



Certified Implementation Specialist - Vulnerability Response

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QUESTION 1

In order to more easily manage large sets of Vulnerable Items, what should you create?

- A. Vulnerability Groups
- B. Calculator Group
- C. Filter Group
- D. Vulnerable Item Conditions

Correct Answer: A

Reference: https://docs.servicenow.com/bundle/orlando-securitymanagement/page/product/vulnerabilityresponse/concept/vuln-change_mgmnt_ovrvw.html

QUESTION 2

To facilitate the remediation of a Vulnerable Item what type of item is most commonly used?

- A. Create a Problem
- B. Create a Security Incident
- C. Create a KB article
- D. Create a Change
- Correct Answer: B

QUESTION 3

In regard to the Security Operations Process, which of the following statements defines the "Identify" phase?

- A. What processes and assets need protection?
- B. What techniques can identify incidents?
- C. What safeguards are available?
- D. What techniques can restore capabilities?
- E. What techniques can contain impacts of incidents?

Correct Answer: C

QUESTION 4



What do Vulnerability Exceptions require?

- A. An Approval by default
- B. An Exception Workflow
- C. A GRC integration
- D. A Filter Group
- Correct Answer: C

Reference: https://community.servicenow.com/community? id=community_questionandsys_id=f3d5ca2b1bc34890ada243f6fe4bcb4b

QUESTION 5

Ignoring a Vulnerable Item:

- A. Permanently removes the item from the list of Active Vulnerable Items
- B. Move the item to the Slushbucket
- C. Has no impact on the list of Active Vulnerable Items
- D. Temporarily removes the item from the list of Active Vulnerable Items

Correct Answer: A

QUESTION 6

The three levels of users you will likely encounter that will need access to data displayed in the Vulnerability Response dashboard are: (Choose three.)

- A. Security Analysts
- B. Customers
- C. CIO/CISO
- D. Fulfillers

Correct Answer: ABC

QUESTION 7

ServiceNow Vulnerability Response tables typically start with which prefix?

- A. snvr_
- B. snvuln_



C. vul_

D. sn_vul_

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/jakarta-securitymanagement/page/product/vulnerabilityresponse/reference/r_TblVnlnlMgmt.html

QUESTION 8

Which one of the following record types can be considered the intersection of Vulnerability source information and CMDB CI records?

- A. Vulnerability
- B. Vulnerability Task
- C. CMDB_CI_Vuln
- D. Vulnerable Item (VI)
- Correct Answer: D

Reference: https://docs.servicenow.com/bundle/orlando-securitymanagement/page/product/vulnerabilityresponse/reference/vulnerable-item-fields.html

QUESTION 9

Which of the following best describes a Vulnerability Group?

- A. Groups VIs using a Filter against Vulnerable Item Fields
- B. A Filter defining a sub-set of CIs to be treated as a group
- C. The User Group assigned to resolving the Vulnerable Item
- D. Must have a corresponding filter group

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/orlando-securitymanagement/page/product/vulnerabilityresponse/concept/vulnerability-groups.html

QUESTION 10

What option can be used to close out a Vulnerable Item Record or initiate the Exception Process?

- A. Complete
- B. Update



- C. Close/Defer
- D. Save

Correct Answer: C

Reference: https://docs.servicenow.com/bundle/orlando-securitymanagement/page/product/vulnerabilityresponse/concept/vulnerability-states.html

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