

# CIS-RC<sup>Q&As</sup>

Certified Implementation Specialist - Risk and Compliance

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**QUESTION 1**

What are some characteristics of the ServiceNow Store? (Choose four.)

- A. Some applications are certified by ServiceNow
- B. All applications are certified by ServiceNow
- C. Applications may be developed by ServiceNow Technology Partners
- D. It houses both paid and free applications and integrations
- E. Applications are built on the ServiceNow platform
- F. Applications are certified by other developers

Correct Answer: ACDE

Reference: <https://www.servicenow.co.jp/content/dam/servicenow-assets/public/en-us/doc-type/resourcecenter/datasheet/ds-servicenow-store.pdf>

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**QUESTION 2**

Which GRC application would you use to manage internal or external consultancy processes that aim to prove the effectiveness of controls?

- A. Audit Management
- B. Risk Management
- C. Vendor Risk Management
- D. Policy and Compliance Management

Correct Answer: D

Reference: [https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcpolicy-and-compliance/reference/r\\_PolicyComplianceMgmt.html](https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcpolicy-and-compliance/reference/r_PolicyComplianceMgmt.html)

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**QUESTION 3**

When calculating compliance scores, what is true about the weighting of Controls? (Choose two.)

- A. Controls are not weighted equally by default
- B. The weight cannot be changed
- C. The default value is 10
- D. The weight of the Control is set when the Control is created

Correct Answer: CD

Reference: [https://community.servicenow.com/community?id=community\\_question&sys\\_id=bc450789dbf393802be0a851ca961948](https://community.servicenow.com/community?id=community_question&sys_id=bc450789dbf393802be0a851ca961948)

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#### QUESTION 4

Which of the following statements is true of a Risk Response task?

- A. Only one Risk Response task can be related to a Risk at a time
- B. Only users with the risk\_manager role or higher can be assigned to a Risk Response task
- C. The risk admin role is required to assign the Risk Response task
- D. The Risk Response task is automatically progressed through the states using a workflow

Correct Answer: C

Reference: [https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcrisk/reference/r\\_InstallWRisk.html](https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcrisk/reference/r_InstallWRisk.html)

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#### QUESTION 5

Jim is an Audit Manager. In addition to Audit Manager, which roles should be assigned to ensure he can manage the audit process as well as other GRC functions related to audit? (Choose two.)

- A. sn\_grc.manager
- B. sn\_audit.user
- C. sn\_grc.user
- D. sn\_grc.reader
- E. sn\_grc.developer

Correct Answer: AB

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#### QUESTION 6

Why would you create Entity classes?

- A. To show relationships between tables or objects you are tracking that doesn't otherwise exist anywhere in ServiceNow
- B. To be assigned to risk statements, which generate risks for every Entity listed in the Entity Class
- C. To be assigned to Control Objectives, which generate Controls for every Entity listed in the Entity class
- D. To show relationships between Entities and Policies and map them directory to Citations

Correct Answer: C

Reference: [https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grccommon/task/t\\_CreateProfileTypes.html](https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grccommon/task/t_CreateProfileTypes.html)

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**QUESTION 7**

Control Failure Factor represents the impact of Control Failures on what score?

- A. Inherent
- B. Residual
- C. Total
- D. Calculated

Correct Answer: B

Reference: [https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcrisk/task/t\\_CreateRisk.html](https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcrisk/task/t_CreateRisk.html)

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**QUESTION 8**

The `Add to Update Set` utility is available for download via:

- A. ServiceNow Developer site
- B. ServiceNow store
- C. ServiceNow Community
- D. ServiceNow HI support

Correct Answer: B

Reference: [https://community.servicenow.com/community?id=community\\_blogandsys\\_id=dd0d9079db858098d58ea345ca961925](https://community.servicenow.com/community?id=community_blogandsys_id=dd0d9079db858098d58ea345ca961925)

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**QUESTION 9**

The ServiceNow Platform requires which external components in order to ingest data from other systems?

- A. The platform includes an SDK template that allows developers to enhance it using Java
- B. A messaging bus needs to be developed
- C. The platform allows XML to be ingested, and it required developers to leverage XSLT to map it properly
- D. The platform has Integration Service that allow users and developers to ingest data from a variety of sources

Correct Answer: D

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**QUESTION 10**

The Risk Scoring values are entered on the Risk Statement. What records inherits the values from the Risk Statement?

- A. Risk Criteria Matrix
- B. Risk Framework
- C. Registered Risk
- D. Risk Response Issue

Correct Answer: D

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