a.
A customer can be considered as a stakeholder in a project.
- b.
A supplier can be considered as a stakeholder in a project.
- c.

Stakeholders' positions do not remain static during the life of the project.

d.

Communication must not be tailored to each stakeholder in the project.

Which of the following is correct?

- A. Statements a, b and c are correct, statement d is incorrect.
- B. All four statements are correct.
- C. Statements a and c are correct, statements b and d are incorrect.
- D. Statements b and c are correct, statements a and d are incorrect.

Correct Answer: A

QUESTION 15

A requirement has been identified as beneficial. It will be included in the system if it does not take too long to deliver or cost too much. How would this requirement be prioritised in the MoSCoW classification?

- A. As a 'M'.
- B. As a 'C'.
- C. As a 'S'.
- D. As a 'W'.

Correct Answer: B

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