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QUESTION 1

What are the four values leveraged for the Inherent and Residual Risk Score Types?

- A. Impact, Probability, SLE, ARO
- B. Impact, Likelihood, SLE, ALE
- C. Impact, Likelihood, SLE, Score
- D. Impact, Likelihood, SLE, ARO

Correct Answer: A

QUESTION 2

Which GRC application would you use to manage internal or external consultancy processes that aim to prove the effectiveness of controls?

- A. Audit Management
- B. Risk Management
- C. Vendor Risk Management
- D. Policy and Compliance Management

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-policyand-compliance/reference/r_PolicyComplianceMgmt.html

QUESTION 3

Which role is not part of ServiceNow GRC?

- A. Risk User
- B. Risk Developer
- C. Risk Manager
- D. Risk Reader

Correct Answer: B

Reference:
https://community.servicenow.com/community?id=community_blogandsys_id=7d07e198db4b0cdc5ed4a851ca961994

QUESTION 4

For Control records, who can modify the Control in the Draft state?

- A. All compliance users
- B. Only the Compliance Manager
- C. Only the person assigned the Attestation
- D. Only Control Owners

Correct Answer: D

Reference: https://community.servicenow.com/community?id=community_andsys_id=f2ee79bcdbd33b8423f4a345ca9619f7andview_source=searchResult

QUESTION 5

GRC Options in Interactive Filters are only available through which feature?

- A. GRC Filtering
- B. Metrics Reporting
- C. Performance Analytics
- D. Trending Analytics

Correct Answer: C

QUESTION 6

You are working with your customer to determine necessary audit management workflow configurations. What should they know about the approval process for audit engagements? (Choose three.)

- A. If the engagement is approved and there are remaining open tasks or issues, it automatically moves into the Follow Up state.
- B. If the engagement is approved and there are no remaining open tasks or issues, it automatically moves into the Closed state.
- C. If the engagement is rejected, it automatically moves back to the Fieldwork state.
- D. If the engagement is approved and there are remaining open tasks or issues, it automatically moves into the Fieldwork state.
- E. If the engagement is rejected, it automatically moves into the Scope state.

Correct Answer: BCD

Reference: <https://docs.servicenow.com/bundle/kingston-governance-risk-compliance/page/product/grc-audit/task/approve-reject-engagement.html>

QUESTION 7

There is a direct relationship between Entity Class and Entity Type when:

- A. They have the same Entity Types
- B. There is no direct relationship
- C. They have the same Entities
- D. They leverage the same reporting

Correct Answer: A

QUESTION 8

Jim is an Audit Manager. In addition to Audit Manager, which roles should be assigned to ensure he can manage the audit process as well as other GRC functions related to audit? (Choose two.)

- A. sn_grc.manager
- B. sn_audit.user
- C. sn_grc.user
- D. sn_grc.reader
- E. sn_grc.developer

Correct Answer: AB

QUESTION 9

What table extends from Document Table?

- A. Risk
- B. Risk Framework
- C. Risk Response Task
- D. Risk Statement

Correct Answer: A

QUESTION 10

Which of the following tables exist within the GRC: Profiles application scope? (Choose three.)

- A. Document
- B. Policy
- C. Risk
- D. Content
- E. Indicator

Correct Answer: BCE

Reference: <https://docs.servicenow.com/bundle/madrid-governance-risk-compliance/page/product/grc-policyand-compliance/concept/profiles-policy-compliance.html>

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