CIS-APM^{Q&As}

Certified Implementation Specialist - Application Portfolio Management

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QUESTION 1

If a customer asks you how ServiceNow\\'s ServiceMapping application works in order to support APM, how would you explain it?

A. Identifies all hardware and software CI\\'s and other dependencies that support that service.

B. Drills down to provide application services, vulnerabilities and risks.

C. Creates an API to manage seamless application services.

D. Provides software entitlements through a top-down approach.

Correct Answer: D

QUESTION 2

What are the business problems that customers are trying to resolve by utilizing Application Portfolio Management (APM)? (Choose two.)

A. Gain a comprehensive understanding of business applications in the organization

B. Reduce the number of governance controls

C. Identify redundancies and decrease budgetary costs

D. Maintain relationships with Product Vendors

Correct Answer: AC

Reference: https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/ application-portfolio-management/concept/application-portfolio-management.html

QUESTION 3

Why would enterprise architects be interested in APM outcomes? (Choose two.)

A. Understand incident counts by application

B. Understand what software licenses need to be reclaimed

C. Understand the landscape of technology standards and lifecycle plans

D. View business capabilities supported by applications

Correct Answer: CD

QUESTION 4

![Pass2Lead logo](https://Pass2Lead.com)
What does the Load Application Indicators and Compute Application Scores job do?

A. Generates scores for all indicators and business applications across selected profiles

B. Generates scores for selected indicators and selected applications across all profiles

C. Generates scores for all indicators and business applications across all profiles

D. Generates scores for all indicators and selected applications across all profiles

Correct Answer: C

Reference: https://docs.servicenow.com/bundle/paris-it-business-management/page/product/applicationportfolio-management/task/schedule-job-for-indicator-sourcing-score-cal.html

QUESTION 5

What application metrics does APM provide to a manager in order for him or her to make targeted decisions based on data instead of educated guesses? (Choose two.)

A. Costs it takes to maintain an application.

B. One or more use rights assigned to a specific device or user.

C. Compliance to regulations and organizational standards.

D. Application\\'s age.

Correct Answer: BC

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