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QUESTION 1

Which of the following is NOT an example of Integration Strategy?

A. Big Bang

B. Design Based

C. Top-Down

D. Bottom-Up

Correct Answer: B

QUESTION 2

Entity Relationship Diagrams identify:

A. Trace the movement of information through a process

B. How and when transformations occur

C. Define all of the components of a specific activity

D. Who and what are involved in a process and how they interact

Correct Answer: D

QUESTION 3

Which technique is used for describing, documenting, and analyzing the key events of a business?

A. Business Object Modeling

B. Business Process Analysis

C. Events and State Transitions

D. Business Event Model

Correct Answer: D

QUESTION 4

"Roles and responsibilities are clear and accepted" at what stage in Tuckman\\'s Model?

A. Forming

B. Storming

C. Norming

D. Performing

Correct Answer: C

QUESTION 5

A determination of the current internal level of performance in one or more clearly defined areas is thedefinition of _____.

A. Baselining

B. Benchmarking

C. Regression Analysis

D. Inspection

Correct Answer: A

QUESTION 6

Pat is documenting the way data will be transformed from an existing system in order to become more compatible with the new system. What type of requirement is he documenting?

A. Quality Requirement

B. Business Requirement

C. Both of the above

D. None of the above

Correct Answer: B

QUESTION 7

Interviewing activities are generally irrelevant in most Business Analyst\\'s job.

A. True

B. False

Correct Answer: B

QUESTION 8

The establishment of standing Process Improvement Teams helps to address the question of:

A. Who do we tell?

B. What is the best way to improve the process?

C. How do we reduce variability within the process?

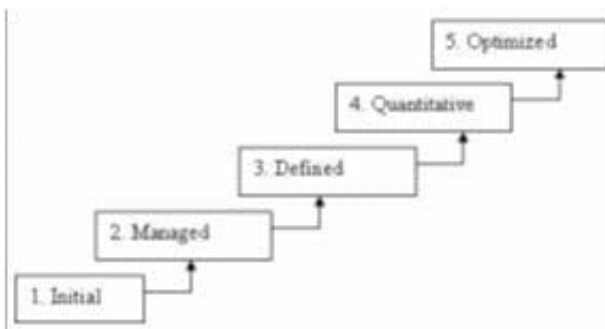D. None of the above

Correct Answer: A

QUESTION 9

_____ is a high-level document that guides and direct quality activities of an organization and is linked to the organizational strategic goals.

A. Quality Policy

B. Quality Plan

C. Quality Statement

D. Process Document

Correct Answer: A

QUESTION 10

-- Exhibit -

-- Exhibit -The diagram is of the:

A. ISO 9000

B. Malcolm Balridge Model

C. Capability Maturity Model Integrated

D. Process Workbench

E. None of the above

Correct Answer: C

QUESTION 11

Which of the following is the best example of \\'Manage by Fact\\'?

A. Meeting the desired results

B. Managing to meet the customer requirements

C. Identify goals for desired business results D. Using metrics data for performing appraisals

Correct Answer: A

QUESTION 12

A hurricane that caused damage to the facility which resulted in many people unable to come to work and thus causing schedule slippage would be an example of a:

A. Common Cause

B. Special Cause

C. Any one of the above

D. Both of the above

Correct Answer: B

QUESTION 13

If you acquired COTS software and were attending a demonstration of that software, what aspects of that software would you want to observe during the demonstration?

A. Understandability

B. Clarity of Communication

C. Functionality of the Software

D. Effectiveness of Help Routines

E. All the above

Correct Answer: E

QUESTION 14

Which of the following techniques handles "messy data" very effectively?

A. Affinity Diagram

B. Bar Chart

C. Cause-and-Effect Diagram

D. Pie Chart

Correct Answer: A

QUESTION 15

The following are the attributes of the QFD approach, EXCEPT:

A. Traceability of the requirement

B. Determining the configuration of the product releases

C. Quantitative approach

D. Subjective evaluation processes

Correct Answer: D

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