

HEALTH-CLOUD-ACCREDITED- PROFESSIONAL^{Q&As}

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QUESTION 1

Which two use cases can be enabled using the Remote Patient Monitoring feature in Health Cloud? (Choose two.)

- A. Monitor the location of the patient using the GPS on their mobile device.
- B. Use a meaningful subset of the data generated by connected devices to drive patient engagement and intervention.
- C. Connect the patient's social media accounts to the patient profile and use information contained in social media feeds to monitor the patient's health.
- D. Bring in all the device generated data for the entire patient population to create a device data lake within Health Cloud.
- E. Use the data generated by connected devices used by patient to monitor the patient's health.

Correct Answer: BE

QUESTION 2

What is the best practice when transitioning an org from Service Cloud to HC?

- A. Approach depends on how each customer uses their org. Any other options may be used.
- B. Put HC use cases in a new org, leave only Service Cloud use cases in an existing org.
- C. Migrate the entire org in place.
- D. Build out HC capabilities in a new org, then migrate all users and data.

Correct Answer: A

Reference and details below.

We've boiled down the upgrade options into three simple paths to success, depending on each organization's unique situation. Many existing Sales and Service Cloud instances don't have extensive customizations or technical debt. In those cases, upgrading to Health Cloud in the current org frequently provides the fastest path with little to no disruption for existing users.

QUESTION 3

Which three of the following Health Cloud objects are part of the standard Care Management data Model? (Choose three)

- A. CareSpeciality
- B. CarePlan Template Task
- C. TimelineViewConfiguration
- D. CareProgramGoal
- E. CarePlanGoal

Correct Answer: BCE

QUESTION 4

Which three of the following features are included with a Health Cloud License?

- A. EHR Mulesoft Templates
- B. Surveys
- C. Intelligent Document Automation
- D. Care Cordination(Patient Services)
- E. Intelligent Form Reader with Amazon Textract

Correct Answer: BCE

QUESTION 5

Which three are the main consideration when transforming the individual

- A. Transforming the individual data model to person accounts in production org...
- B. Patient to Case Object relationship
- C. Account to Case object relationship
- D. OWD sharing
- E. Integration between Salesforce and 3rd party system

Correct Answer: ADE

QUESTION 6

Which three activities does "The Social Determinants" feature in Health cloud help providers perform? (choose three.

- A. Integrate service such as transportation and meal delivery into their patient care plans and programs.
- B. Track determinants and barriers to care across their patient populations

- C. Automatically import credit scores and income information into the patient record in Health cloud
- D. Track the influence of the social network of the patient on the patients' health outcomes
- E. Plan interventions to help address the barriers to care within their patient populations

Correct Answer: BDE

QUESTION 7

In which three ways does Health Cloud meet compliance and regulatory requirements? (Choose three.)

- A. Health Cloud helps HIS organization achieve HIPAA compliance
- B. Health Cloud is HIPPA certified
- C. Health Cloud is HL7 compliant
- D. Health Cloud is HITRUST certified
- E. Health Cloud is GDPR certified

Correct Answer: ABC

QUESTION 8

A HC admin is configuring a 'Convert to Patient' process,utilizing the Lead to Individual Conversion Apex class. Which statements are true about the steps the admin can take?(choose 3)

- A. The admin must configure all Lead field mappings including Medical Record Number,Source System and Source System ID.
- B. The custom Convert to Patient button should be added to the Lead list view.
- C. Some Lead field mappings including Medical Record Number,Source SystemID can be handled automatically by HC.
- D. The Lead to Individual Conversion apex class will create a new Opportunity for the patient.
- E. Duplicate checks on Medical Record Number,Source System and Source System ID can be handled automatically by HC

Correct Answer: BCE

QUESTION 9

Which type of files can be uploaded as Consent Documents in secure folders of Health Cloud for a Care Program? (Choose two)

- A. Copy-protected PDF files

- B. Opt out consent documents
- C. Authorization consent forms
- D. Files that are smaller than 2 ?Simple Application 5MB
- E. Password protected files

Correct Answer: AE

QUESTION 10

Which three statement are true about a Care Program? (Choose 3)

- A. A Patient can be enrolled in multiple care programs at the same time.
- B. A Patient cannot be enrolled in the same care program more than once.
- C. More than 500 patients can be enrolled in a care program in a single request using the Care Program Enrollment.
- D. CareProgramEnrollee represents the participant enrolled in a care program
- E. A patient can be enrolled in the same care program more than once.

Correct Answer: ADE

QUESTION 11

A Salesforce technical architect is migrating a service cloud org to health cloud and needs to update existing integrations to create records in health cloud objects instead of creating records in custom objects.

Which unique health cloud considerations apply regarding the use of APIs in this case?

- A. Health Cloud uses Business API's that should be used instead of object level API's
- B. Only object level APIs should be used as Business APIs are not used for record creation.
- C. Health cloud and custom objects both leverage the same object -level API approach. No unique health cloud considerations apply.
- D. Any combination of object-level APIs and business APIs may be used.

Correct Answer: A

QUESTION 12

How would a Health Cloud administrator indicate which tab should appear when a patient record is opened in the Patient Console?

- A. In the CardView dropdown custom setting for that tab, enter Default for Category Name.
- B. In the CardView dropdown custom setting for that tab, select Subtab for Tab Type.
- C. Edit the Patient Card configuration for the tab and enable Default Subtab
- D. In the CardView dropdown custom setting for that tab, enable Default subtab.

Correct Answer: D

QUESTION 13

Which three type of basic Patient or Member information is displayed on the Patient info component? (Choose three.)

- A. Primary Care Coordinator
- B. List of Patient/Member Conditions
- C. Gender
- D. Thumbnail of Chatter Photo
- E. Date of Birth and Age

Correct Answer: CDE

QUESTION 14

Which two steps can an administrator take to configure the care program enrollment flow? (choose two)

- A. Customize the out of box enrollment flow to match requirements
- B. Use the provider enrollment flow out of box.
- C. Customize the provider site flow.
- D. Identify the patient as approved candidate in the flow.
- E. Customize the care coordinator flow for patient.

Correct Answer: AD

QUESTION 15

If a Health Cloud administrator wanted to consume the content of an HL7 v2 ?Simple Application message, which step would they need to take?

- A. Do Nothing ?Health Cloud works out of the box with native HL7 message
- B. Use salesforce Connect

C. Write a custom apex class to consume parse and store a native HL7 message

D. Use an HL7 broker/engine to transform the text based HL7 message into JSON and pass it to the Health Cloud.

Correct Answer: A

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